

ESET Tech Center

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Activate ESET business products using ESET PROTECT (8.x)

Steeff | ESET Nederland - 2021-01-14 - Comments (0) - Legacy

Issue

- Activate ESET products installed on your endpoints or server using a task in ESET PROTECT
- This task can be used to activate all common ESET PROTECT components including ESET Shared Local Cache and ESET Mobile Device Manager

Solution

Prerequisites:

- Make sure the [necessary ports are open](#) on your network
- [Deploy the ESET Management Agent](#)
- [Deploy or upgrade ESET endpoint products using ESET PROTECT](#)
- [Add valid ESET-issued License Keys to License Management in the ESMC Web Console](#)

Activate ESET products using the ESET PROTECT Web Console:



ESET PROTECT 8.x User Permissions

This article assumes that your ESET PROTECT user has the correct access rights and permissions to perform the tasks below.

If you are still using the default Administrator user, or you are unable to perform the tasks below (the option is grayed out), see the following article to create a second administrator user with all the access rights (you only need to do this once):

[Create a second administrator user in ESET PROTECT](#)

A user must have the following permissions for each affected object:

Functionality	Read	Use	Write
Groups & Computers	✓	✓	✓

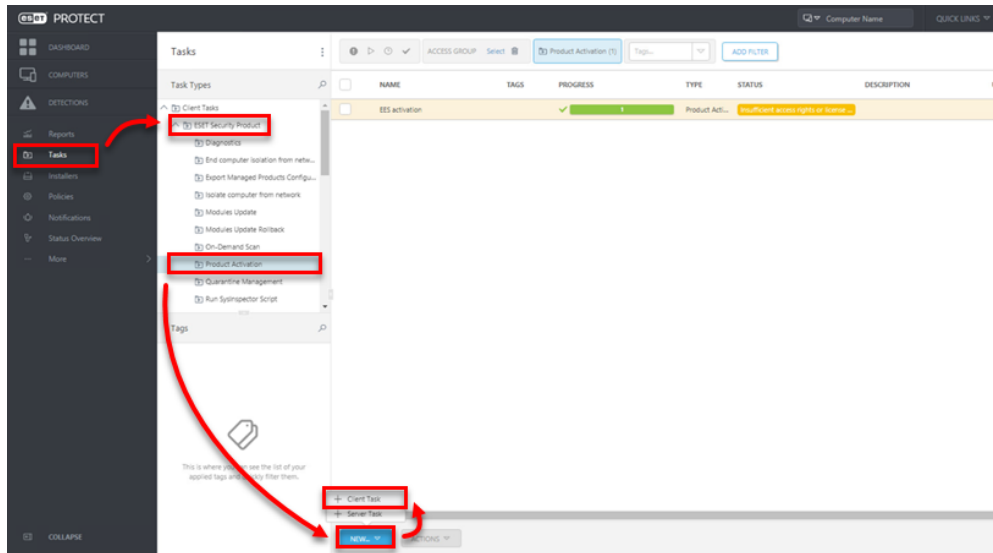
A user must have the following permissions for their home group:

Functionality	Read	Use	Write
Product Activation (under Client Tasks)	✓	✓	✓

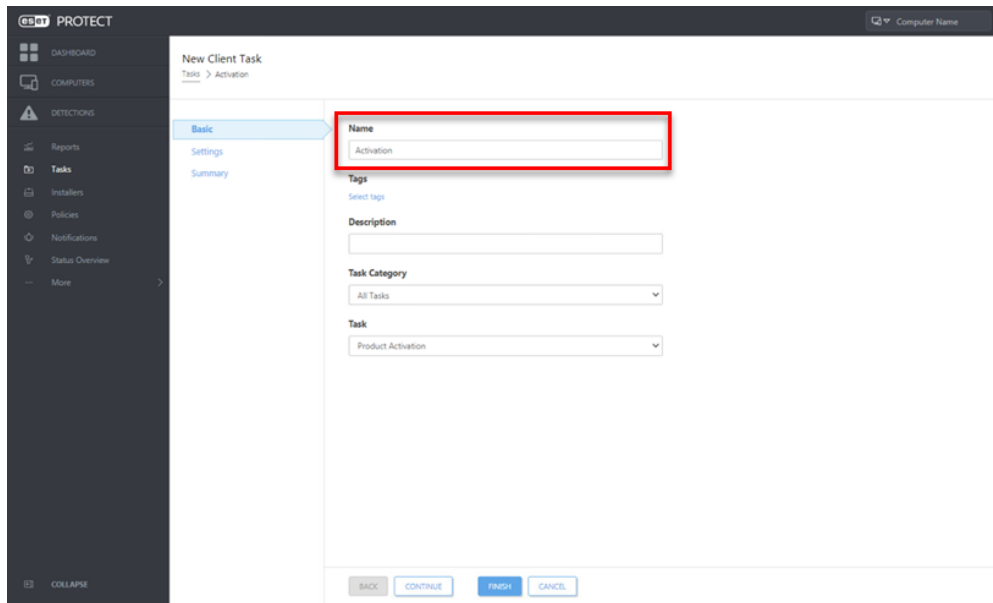
When these permissions are in place, follow the steps below.

