

ESET Tech Center

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Delete non-connecting computers from ESET Security Management Center Web Console (7.x)

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Issue

- Delete non-connecting computers from ESET Security Management Center (ESMC) if uninstall task fails

[Details](#)

Solution

1. [Open ESET Security Management Center Web Console](#) (ESMC Web Console) in your web browser and log in.
2. Click **More** → **Server Tasks** → **Delete Not Connecting Computers**.
3. Click **New**.



Figure 1-1

Click the image to view larger in new window

1. Type a name and optional description for the task. Select the check box next to **Run task immediately after finish** if you want the task to run immediately.



Figure 1-2

Click the image to view larger in new window

1. Click the **Settings** section and click **Select**. Select the group that contains the non-connecting computers that will be deleted and click **OK**.



Figure 1-3

Click the image to view larger in new window

1. Type a time interval in the **Number of days the computer has not been connected** field.
2. Verify that the check box next to **Deactivate license** is selected and deselect the

check box next to **Remove unmanaged computers** unless you want them removed also. Unmanaged computers usually appear in the **Lost & found** group.

3. Click **Finish** to run the task. The task will remove the non-connecting computers and deactivate any licenses attached to those computers.



Figure 1-4

Click the image to view larger in new window