# **ESET Tech Center**

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## Create a second Administrator in ESET PROTECT Cloud Web Console

Lesley | ESET Nederland - 2022-08-29 - Comments (0) - ESET PROTECT On-prem

#### Issue

• You want to create a second Administrator in ESET PROTECT Cloud

#### Solution

To create a second Administrator in ESET PROTECT Cloud, you need to select Custom Access rights for ESET PROTECT Cloud when creating or editing the user in ESET Business Account.

- 1. Log in to ESET Business Account.
- 2. <u>Create a new ESET PROTECT Cloud user</u> that needs Administrative access.

Alternatively, you can edit the existing user. Click **User management**, hover the mouse cursor next to the name of an existing user and click the menu (three vertical dots) icon  $\rightarrow$  **Edit**.

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- 3. In the Access Rights section:
  - In the **Company access** section, select **Write.**
  - In the ESET PROTECT Cloud access section, select Custom.

- ACCESS RIGHTS Write User has full access 0 Company access Read User can only view collected data. Write User has full access and can create and execute actions. Read User can only view collected data and generate reports in ESET PROTECT Cloud. ESET PROTECT Cloud access 🗿 Custom i User access is defined in ESET PROTECT Cloud. Instructions to define the permission set No access User is not able to access ESET PROTECT Cloud. Write User has full access to ESET Cloud Office Security Read User can only view collected data in ESET Cloud Office ESET Cloud Office Security access Security. No access User is not able to access ESET Cloud Office Security.
- In the ESET Cloud Office Security access section, select Write.

- 4. Click **Create** to create a new user profile.
- 5. Open ESET PROTECT Cloud Web Console in your web browser and log in.
- QUICK LINKS (ESET) PROTECT CLOUD Dashboard 0 0 Computers Antivirus detections Firewall detections ESET applications Cloud-based ESET LiveGuard ▲ 묘 2 0 0 A 0 2  $\checkmark$ Total number of devices Ok Attention required Security risks Device status Connection status ⊞ Desktops V Ok ۲ > 7 days Attention required 0 A Security risk 0 Total 2 Component version status Management status 100% 75% 50% Managed & Protected 25% 2 0 Managed Unmanaged Rogue
- 6. Click **More**  $\rightarrow$  **Users**.

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8. Click Select next to the Account identifier field. In the Please select item window, select the check box next to the user that was created in ESET Business Account and click OK. Click Continue.

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9. In the **Permission Sets** section, select the check box next to **Administrator permission set** in the **Unassigned (Available) Permission Sets** section. Review the **Selected Permission Set details** and click **Finish**.

New mapped account							
Basic Permission Sets Summary	Please assign permission sets to an account:           ADD ALL         REMOVE ALL						
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	Permission Sets Mapped accounts Server Tasks & Triggers Notifications	Read, Use, Write Read, Write Read, Use, Write Read, Write					
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	Send Email Licenses Stored Installers Encryption recovery	Use Read, Use, Write Read, Use, Write Read, Use					
	Audit log AD Scanner Access Token Client Tasks access Server Tasks access	Read Read, Write					
	BACK CONTINUE						

### 10. Assign a Permission Set to a User.

The new user will now be able to access the Admin Settings in ESET PROTECT Cloud.