ESET Tech Center

Create an Outdated applications report in ESET Remote Administrator

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https://support.eset.com/kb6164

Issue

Find and update outdated applications in ESET Remote Administrator (6.x)
Use the Outdated applications report to see which ERA components are not up to date

Solution

1. Open ESET Remote Administrator Web Console (ERA Web Console) in your web browser and log in. How do I open ERA Web Console?

2. Click the plus icon to add a new dashboard.

Figure 1-1

Click the image to view larger in new window

3. Enter a name for the new Dashboard and click **OK** to confirm. An empty dashboard with nothing in the reports field is created. Once you set up your dashboard, you can start adding reports to it.

Figure 1-2

4. Click one of the tiles, expand **Computers**, select the **Outdated applications** report template from the list and then click **OK**.

The list of outdated applications will be displayed.

Figure 1-3

Click the image to view larger in new window

5. Select a record and click **Detailed information**. You will be able to see the outdated application's name, the version number you have on your machine as well as the current version number.

Figure 1-4

Click the image to view larger in new window

6. If one or more of your ERA components is outdated, click the component and select **New Task**. You can use a component upgrade task to upgrade to the latest version of ERA Server, Agent and Web Console. Other components such as the RD Sensor can be upgraded manually.

Figure 1-5

Click the image to view larger in new window

Tags
ERA 6.x