Deploy or upgrade ESET endpoint products using ESET PROTECT

Steef | ESET Nederland - 2021-04-23 - Comments (0) - ESET PROTECT On-prem

Issue

- Upgrade ESET Endpoint Security or ESET Endpoint Antivirus to the latest version
- Deploy ESET solutions to clients remotely using the software install task or Live Installer method

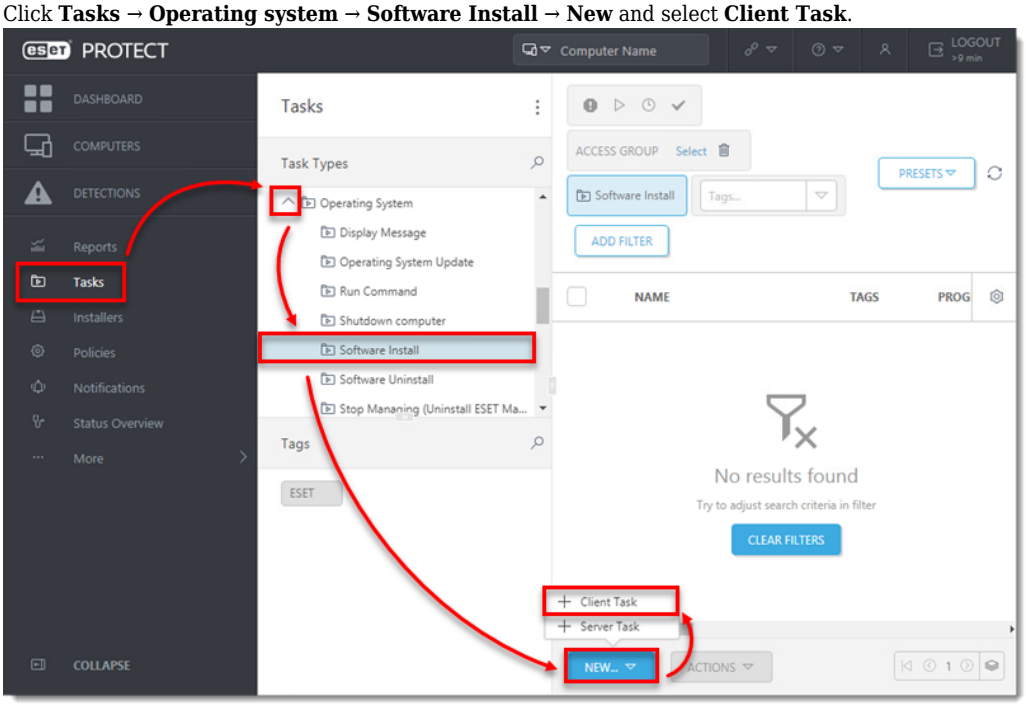
Solution

This article applies to the following operating systems:

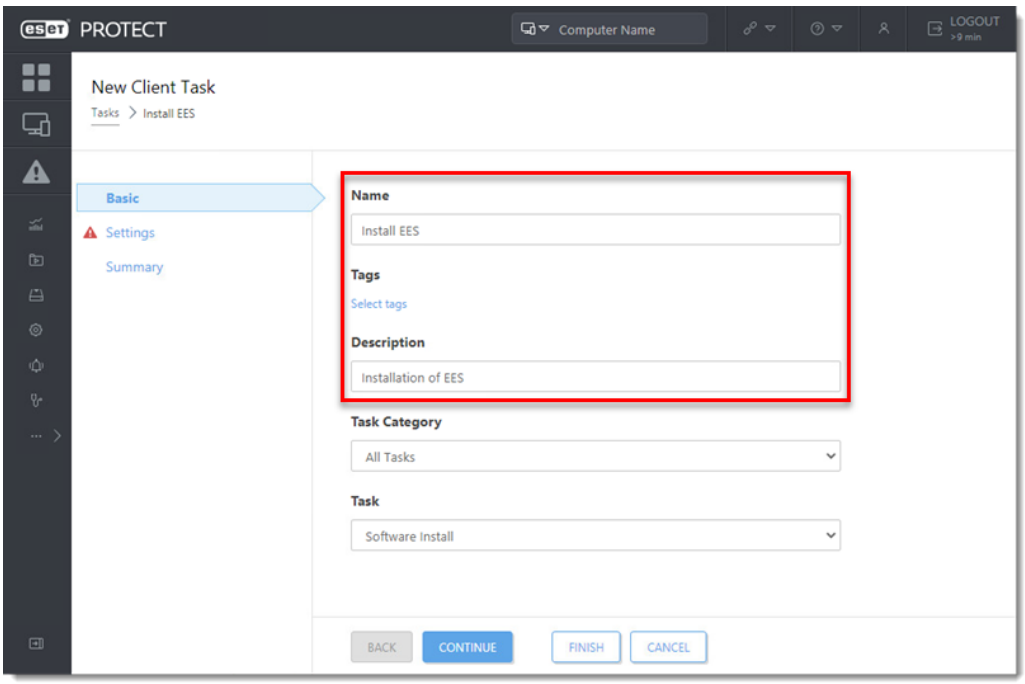
Windows 7 | Windows 8 | Windows 10 | macOS | Android | Linux

