ESET Tech Center

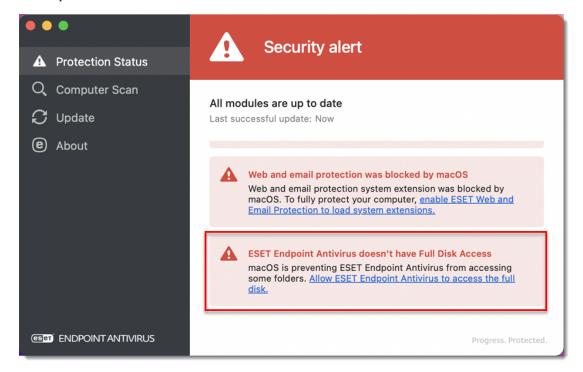
Knowledgebase > Endpoint Solutions > ESET Endpoint Antivirus > Allow full disk access for your ESET product for macOS (7.x)

Allow full disk access for your ESET product for macOS(7.x)

Mitch | ESET Nederland - 2022-08-17 - Comments (0) - ESET Endpoint Antivirus

Issue

• You receive the message "ESET Endpoint Antivirus doesn't have Full Disk Access from your ESET product



Solution



System restart is required when upgrading

It is required to restart the system after you upgrade your ESET Security product from version 6 to version 7 and before allowing Full Disk Access for the main app.

1. Click the Apple menu icon \rightarrow System preferences \rightarrow Security & Privacy.

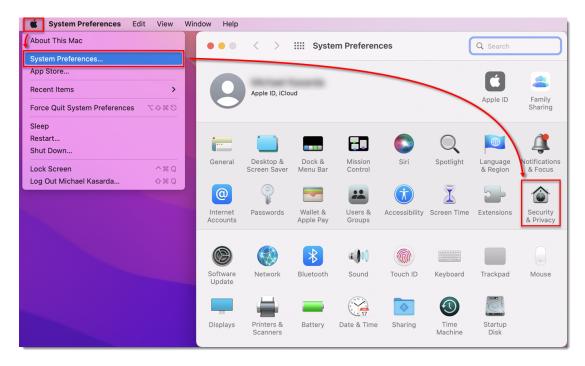


Figure 1-1

2. Click **Privacy**, navigate to **Full Disk Access** and click the **Lock** icon.

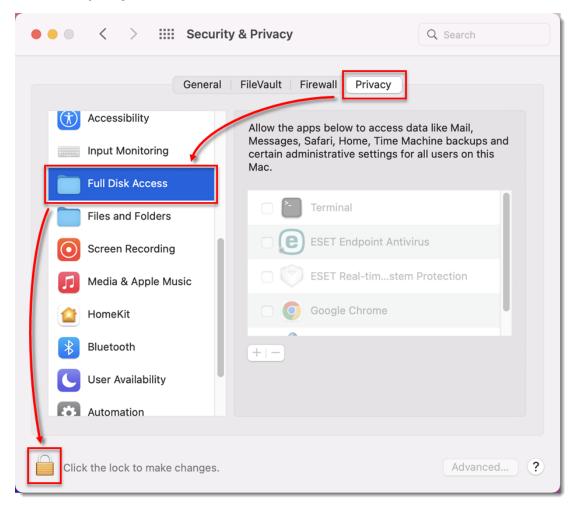


Figure 1-2

3. Use your Touch ID or click Use Password, then type in your User Name and Password and click Unlock.

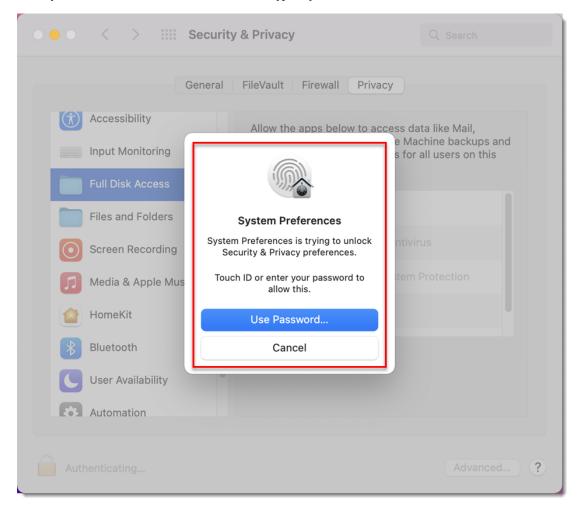


Figure 1-3

4. Select the check boxes next to ESET Endpoint Antivirus and ESET Real-time File System Protection.

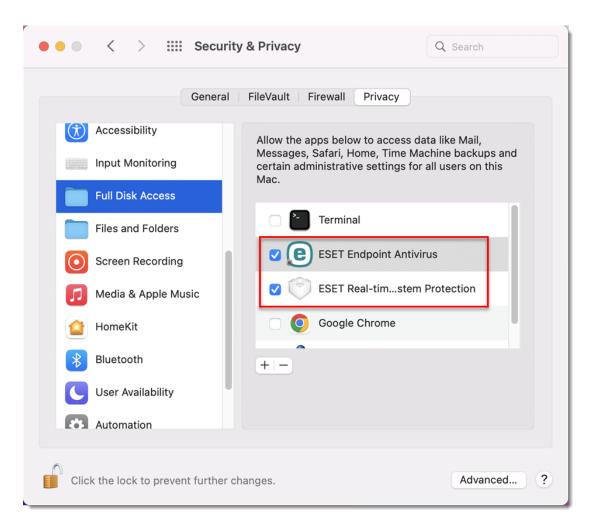


Figure 1-4