Create a second Administrator in ESET PROTECT Cloud Web Console

Lesley | ESET Nederland - 2022-08-29 - Comments (0) - ESET PROTECT On-prem

Issue

- You want to create a second Administrator in ESET PROTECT Cloud

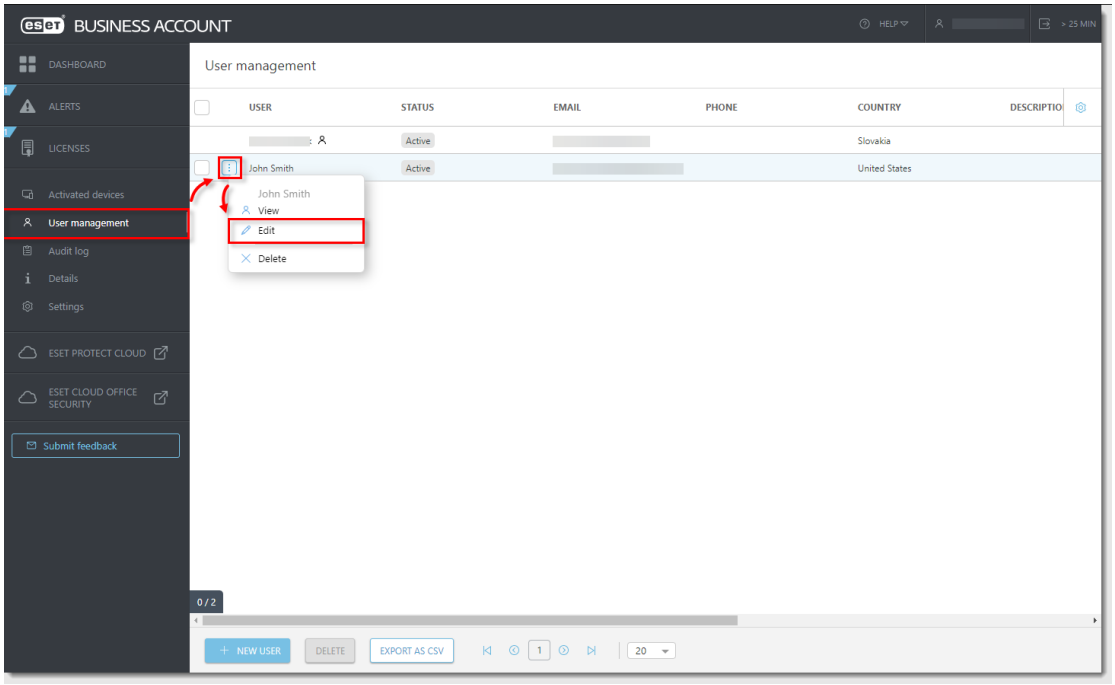
Solution

To create a second Administrator in ESET PROTECT Cloud, you need to select Custom Access rights for ESET PROTECT Cloud when creating or editing the user in ESET Business Account.

1. Log in to ESET Business Account.

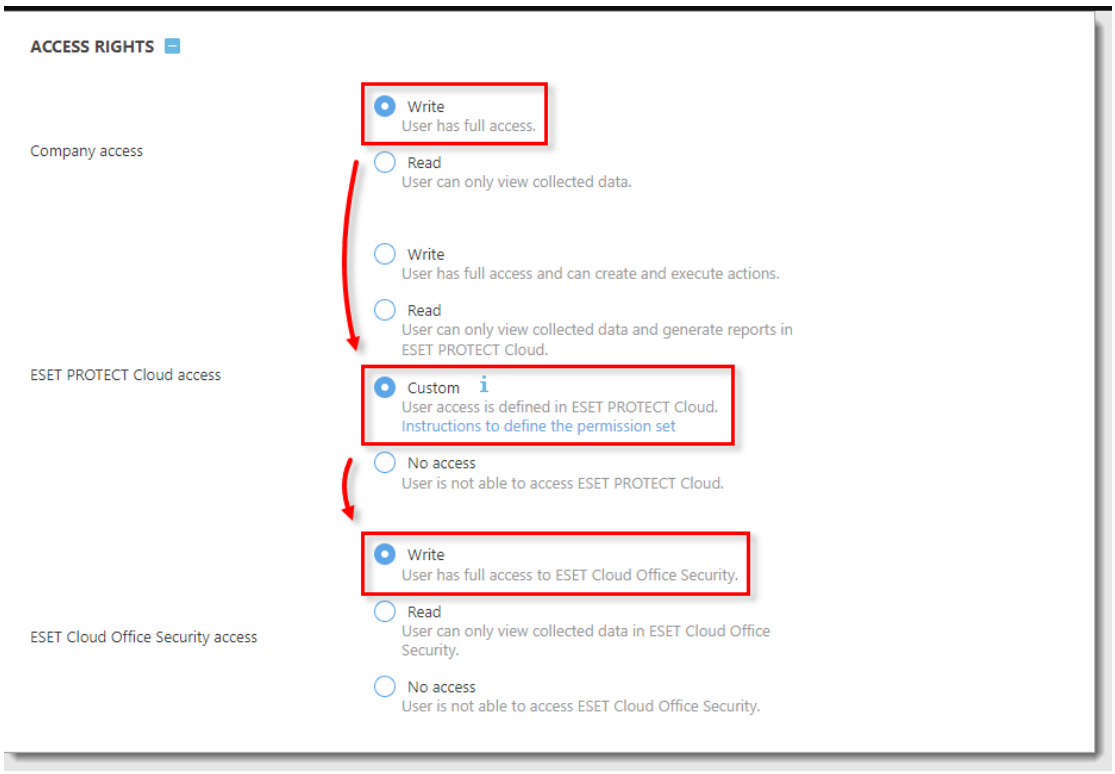
2. Create a new ESET PROTECT Cloud user that needs Administrative access.

