

ESET Tech Center

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Change package size limitation in ERA (5.x)

Ondersteuning | ESET Nederland - 2024-08-28 - Comments (0) - 5.x

<https://support.eset.com/kb6172>

Issue

Received Error 80007, 0 "package size too large"



Change the limit for package size allowed on ESET Remote Administrator Server (ERA Server)

Solution

1. Open the ESET Remote Administrator Console (ERAC) by clicking **Start** → **All Programs** → **ESET** → **ESET Remote Administrator Console** → **ESET Remote Administrator Console**.
2. Click **Tools** → **Server Options**.



Figure 1-1

Click the image to view larger in new window

3. Click the **Advanced** tab → **Edit Advanced Settings**.



Figure 1-2

4. Expand **Remote Administrator** → **ERA Server** → **Settings** → **Remote Install** and then click **Maximum size of install packages**.



Figure 1-3

5. Type **200** in the **Value** field to change the package size limitation. Click **Console** → **Yes** when prompted to save changes.



Figure 1-4

6. Click **OK** to exit the **Server Options** window.

Upgrade your ESET Remote Administrator

This issue can be resolved also by upgrading to the latest version of ERA.

Certain older versions of ERA 5.x has upper limit for the **Maximum size of the install packages**, this can be solved:

by upgrading of ERA to the latest version
(recommended)

if upgrade is not possible, the maximum size can be manually adjusted by editing configuration file (only for advanced users):

```
c:\ProgramData\ESET\ESET Remote  
Administrator\Server\configuration\era.xml
```

find the string: <NODE

```
NAME="ri_maxsize_of_package" VALUE="64"
```

```
TYPE="DWORD" />where you have to change the  
VALUE to hexadecimal expression of your desired value,  
for example C8 (hexadecimal) stands for 200 (decimal).
```

Tags

ERA 5.x