

ESET Tech Center

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Create a second Administrator in ESET PROTECT Cloud Web Console

Lesley | ESET Nederland - 2022-08-29 - Comments (0) - ESET PROTECT On-prem

Issue

- You want to create a second Administrator in ESET PROTECT Cloud

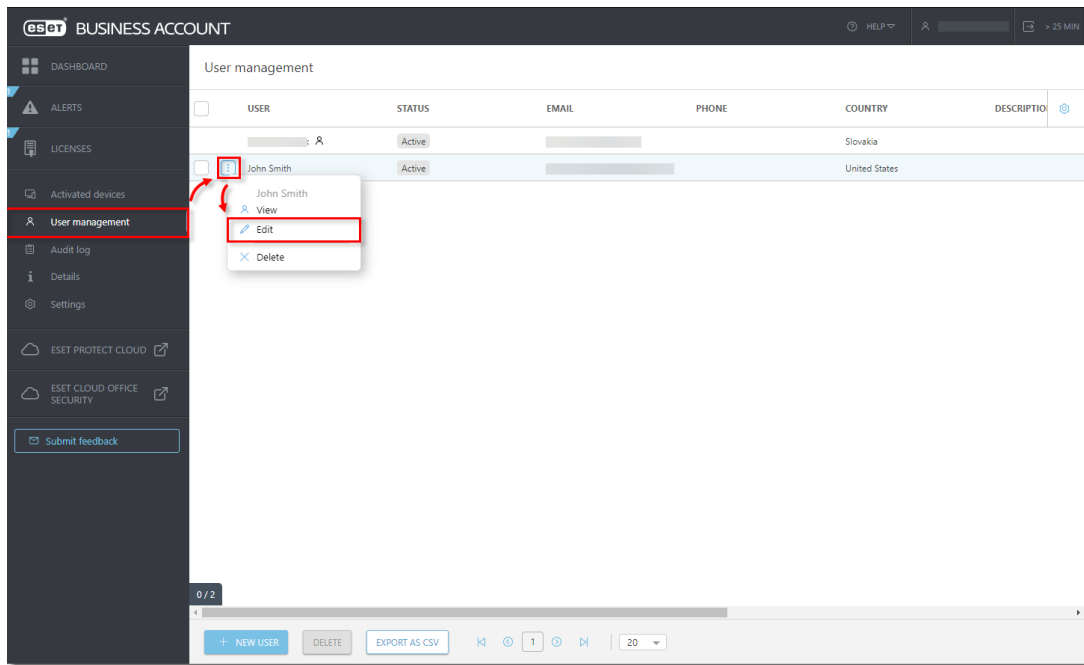
Solution

To create a second Administrator in ESET PROTECT Cloud, you need to select Custom Access rights for ESET PROTECT Cloud when creating or editing the user in ESET Business Account.

- Log in to [ESET Business Account](#).
- [Create a new ESET PROTECT Cloud user](#) that needs Administrative access.

Alternatively, you can edit the existing user. Click **User management**, hover the mouse cursor next to the name of an existing user and click the menu (three vertical dots) icon →

Edit.



3. In the **Access Rights** section:

- In the **Company access** section, select **Write**.
- In the **ESET PROTECT Cloud access** section, select **Custom**.

- In the **ESET Cloud Office Security access** section, select **Write**.

ACCESS RIGHTS ▾

Company access

- Write**
User has full access.
- Read
User can only view collected data.
- Write
User has full access and can create and execute actions.
- Read
User can only view collected data and generate reports in ESET PROTECT Cloud.

ESET PROTECT Cloud access

- Custom** i
User access is defined in ESET PROTECT Cloud.
[Instructions to define the permission set](#)
- No access
User is not able to access ESET PROTECT Cloud.

ESET Cloud Office Security access

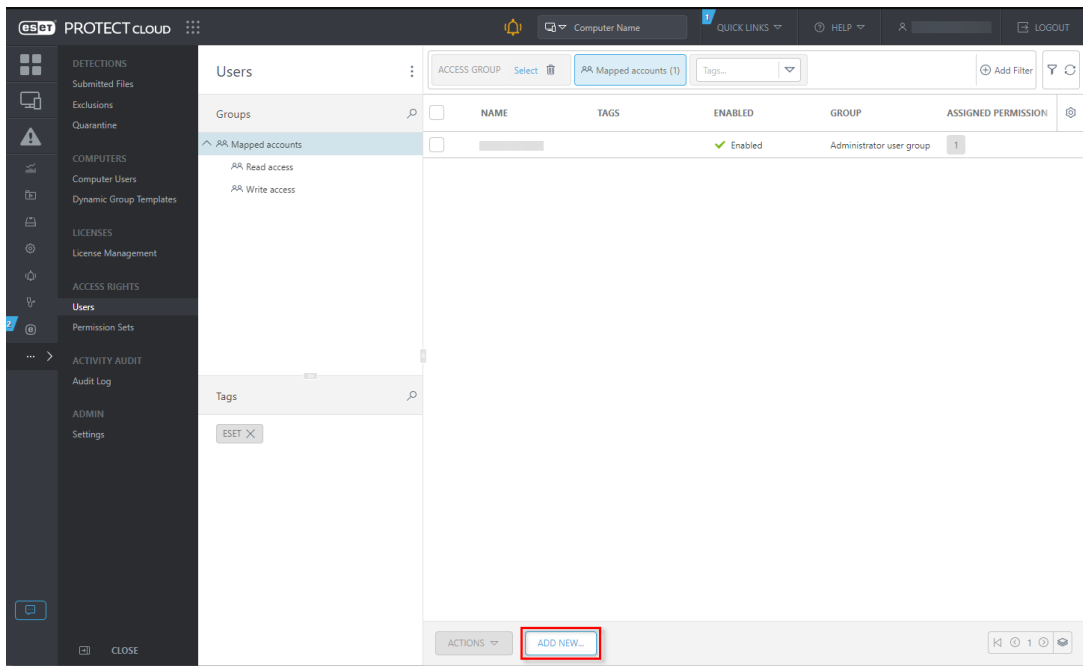
- Write**
User has full access to ESET Cloud Office Security.
- Read
User can only view collected data in ESET Cloud Office Security.
- No access
User is not able to access ESET Cloud Office Security.

