ESET Tech Center

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Create a second Administrator in ESET PROTECT Cloud Web Console

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Issue

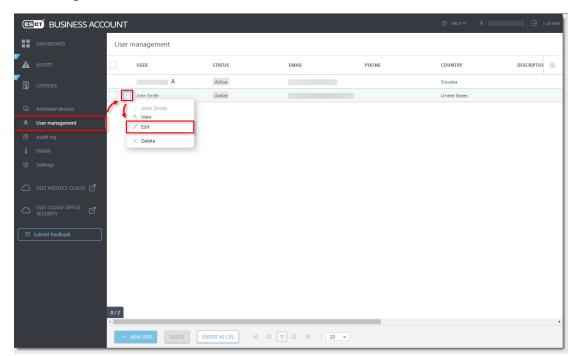
• You want to create a second Administrator in ESET PROTECT Cloud

Solution

To create a second Administrator in ESET PROTECT Cloud, you need to select Custom Access rights for ESET PROTECT Cloud when creating or editing the user in ESET Business Account.

- 1. Log in to ESET Business Account.
- 2. Create a new ESET PROTECT Cloud user that needs Administrative access.

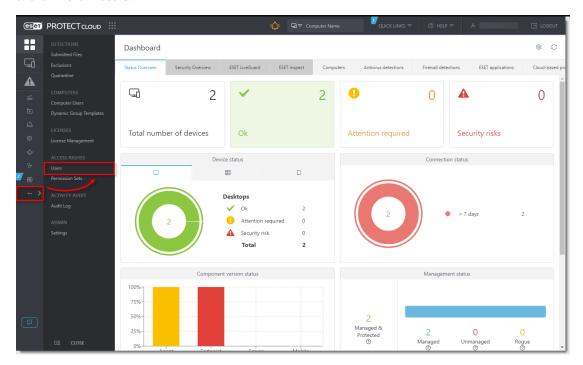
Alternatively, you can edit the existing user. Click **User management**, hover the mouse cursor next to the name of an existing user and click the menu (three vertical dots) icon \rightarrow **Edit**.



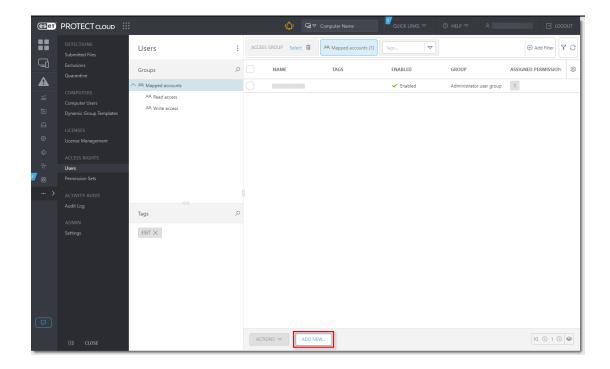
- 3. In the Access Rights section:
 - In the Company access section, select Write.
 - In the **ESET PROTECT Cloud access** section, select **Custom**.
 - In the ESET Cloud Office Security access section, select Write.



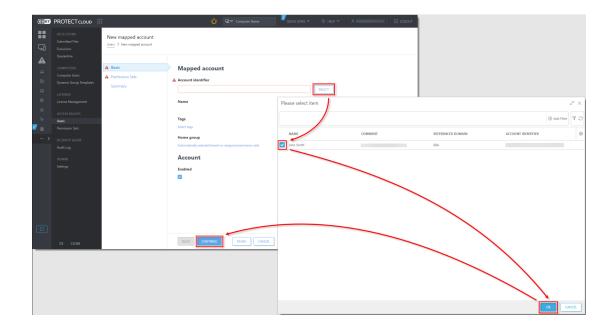
- 4. Click ${\bf Create}$ to create a new user profile.
- 5. $\underline{\text{Open ESET PROTECT Cloud Web Console}}$ in your web browser and log in.
- 6. Click **More** → **Users**.



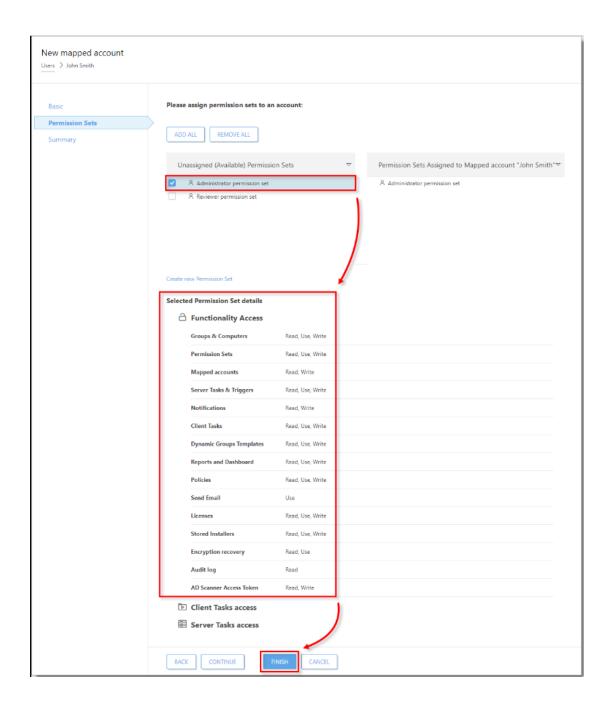
7. Click Add New.



8. Click **Select** next to the **Account identifier** field. In the **Please select item** window, select the check box next to the user that was created in ESET Business Account and click **OK**. Click **Continue**.



9. In the **Permission Sets** section, select the check box next to **Administrator permission set** in the **Unassigned (Available) Permission Sets** section. Review the **Selected Permission Set details** and click **Finish**.



10. Assign a Permission Set to a User.

The new user will now be able to access the Admin Settings in ESET PROTECT Cloud.