Alternatively, you can edit the existing user. Click **User management**, hover the mouse cursor next to the name of an existing user and click the menu (three vertical dots) icon → **Edit**.



3. In the **Access Rights** section:

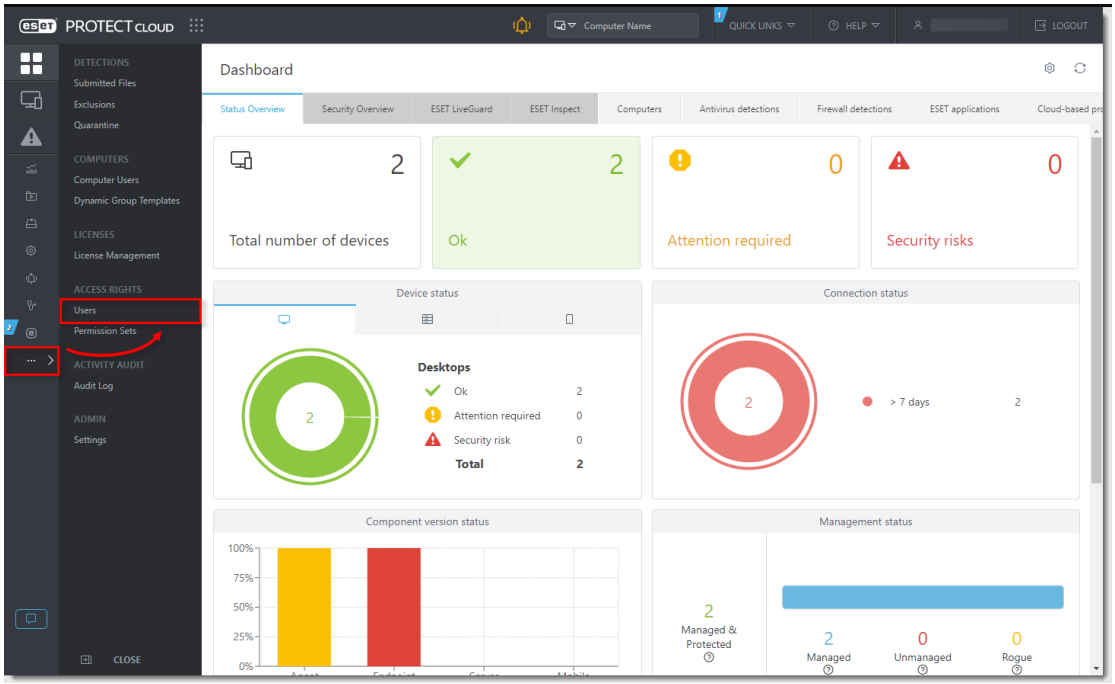
- In the **Company access** section, select **Write.**
- In the **ESET PROTECT Cloud access** section, select **Custom**.
- In the **ESET Cloud Office Security access** section, select **Write**.



