

ESET Tech Center

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Client computer migration in ESET Security Management Center 7.x

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Issue

- ESET Security Management Center (ESMC) 7.x client computer migration to new server

Solution

ESET Security Management Center (ESMC) 7 User Permissions

This article assumes that your ESMC user has the correct access rights and permissions to perform the tasks below.

If you are still using the default Administrator user, or you are unable to perform the tasks below (the option is grayed out), see the following article to create a second administrator user with all access rights (you only need to do this once):

- [Create a second administrator user in ESET Security Management Center 7.x](#)

[View permissions needed for least privilege user access](#)

Complete certificate migration first

Follow the steps in this article only after you have completed the steps in [Certificate migration in ESET Security Management Center 7.x](#).

Migrate Client computers from the existing server, Server One, to the new ESMC server, Server Two, using an agent policy. It is recommended to migrate only one client computer to test. After a successful migration of the test client computer, complete the migration with the rest of the client computers you would like to migrate to the new ESMC Server.

I. Create a new Agent Policy on your existing server, Server One in this example.

1. [Open ESET Security Management Center Web Console](#) (ESMC Web Console) in your web browser and log in.

2. Click **Policies**.
3. Click **Policies** → **New**.



Figure 1-1

Click the image to view larger in new window

1. Type a **Name** and optional **Description** for the policy in the appropriate fields.



Figure 1-2

Click the image to view larger in new window

1. Click **Settings** and select **ESET Management Agent** from the drop-down menu.
2. Click **Edit server list**.



Figure 1-3

Click the image to view larger in new window

1. Click **Add**. Type the FQDN / IP address of the new server, Server Two this example, in the **Host** field and click **Ok**.



Figure 1-4

Click the image to view larger in new window

1. Verify the FQDN / IP address for Server Two is correct and click **Save**.



Figure 1-5

1. Select **Assign** and click **Assign**. Select a client computer to migrate to Server Two. Only select one client computer to start. Click **OK**.



Figure 1-6

Click the image to view larger in new window

2. Click **Finish**.

II. Apply the Agent Certificate in a new Agent Policy on your new ESMC server, Server Two in this example.

1. [Open ESET Security Management Center Web Console](#) (ESMC Web Console) in your

web browser and log in.

2. Click **Policies**.
3. Click **Policies** → **New**.



Figure 2-1

Click the image to view larger in new window

1. Type a **Name** and optional **Description** for the policy in the appropriate fields.



Figure 2-2

Click the image to view larger in new window

1. Click **Settings** and select **ESET Management Agent** from the drop-down menu.
2. Click **Change certificate**.



Figure 2-3

Click the image to view larger in new window

1. Click **Open certificate list**.



Figure 2-4

1. Select the Agent certificate and click **OK**.



Figure 2-5

Click the image to view larger in new window

2. The Agent certificate is in the policy.



Figure 2-6

Click the image to view larger in new window

1. Select **Assign** and click **Assign**. Select the test client computer for the policy to target. Click **OK**.



Figure 2-7

Click the image to view larger in new window

1. Click **Finish**.
2. The test client computer is now connected to the second ESMC Server and the Agent policy has the correct certificate.

Follow the steps in our Knowledgebase article to [complete the ESMC Server Migration process](#).