ESET Tech Center

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Create a second administrator user in ESET PROTECT

Anish | ESET Nederland - 2021-07-01 - Comments (0) - ESET PROTECT On-prem

Issue

- Create a new user and grant access rights and permissions
- You are unable to perform an ESET PROTECT task because the option is unavailable
- <u>I. Create a universal permission set</u>
- II. Create a second administrator user

Details

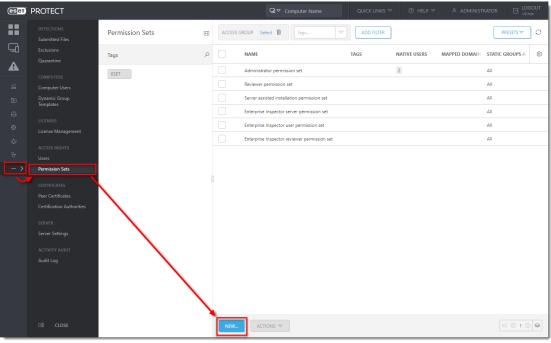
Access rights in ESET PROTECT allow you to define which objects a given user can manage and which tasks that the user can carry out. For a more detailed look at how access rights function in ESET PROTECT, see the <u>ESET</u> <u>PROTECT User Guide</u>.

Solution

After a new installation of ESET PROTECT, no access rights are defined and the Administrator is the only user in the system. Follow the steps below to create a second administrator user with all access rights.

I. Create a universal permission set

1. Open the ESET PROTECT Web Console in your web browser and log in.



2. Click **More** \rightarrow **Permission Sets** \rightarrow **New**.

Figure 1-1

3. Type a name for your new permission set; we recommend Admin_2. The Description field is optional.

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		User Groups						
	License Management	Users						
		Summary	Tags					
			Select tags					
	Permission Sets							
	Peer Certificates							
	SERVER Server Settings							
			BACK	FINISH CANCEL				

Figure 1-2

4. Click Static Groups and click Select.

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5. Select the All Static Group and click $\mathbf{OK}.$

Please select groups	\times
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Computers with outdated modules	
Computers with outdated operating system	
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Figure 1-4

6. Click Functionality and then click Grant All Functionality Full Access.

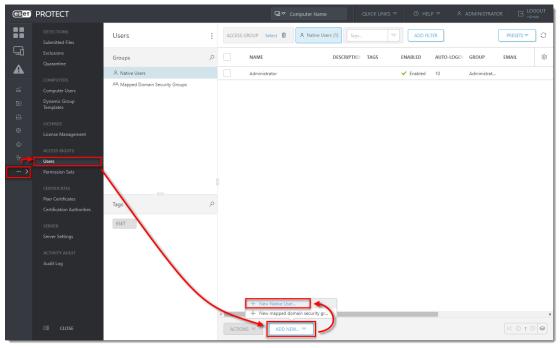
7. Click **Finish** to save your changes.

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		Users Summary	Grant All Functionality Use Access Grant All Functionality Full Access					
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			Enterprise Inspector Administrator Enterprise Inspector User Permission Sets					
			Domain Groups Native Users Agent Deployment Stored Installers					
			Certificates Server Tasks & Triggers Client Tasks					
			Dynamic Groups Templates Encryption recovery Reports and Dashboard					
	CLOSE		Policies Send Email BACK CONTINUE					•

Figure 1-5

II. Create a second administrator user

Create a secondary administrator user and keep the credentials for the master Administrator account secure so that there is always one account with full permissions to manage all other accounts. Follow the steps below to create a second administrator user with access to all groups and objects:



1. Click **More** → **Users** → **Add new** and click **New Native User**.

Figure 2-1

2. In the **Basic** section, name your new user **Admin_2** to match the permissions set you created in section I and then click **Select** under **Home Group**.

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Image: 1 Image: 2 Iman		<u>Verr</u> > Admin_2 Basic Permission Sets Summary	Basic User Admin_2 Description Tags Select tags A Home group Select Set Password Confirm password	
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Figure 2-2

3. Select the All Static Group and click $\mathbf{OK}.$

Please select a group	<
	1
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✓ T Mac computers	
T Computers with outdated modules	
T Computers with outdated operating system	
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✓ T Mobile devices	
OK CANCEL] [

Figure 2-3

4. Type a secure password twice into the **Password** and **Confirm password** fields. Additional settings (password expiration, autologout time interval) are available in the **Account** section.

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Figure 2-4

5. Click **Permission Sets**. Select the check box next to the **Admin_2** permission set you created in section I above.

6. When you are finished making changes, click **Finish** to create the user.

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▲ ≋ ⊡ ⊡ © ¢ 3	Cuarantine COMPUTERS Computer Users Dynamic Group Templates LICENSTS License Management ACCESS RIGHTS	Basic Permission Sets Summary	Please assign permission sets to native user: ADD ALL REMOVE ALL Unassigned (Available) Permission Sets Admin.2 & Administrator permission set	▽	Permission & Admin_2	-) Native User "Admin_2"	~
	Users Permission Sets CERTIFICATES Peer Certificates Certification Authorities SERVER Server Settings		A Enterprise Inspector reviewer permission set A Enterprise Inspector serve permission set A Enterprise Inspector user permission set A Enterprise Inspector user permission set A Server assisted installation permission set Create new Permission Set Geter user to use touse to use to uset	ļ				
			Functionality Access Groups & Computers Formission Sets Permission Sets Read, Use, Write Domain Groups Read, Use, Write Native Users Read, Use, Write)				

Figure 2-5

After you have created a second administrator user, you can perform any of the ESET PROTECT actions while logged in as this user.