1. [Open ESET PROTECT Web Console](#) in your web browser and log in.
2. Click **Tasks** → **All Tasks** → **ESET Security Product** → **Product Activation** and click

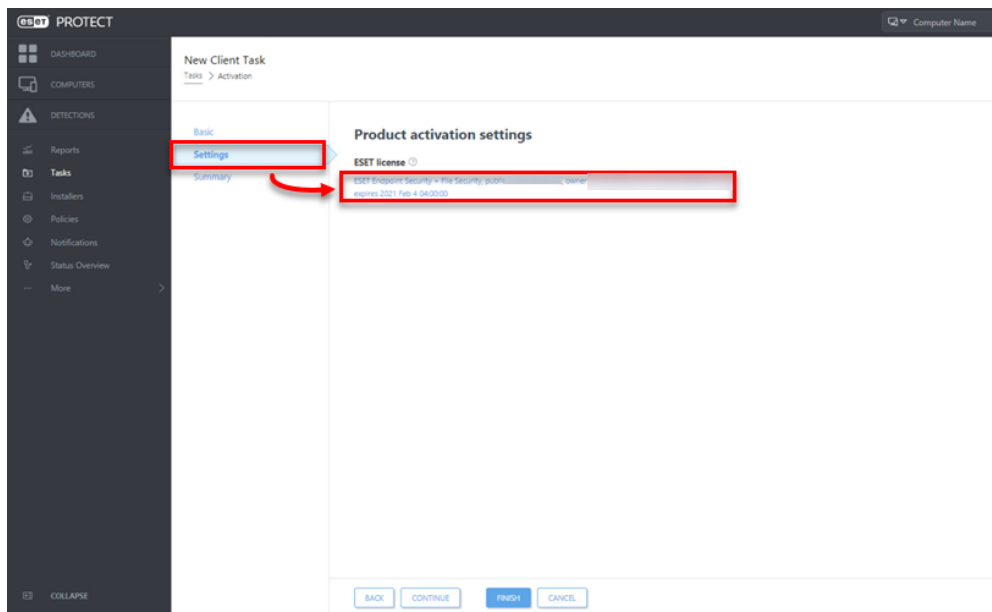
New → Client Task.




3. Type a task name into the **Name** field.



4. Click the **Settings** section. Click the pre-selected license under **ESET license**.








5. Select the check box next to a valid license from the repository and click **OK**. [Click here for instructions to add licenses in ESET Security Management Center.](#)


Product Activation Task on Mobile Devices:
 Product Activation Task is not possible to execute on mobile devices (**ESET Endpoint for Android** and **MDM for iOS**) with [offline licenses](#).

Please select license

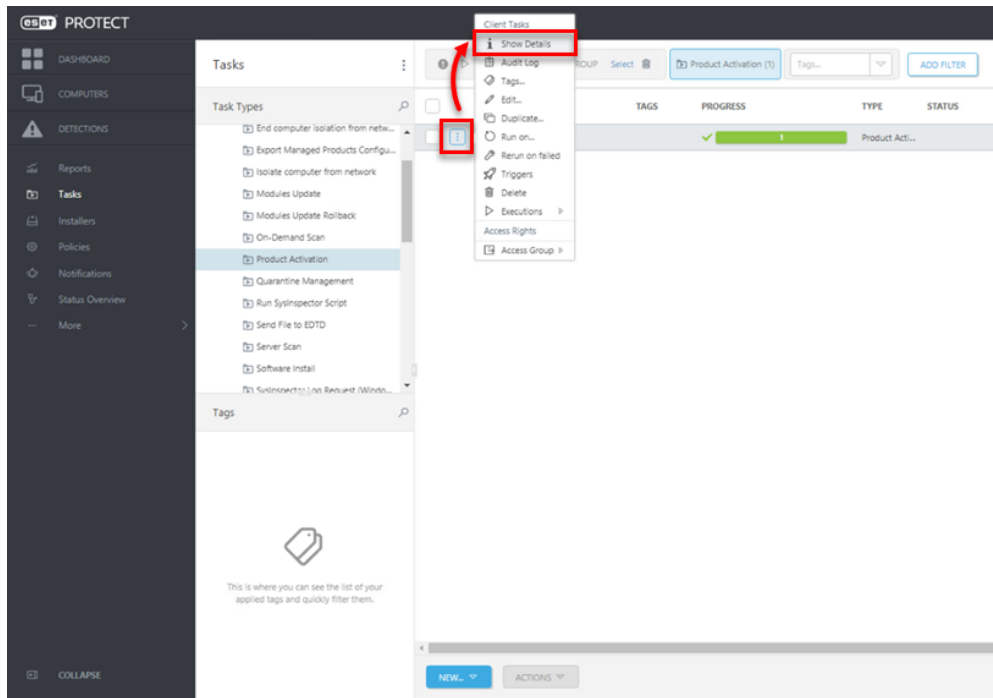
Tags

STATUS  PRODUCT NAME LICENSE TYPE FLAGS Not selected Tags...

OWNER NAME	LICENSE USER	CONTACT	PRODUCT NAME	UNITS	SUBUNITS	LICENSE TYPE	
<input checked="" type="checkbox"/>		@eset.com	ESET Endpoint Security - File Security	2/50		NFR Business	
<input type="checkbox"/>		@eset.com	ESET Endpoint Security - File Security	2/50		NFR Business	
<input type="checkbox"/>		@eset.com	ESET Full Disk Encryption	0/50		NFR Business	
<input type="checkbox"/>		@eset.com	ESET Full Disk Encryption	0/50		NFR Business	

This is where you can see the list of your applied tags and quickly filter them.

6. Click **Finish**.
7. [Create a trigger and add target computers or groups to execute your Product Activation task.](#)
8. To check the status of the task, click the ellipses next to the appropriate task name and select **Show Details** from the context menu.



9. Click the **Executions** tab and verify the status of your task in the **Status** column.

