

ESET Tech Center

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Add Privileged users to Mac OS X/Linux Desktop clients using ESET Remote Administrator

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<https://support.eset.com/kb2823>

Issue

Allow or prevent certain users from accessing important settings in ESET NOD32 Antivirus Business Edition for Mac OS X and ESET NOD32 Antivirus Business Edition for Linux Desktop

What is a Privileged user?

The **Privileged users** list is similar to password protection; removing a user from this list will deny them access to configuration settings in ESET NOD32 Antivirus Business Edition for Mac OS X and ESET NOD32 Antivirus 4 Business Edition for Linux clients.

Details

Solution

A new version has been released

Version 6 of ESET Remote Administrator (ERA) and ESET business products were released in North America December 11th, 2014, and globally February 25th, 2015. This article applies to version 5.x and earlier ESET business products. For

information about what's new in the latest version and how to upgrade, see the following article:

[What's new in ESET version 6 business products?](#)

You can set Privileged users during installation, add them later in the program settings, or define them from the ESET Remote Administrator Configuration Editor (ERAC) starting with version 4.0.138. To add Privileged users using ERAC version 5.0.511 and later, follow the steps below:

If you do not use ESET Remote Administrator to manage your network

[Perform these steps on individual client workstations.](#)

1. Open the ESET Remote Administrator Console (ERAC) by clicking **Start → All Programs → ESET → ESET Remote Administrator Console → ESET Remote Administrator Console.**
2. Click **Tools → Policy Manager.**
3. Select the policy you want to modify and click **Edit Policy.**



Figure 1-1

Click the image to view larger in new window

4. Expand **Unix desktop v4 → ESET Daemon → Settings → Privileges** and click **Privileged users** (see Figure 1-2).
5. Add privileged users to the **Value** text field by entering the account names for each client workstation. Delimit multiple client workstations with a colon.

Important!

If the **Privileged users** option is marked but

the **Value** field is left empty, all users will be considered privileged users.



Figure 1-2

Click the image to view larger in new window

6. Click **Console** → **Yes** to save your changes.
7. In the **Policy Manager** window, click **OK** to return to the main program window.

Add a privileged user on an individual client workstation

1. Open ESET NOD32 Antivirus Business Edition for Mac OS X. [How do I open the main program window?](#)
2. Click the  icon in the lower-left corner of the main program window to **Activate advanced mode**. Click **Setup** from the main menu and then click **Enter entire advanced setup** or **Enter application preferences**.
3. Click **User** → **Privileges** and then select the users you would like to add from the **Users** list on the left. Click **Add** to add them to the **Privileged Users** list on the right. Click **OK** to return to the main program window.



Figure 2-1