

# Cloning computers in ESET PROTECT: Create a new computer this time only

Steeff | ESET Nederland - 2021-03-19 - [Comments \(0\)](#) - [ESET PROTECT On-prem](#)

## Issue

- You are cloning a computer from another computer and you need to recognize the clone as a new computer.

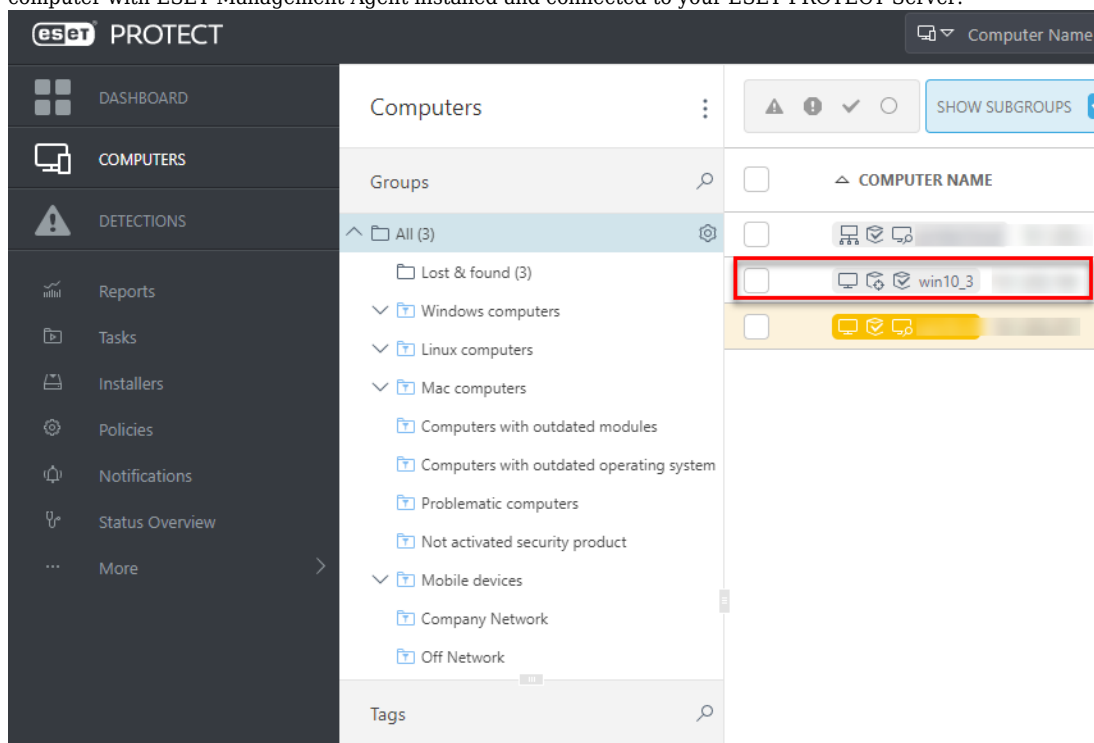
## Details

Review the [supported features of various VDI environments](#).

