How do I create a scheduled scan on client workstations using ESET Remote Administrator? (5.x)

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https://support.eset.com/kb3080

Issue

Create a scheduled scan task for multiple client workstations in a network environment

Creating a scheduled scan in ESET Endpoint Security or ESET Endpoint Antivirus

Solution

If you do not use ESET Remote Administrator to manage your network

Perform these steps on individual client workstations.

1. Open the ESET Remote Administrator Console (ERAC) by clicking **Start → All Programs → ESET → ESET Remote Administrator Console → ESET Remote Administrator Console**.
2. Click **Tools → Policy Manager**.
3. Select your default policy and click **Edit**.
4. Expand **Windows desktop v5 → Kernel → Settings → Scheduler/Planner**, select **Scheduler/Planner: Total 0/0 (tasks/to delete)** and then click **Edit**.



Figure 1-1
Click the image to view larger in a new window

5. From the **Scheduled tasks** window, click **Add** to create a new scheduled task. Always check for an existing task before adding a new one. Adding a new scheduled task will not overwrite an existing one because each new task is assigned a unique ID.



Figure 1-2

6. Select **Computer scan** from the **Scheduled task** drop-down menu and click **Next**.



Figure 1-3

7. Enter a name for the task (for example, 'Weekly Scan'), select the desired frequency and click **Next**. Selecting **Weekly** is recommended; running scans too frequently is not necessary due to the ESET Real-time ThreatSense scanning engine.



Figure 1-4

8. Specify the scheduled scan time. To minimize the chance that a scan will be interrupted, it is best to choose a time when users will be away from the computer. Click **Next**.



Figure 1-5

9. In the event that a scan does not run at the scheduled time (for example, computer is off) specify an alternate time. To prevent tasks from running at the same time select **Run the task immediately if the time since...**and click **Next**.



Figure 1-6

10. A summary window with your chosen scan settings will be displayed. Review the settings and click **Finish**.

11. The **Special settings** window will appear, which allows you to

specify a scanning profile to be used as well as the drives, folders, etc. to be scanned. We recommend that you leave the default profile on **In-depth scan** and click **Next**.

12. To specify which drives or folders to scan, select **Targets** in the grid area and then click **Targets**.



Figure 1-7

13. Click **+Drives** and select **All boot sectors** and **All drives**. Click **OK**.



Figure 1-8
Click the image to view larger in new window

14. Click **+Memory** and then click **OK**. Type a **Description** such as 'All Drives' for the scan settings you have just created and click **OK**. Click **OK** again to close the **Scheduled tasks** window and save the scan settings.



Figure 1-9
Click the image to view larger in new window

15. Click **Console → Yes**. In the Policy Manager window, click **OK** to return to the main program window. Your settings will be applied to assigned client workstations the next time they check in to ESET Remote Administrator.

Create a scheduled scan on an individual client workstation

1. Open the main program window by double-clicking the ESET icon in your Windows notification area or by clicking **Start → All Programs → ESET → ESET Endpoint Security** or **ESET Endpoint Antivirus**.

2. Click **Tools → Scheduler**.



Figure 2-1
Click the image to view larger in new window

3. Click **Add**, select **Computer scan** from the **Scheduled task** drop-down menu and then click **Next**.



Figure 2-2
Click the image to view larger in new window

4. Type a name for your scheduled scan in the **Task name** field. Select how often you want the scan to run under **Run the task** and click **Next**.



Figure 2-3

5. Set the **Time of task execution** and select the days on which you want the scan to run and then click **Next**. To minimize the chance that a scan will be interrupted, it is best to choose a time when users will be away from the computer.



Figure 2-4

6. Select the action to take if the scan cannot be completed at the scheduled time and click **Next**.



Figure 2-5

7. Click Finish to save your scheduled scan.

- Tags
- ERA 5.x