ESET Tech Center

Change package size limitation in ERA (5.x)

Ondersteuning | ESET Nederland - 2025-03-07 - Comments (0) - 5.x

https://support.eset.com/kb6172

Issue

Received Error 80007, 0 "package size too large"

Change the limit for package size allowed on ESET Remote Administrator Server (ERA Server)

Solution

1. Open the ESET Remote Administrator Console (ERAC) by clicking **Start → All Programs → ESET → ESET Remote Administrator Console → ESET Remote Administrator Console**.

2. Click **Tools → Server Options**.

Figure 1-1

Click the image to view larger in new window

3. Click the **Advanced** tab → **Edit Advanced Settings**.

Figure 1-2

4. Expand **Remote Administrator → ERA Server → Settings → Remote Install** and then click **Maximum size of install packages**.

Figure 1-3

5. Type **200** in the **Value** field to change the package size limitation. Click **Console → Yes** when prompted to save changes.

Figure 1-4

6. Click **OK** to exit the **Server Options** window.

Upgrade your ESET Remote Administrator

This issue can be resolved also by upgrading to the latest version of ERA.

Certain older versions of ERA 5.x has upper limit for the **Maximum size of the install packages**, this can be solved:

> by upgrading of ERA to the latest version (recommended)

> if upgrade is not possible, the maximum size can be manually adjusted by editting configuration file (only for advanced users):
> `c:\ProgramData\ESET\ESET Remote Administrator\Server\configuration\era.xml`

> find the string: `<NODE NAME="ri_maxsize_of_package" VALUE="`**64**`" TYPE="DWORD" />`where you have to change the VALUE to hexadecimal expression of your desired value, for example C8 (hexadecimal) stands for 200 (decimal).

Tags
ERA 5.x