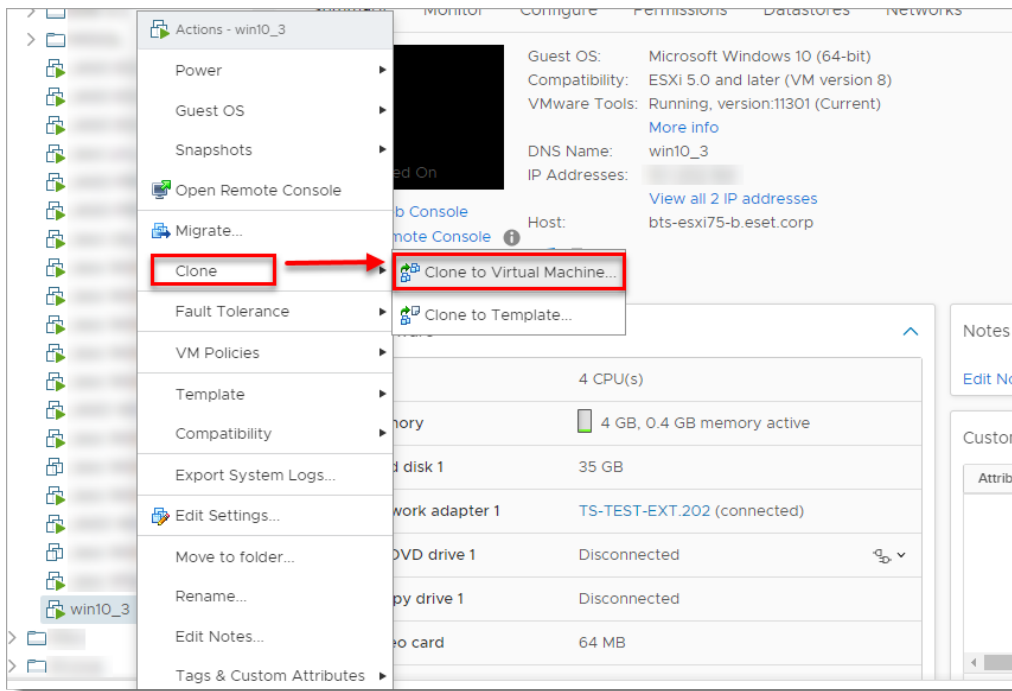
## Solution

This article demonstrates an example situation using the VMware® vSphere web client. You can use these same steps with other [supported hypervisors](#).

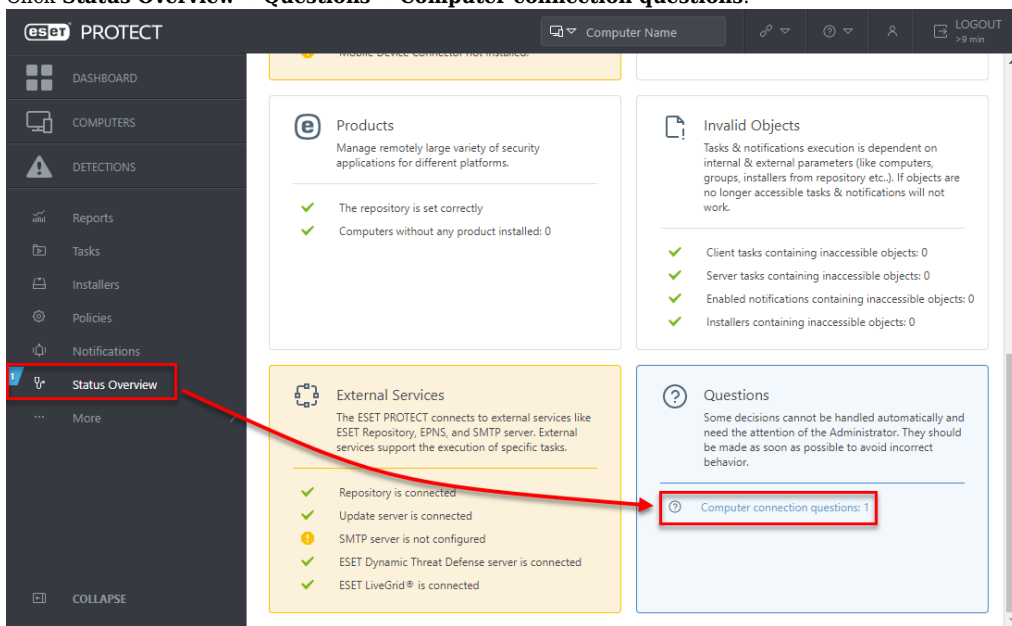
**Prerequisites:** You already have ESET PROTECT installed and running. You also have at least one client computer with ESET Management Agent installed and connected to your ESET PROTECT Server.



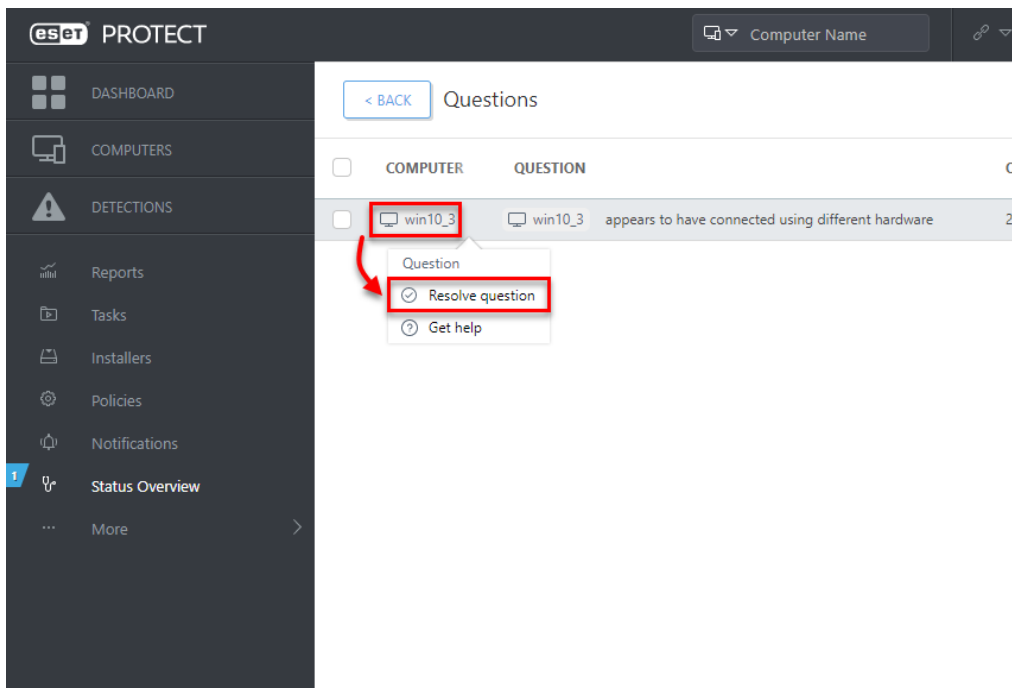
1. Clone the client computer in your virtual machine management tool (hypervisor).