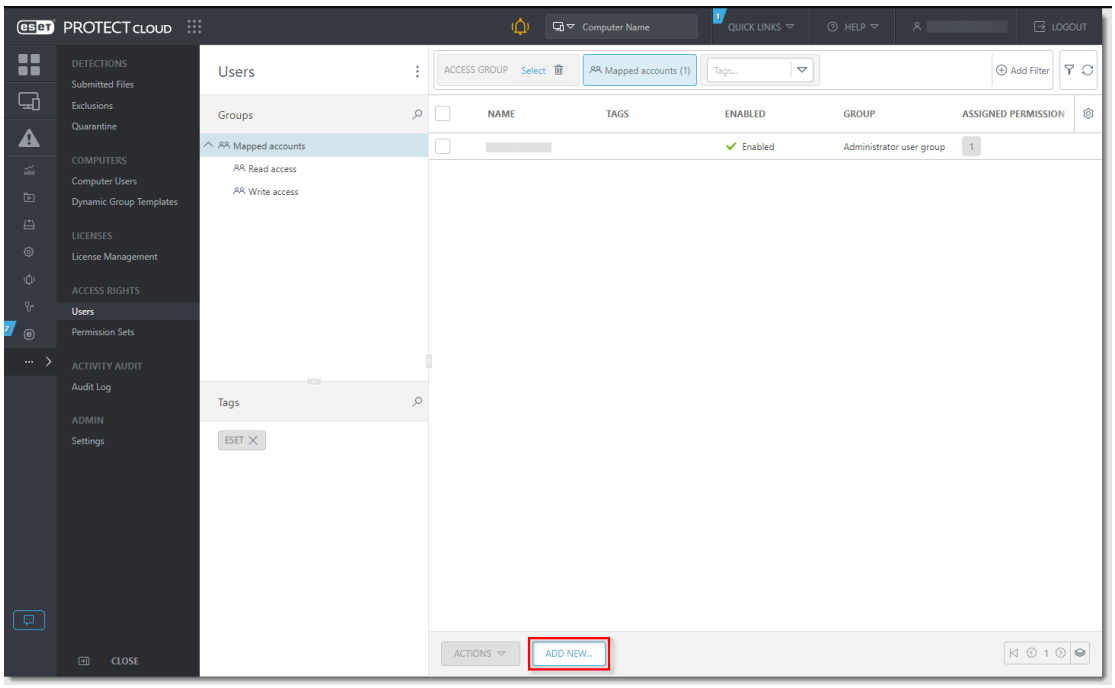
4. Click **Create** to create a new user profile.

5. Open ESET PROTECT Cloud Web Console in your web browser and log in.

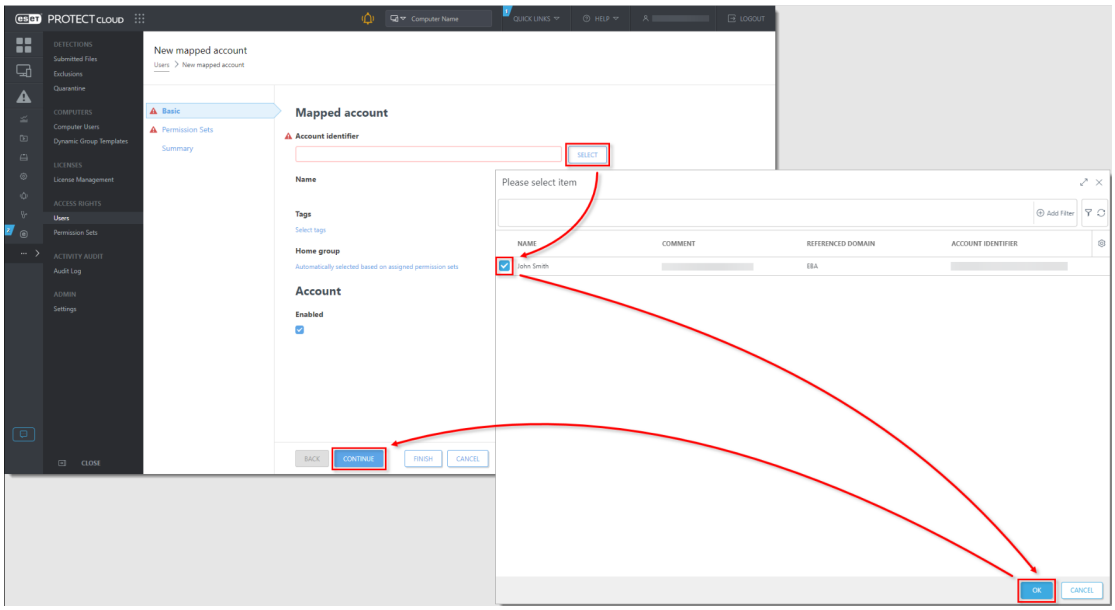
6. Click **More → Users**.



