# **ESET Tech Center**

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# Configure automatic threat notifications in ESET Remote Administrator Web Console (6.x)

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https://support.eset.com/kb3629

### Issue

Configure ESET Remote Administrator (ERA) to automatically generate a threat report notifying you when a new threat is detected on a client.

# Solution

- 1. Open ESET Remote Administrator Web Console (ERA Web Console) in your web browser and log in. (<u>How do I open ERA</u> <u>Web Console?</u>)
- 2. Click Admin  $\ge$   $\rightarrow$  Notifications  $\rightarrow$  New Notification.

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### Figure 1-1

### Click the image to view larger in new window

3. Type a name for your new notification into the **Name** field. Optionally, enter a description in the **Description**field.

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### Figure 1-2

### Click the image to view larger in new window

 Expand Notification Template and select Other Event Log Template from the Notification Template drop-down menu. Select Antivirus threat or Firewall threat from the Log Type drop-down menu to determine the type of threat that will trigger a notification.

# Figure 1-3

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# Advanced Settings—Throttling

Using default settings, a notification will be triggered any time that a threat is detected. You can use

the Aggregation feature under Advanced

Settings—Throttling to configure notifications so that they are sent out after a specific number of occurrences. To do so, expand Advanced Settings—Throttling and enter the value for the number of occurrences you want to trigger a notification in 2 fields:

### Number of Ticks to Aggregate Triggered every no. of occurences

×

# Figure 1-4

# Click the image to view larger in new window

5. Expand **Distribution**. By default, notifications are sent by email. Type the subject line you want to use for notifications into the **Subject** field and then type the email address where you want notifications sent into the **Email Addresses** field. Click **Finish**.

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# Figure 1-5

### Click the image to view larger in new window

ERA 6.x threat notification