# **ESET Tech Center**

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# **Cloning computers in ESET PROTECT: Create a new computer this time only**

Steef | ESET Nederland - 2021-03-19 - Comments (0) - ESET PROTECT On-prem

#### Issue

• You are cloning a computer from another computer and you need to recognize the clone as a new computer.

## Details

Review the supported features of various VDI environments.

### Solution

This article demonstrates an example situation using the VMware® vSphere web client. You can use these same steps with other <u>supported hypervisors</u>.

**Prerequisites:** You already have ESET PROTECT installed and running. You also have at least one client computer with ESET Management Agent installed and connected to your ESET PROTECT Server.

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1. Clone the client computer in your virtual machine management tool (hypervisor).

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- 2. After cloning is complete, start the clone.
- 3. Wait a few moments until the machine is started. When startup is complete, the Agent on the cloned computer will connect to ESET PROTECT Server. ESET PROTECT Server will recognize that this is the clone of an existing client computer already connected to ESET PROTECT.
- 4. Click Status Overview → Questions → Computer connection questions.



5. Select the computer you have just cloned and click **Resolve question**.

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6. Select **Create a new computer this time only** to create a new computer identity in ESET PROTECT Web Console. Click **Resolve**.

Important! Selecting the option <b>Create a new computer this time only</b> resolves only a one-time clo computer and it does not prevent other future cloning questions.	ned				
Resolve question	×				
win10_3 appears to have connected using different hardware	-				
New computers are being cloned or imaged from this computer Match with the existing computer every time (mark this computer as master) i					
○ Create a new computer every time (mark this computer as master) 1	- 1				
Create a new computer this time only i					
No computers are cloned from this computer, but its hardware has changed					
<ul> <li>Accept changed hardware every time (disables hardware detection) i</li> </ul>	- 1				
<ul> <li>Accept changed hardware only this time i</li> </ul>					
The choice will be applied as soon as the computer is connected. Data from related computers might not appear until a choice was made.					
RESOLVE GET HELP	CANCEL				

7. Wait a few minutes for the cloned machine to connect at least two times (two replication intervals). Click **Computers** to see the new identity assigned to the clone. The name of cloned computer will be the same by default, but it will have a unique IP address. The clone is now independent of the master computer.

