

ESET Tech Center

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Create a second administrator user in ESET Security Management Center 7.x

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Issue

- Create a new user and grant access rights and permissions
- You are unable to perform an ESMC task because the option is greyed out

Details

Access rights in ESET Security Management Center (ESMC) 7.0 and later allow you to define which objects a given user can manage and which tasks that user can carry out. For a more detailed look at how access rights function in ESET Security Management Center, see the [ESET Security Management Center User Guide](#).

Solution

After a new installation of ESMC version 7.0 and later, no access rights are defined and the Administrator is the only user in the system. Follow the steps below to create a second administrator user with all access rights.

Create a universal permission set

1. Open ESET Security Management Center Web Console (ESMC Web Console) in your web browser and log in. [Open ESMC Web Console](#).
2. Click **More** → **Access Rights** → **Permission Sets** → **New**.



1. Select the **All** Static Group and click **OK**.



1. Click **Finish** to save your changes.



1. In the **Basic** section, name your new user **ESET_admin** to match the permissions set you created in part 1 and then click **Select** under **Home Group**.



1. Type a secure password into both Password fields. Additional settings are available in the **Account** section.



After you have created a second administrator user, you can perform any of the ESMC tasks in the ESET Knowledgebase while logged in as this user.