1. Open the ESET PROTECT Web Console in your web browser and log in.

2. Click **Tasks → Operating system → Software Install → New** and select **Client Task**.



3. In the **Basic** section, enter a **Name** and an optional **Description**. The **Task** drop-down menu will automatically be set to **Software Install**.

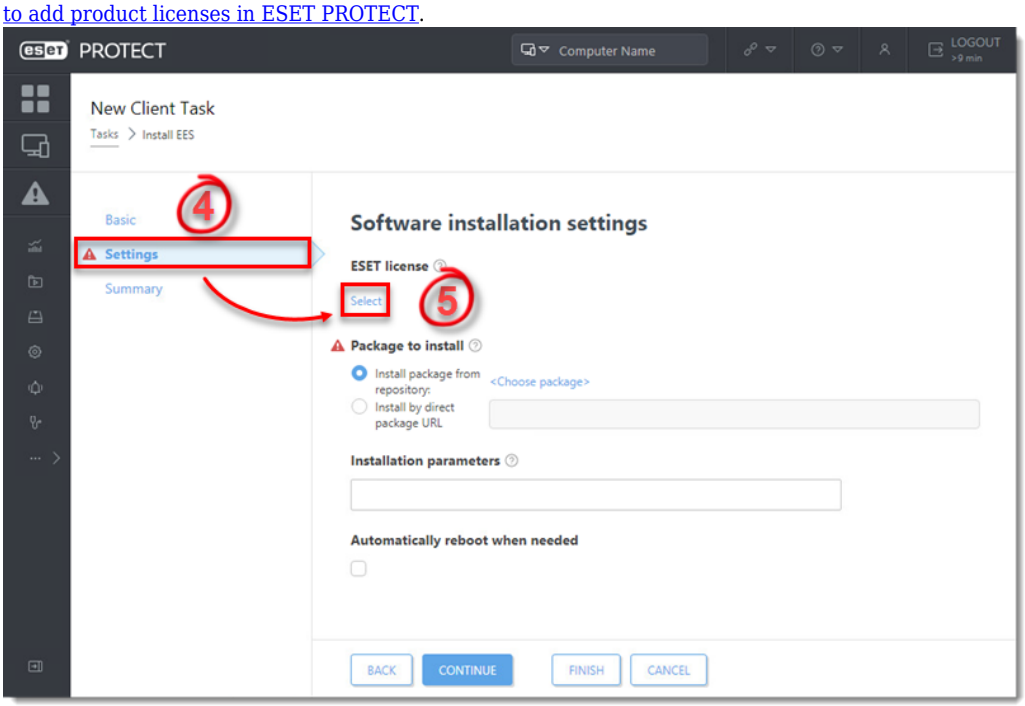


4. Click **Settings**.

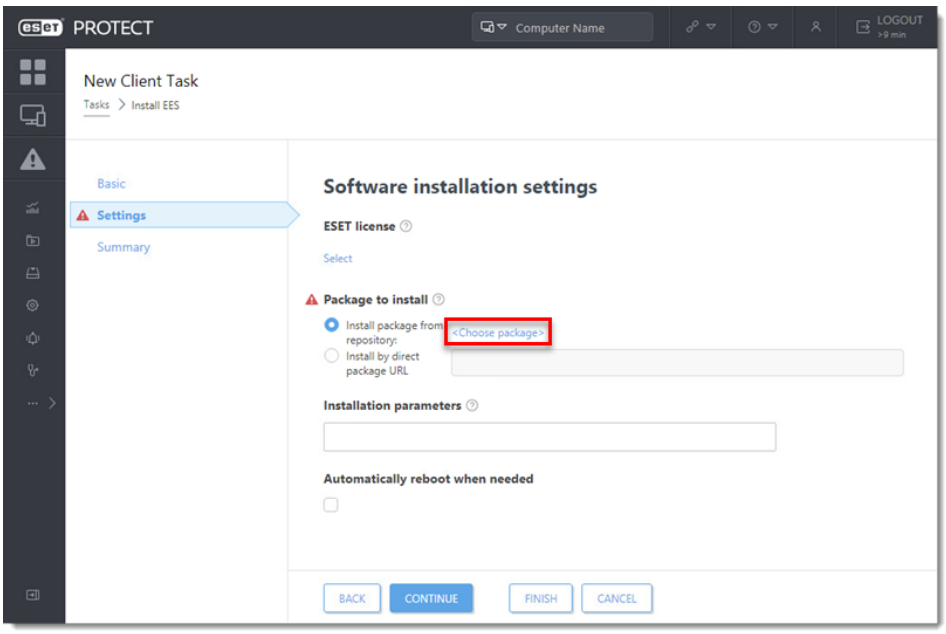
> **Linux installations**
> You can add the **--skip-license** parameter to the **Installation parameters** field to skip the display of the ESET End-user license agreement (EULA). If you wish to view the EULA before agreeing to it, do not use this parameter.

