ESET Tech Center

Configure automatic threat notifications in ESET Remote Administrator Web Console (6.x)

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https://support.eset.com/kb3629

Issue

Configure ESET Remote Administrator (ERA) to automatically generate a threat report notifying you when a new threat is detected on a client.

Solution

1. Open ESET Remote Administrator Web Console (ERA Web Console) in your web browser and log in. (How do I open ERA Web Console?)

2. Click **Admin** ⊠ → **Notifications** → **New Notification**.

Figure 1-1

Click the image to view larger in new window

3. Type a name for your new notification into the **Name** field. Optionally, enter a description in the **Description**field.

Figure 1-2

Click the image to view larger in new window

4. Expand **Notification Template** and select **Other Event Log Template** from the **Notification Template** drop-down menu. Select **Antivirus threat** or **Firewall threat** from the **Log Type** drop-down menu to determine the type of threat that will trigger a notification.

Figure 1-3

Click the image to view larger in new window

Advanced Settings—Throttling

Using default settings, a notification will be triggered any time that a threat is detected. You can use the **Aggregation** feature under **Advanced Settings**—**Throttling** to configure notifications so that they are sent out after a specific number of occurrences. To do so, expand **Advanced Settings**—**Throttling** and enter the value for the number of occurrences you want to trigger a notification in 2 fields:

Number of Ticks to Aggregate
Triggered every no. of occurences

Figure 1-4

Click the image to view larger in new window

5. Expand **Distribution**. By default, notifications are sent by email. Type the subject line you want to use for notifications into the **Subject** field and then type the email address where you want notifications sent into the **Email Addresses** field. Click **Finish**.

Figure 1-5

Click the image to view larger in new window

Tags

ERA 6.x

threat notification