

# ESET Tech Center

Knowledgebase > Legacy > Legacy ESET Remote Administrator (6.x / 5.x / 4.x) > 6.x > Delete non-connecting computers from ESET Remote Administrator Console (6.x)

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## Delete non-connecting computers from ESET Remote Administrator Console (6.x)

Ondersteuning | ESET Nederland - 2017-11-06 - Comments (0) - 6.x

<https://support.eset.com/kb6169>

### Issue

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Delete non-connecting computers from ESET Remote Administrator (ERA) if uninstall task fails

### Details

### Solution

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1. Open ESET Remote Administrator Web Console (ERA Web Console) in your web browser and log in. [How do I open ERA Web Console?](#)
2. From the ESET Remote Administrator console, click **Admin** → **Server Tasks** → **Delete Not Connecting Computers**.
3. Click **New**.



**Figure 1-1**

**Click the image to view larger in new window**

4. Type a name and optional description for the task. Select the check box next to **run task immediately after finish** if you want the task to run immediately.



**Figure 1-2**

**Click the image to view larger in new window**

5. Expand the **Settings** section and click **Select**. Select the group from which you want the non-connecting computers to be deleted and click **OK**.



**Figure 1-3**

**Click the image to view larger in new window**

6. Type a time interval in the **Number of days the computer has not been connected** field.
7. Verify that the check box next to **Deactivate license** is selected and deselect the check box next to **Remove unmanaged computers** unless you want them removed also. Unmanaged computers usually appear in the Lost & Found group.
8. Click **Finish** to run the task, remove the non-connecting computers and deactivate any licenses attached to those computers.



**Figure 1-4**

**Click the image to view larger in new window**

Tags

ERA 6.x