ESET Tech Center

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Create a policy for automatic reboot request (autoresolution) displayed on managed computers in ESET PROTECT Web Console

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issue

• Create a policy for automatic reboot request displayed on managed computers in ESET PROTECT Web Console

Solution

- 1. Open the ESET PROTECT Web Console in your web browser and log in.
- 2. Click **Policies** \rightarrow **New policy**.



3. Type a name for your policy and click **Continue**.

| New Policy Policies > New Policy | |
|-------------------------------------|-----------------------------|
| Basic | Name |
| A Settings | New Policy |
| Assign | Description |
| Summary | |
| | Tags |
| | Select tags |
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| | BACK CONTINUE FINISH CANCEL |

4. Select **ESET Endpoint Security** from the drop-down menu. Click **Notifications** and click **Edit** next to **Auto-resolution**.

| ic | ESET Endpoint for Windows | ~ Q | Type to search | |
|-------|---------------------------|-------------------------|----------------|-------|
| tings | | | | 0 |
| ign | | Application statuses | Edit | |
| nmary | NETWORK PROTECTION | ○ ● ≁ Auto-resolution | (® ≥ 9.1) Edit | 0 |
| | WEB AND EMAIL | + DESKTOP NOTIFICATIONS | 1 | 0 • 4 |
| | DEVICE CONTROL | + INTERACTIVE ALERTS | | 0 • + |
| | TOOLS | | | |
| | USER INTERFACE | | | |
| | OVERRIDE MODE | | | |
| | NOTIFICATIONS | | | |
| | Forwarding | | | |
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5. Next to **Device restart required**, select **Reboot** from the drop-down menu. Expand the drop-down menu in the **Postpone** column and select the preferred option. Click **OK**.

| Selected situations to be remediated $? \Box \times$ | | | | | | | |
|------------------------------------------------------|----------------|--|--|--|--|--|--|
| | | | | | | | |
| Situation Automatic action Post | stpone 🔍 | | | | | | |
| Device restart recommended (€ ≥ 9.1) None ✓ Car | annot postpo 👻 | | | | | | |
| Device restart required | annot postpo 🗸 | | | | | | |
| | oK Cancel | | | | | | |