4. Click **Create** to create a new user profile.

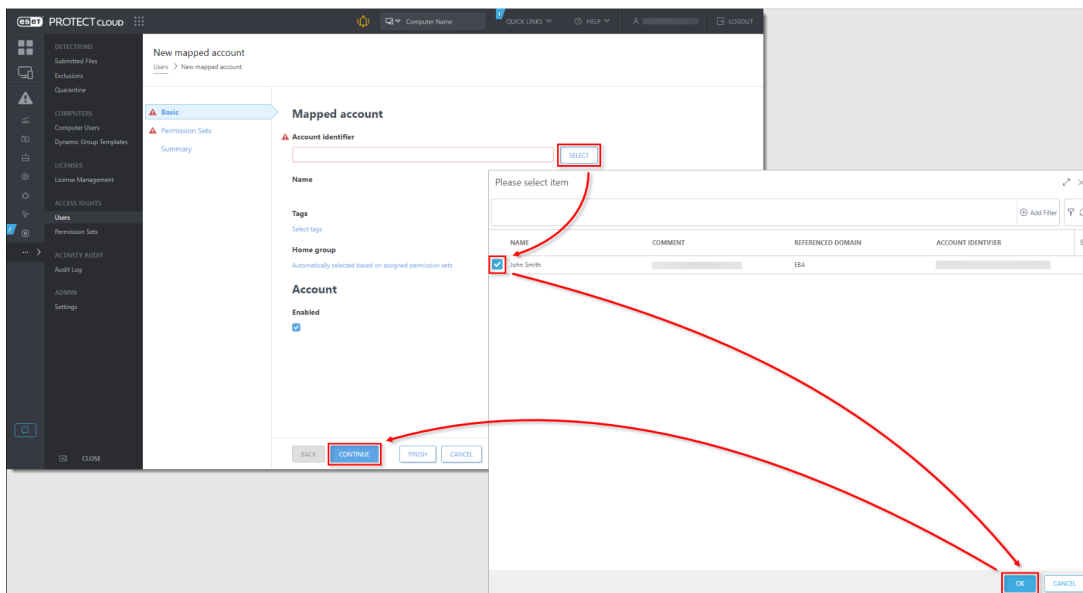
5. [Open ESET PROTECT Cloud Web Console](#) in your web browser and log in.

6. Click **More** → **Users**.

7. Click **Add New**.



8. Click **Select** next to the **Account identifier** field. In the **Please select item** window, select the check box next to the user that was created in ESET Business Account and click **OK**. Click **Continue**.



9. In the **Permission Sets** section, select the check box next to **Administrator permission set** in the **Unassigned (Available) Permission Sets** section. Review the **Selected Permission Set details** and click **Finish**.

New mapped account
Users > John Smith

Basic
Permission Sets
Summary

Please assign permission sets to an account:

ADD ALL REMOVE ALL

Unassigned (Available) Permission Sets

- Administrator permission set
- Reviewer permission set

Permission Sets Assigned to Mapped account "John Smith"

- Administrator permission set

Create new Permission Set

Selected Permission Set details

Functionality Access

| | |
|--------------------------|------------------|
| Groups & Computers | Read, Use, Write |
| Permission Sets | Read, Use, Write |
| Mapped accounts | Read, Write |
| Server Tasks & Triggers | Read, Use, Write |
| Notifications | Read, Write |
| Client Tasks | Read, Use, Write |
| Dynamic Groups Templates | Read, Use, Write |
| Reports and Dashboard | Read, Use, Write |
| Policies | Read, Use, Write |
| Send Email | Use |
| Licenses | Read, Use, Write |
| Stored Installers | Read, Use, Write |
| Encryption recovery | Read, Use |
| Audit log | Read |
| AD Scanner Access Token | Read, Write |

Client Tasks access

Server Tasks access

BACK CONTINUE FINISH CANCEL

10. [Assign a Permission Set to a User.](#)

The new user will now be able to access the Admin Settings in ESET PROTECT Cloud.