Best practices for setting up access rights in ESET PROTECT

Steef | ESET Nederland - 2021-11-19 - Comments (0) - Managed Service Providers

In this video, we will show you how to configure your ESET PROTECT to provide different access rights to your customers.

As an MSP, it is important that you initially set up the cooperation with your customers - and their IT teams - effectively, so that the interaction flows are as automated as possible. At the end of the day, that is what helps you to be efficient and grow your profitability.

Some customers do not need access, some would like to only see the basic stuff, and some would like to co-manage their environments. ESET PROTECT`s comprehensive Role-Based Access Control provides flexibility in various types of management and at the same time makes sure that customers can only do and see what you will allow them to and won`t mess with your environment.