ESET Tech Center

Convert your Username and Password into a License Key using ESET Business Account

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Issue

- You need to convert your existing ESET-issued Username and Password to a License Key in order to use ESET Business Account (EBA)
- You do not have your License Key

[Details](#)

Solution

Follow the steps below to convert your existing Username and Password to a License Key:

1. Locate the ESET-issued Username and Password you want to convert to a License Key. These credentials were sent to you in an email when you originally purchased your ESET product(s).
2. Go to the ESET Business Account License converter. Enter your Username and Password into the Username and Password fields, respectively, and then click **Convert** (To have your Username and Password resent, select the check box next to **Resend license email with complete login credentials**).

Invalid credential information:

If you receive the notification "You have entered invalid license information", we recommend that you recover your license information and verify that you are entering it correctly.

Figure 1-1

Click the image to view larger in new window

1. Enter your email address twice and click **Submit**.

   Figure 1-2

   Click the image to view larger in new window

2. Your new License Key will be provided in the following window. Additionally, if you elected to have your license information sent to you, you will receive an email from ESET containing your new License Key and a Password associated with your EBA login.

Figure 1-3

Click the image to view larger in new window

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