2. After cloning is complete, start the clone.
3. Wait a few moments until the machine is started. When startup is complete, the Agent on the cloned computer will connect to ESET PROTECT Server. ESET PROTECT Server will recognize that this is the clone of an existing client computer already connected to ESET PROTECT.
4. Click **Status Overview** → **Questions** → **Computer connection questions**.

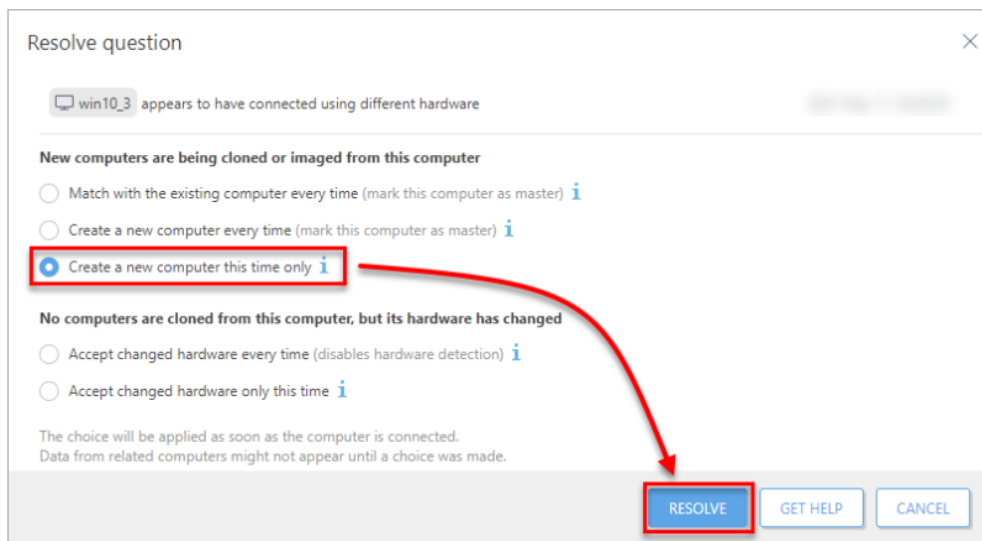


5. Select the computer you have just cloned and click **Resolve question**.



6. Select **Create a new computer this time only** to create a new computer identity in ESET PROTECT Web Console. Click **Resolve**.

**Important!**  
 Selecting the option **Create a new computer this time only** resolves only a one-time cloned computer and it does not prevent other future cloning questions.



7. Wait a few minutes for the cloned machine to connect at least two times (two replication intervals). Click **Computers** to see the new identity assigned to the clone. The name of cloned computer will be the same by default, but it will have a unique IP address. The clone is now independent of the master computer.

**eset** PROTECT Computer Name

**DASHBOARD**

**COMPUTERS**

**DETECTIONS**

- Reports
- Tasks
- Installers
- Policies
- Notifications
- Status Overview
- More

### Computers

Groups

- All (4)
- Lost & found (4)
- Windows computers
- Linux computers
- Mac computers
  - Computers with outdated modules
  - Computers with outdated operating system
  - Problematic computers
  - Not activated security product
- Mobile devices
  - Company Network
  - Off Network

Tags

	COMPUTER NAME
<input type="checkbox"/>	win10_3 .164
<input type="checkbox"/>	win10_3 .48
<input type="checkbox"/>	