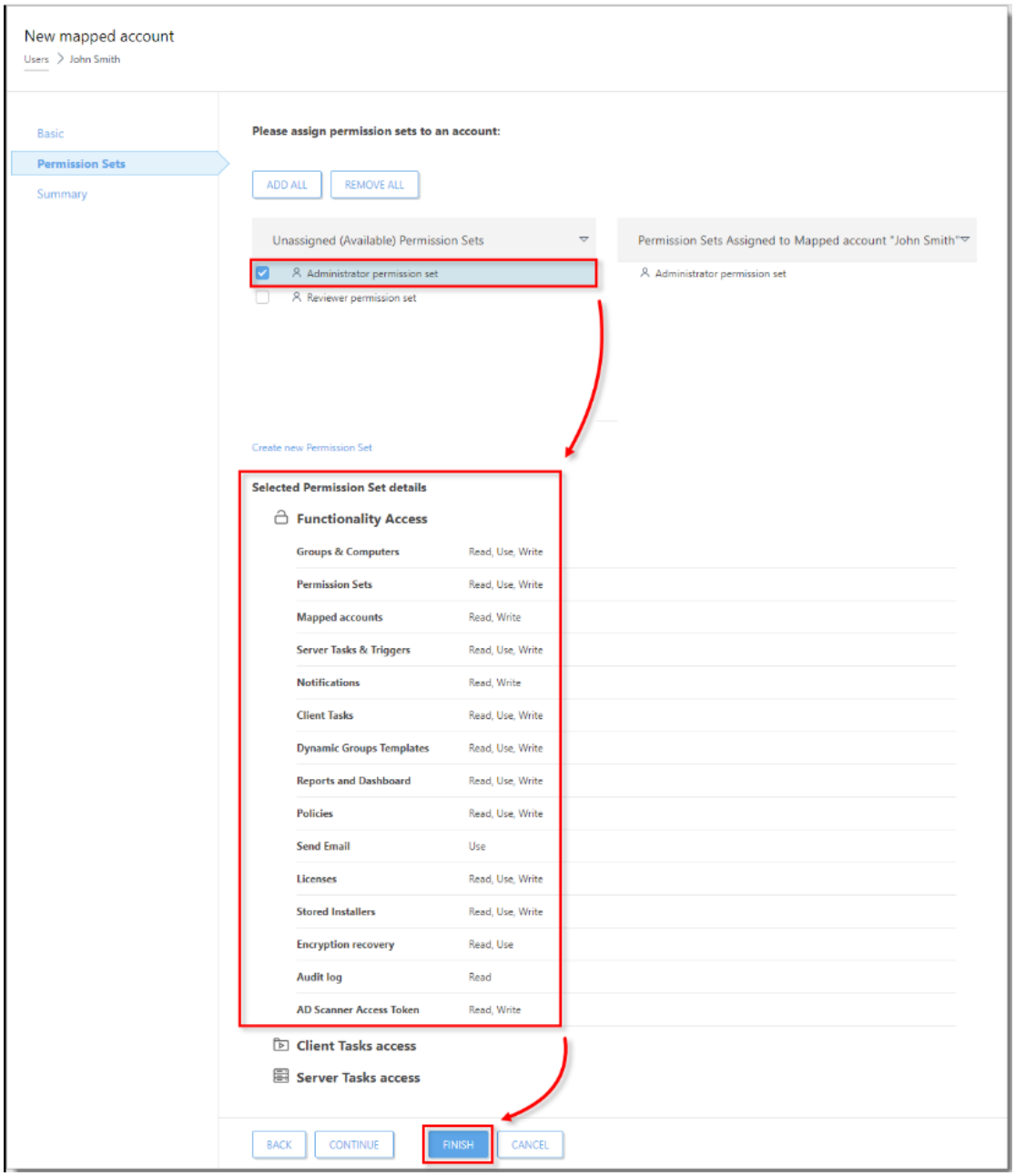
7. Click **Add New**.



8. Click **Select** next to the **Account identifier** field. In the **Please select item** window, select the check box next to the user that was created in ESET Business Account and click **OK**. Click **Continue**.



9. In the **Permission Sets** section, select the check box next to **Administrator permission set** in the **Unassigned (Available) Permission Sets** section. Review the **Selected Permission Set details** and click **Finish**.



10. Assign a Permission Set to a User.

The new user will now be able to access the Admin Settings in ESET PROTECT Cloud.