5. Installing a new product: If you are installing a new product, click **Select** next to **ESET license**, then select the license you will use to activate the ESET products that will be sent to the client computers and click **OK**.

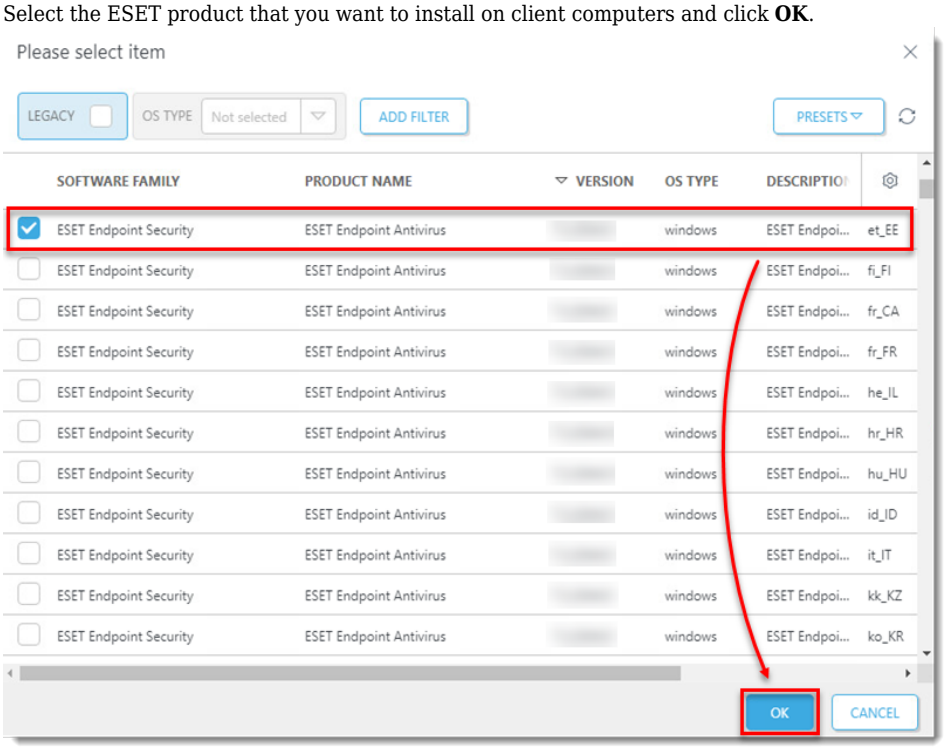
   Upgrading an activated product: If you are running an upgrade installation on a previously activated product, do not select the license. If you have not yet added product licenses, click here for instructions to add product licenses in ESET PROTECT.



6. Under **Package to install**, there are two options to select the package that will be installed on target clients.
   1. To install a package from the repository: Click **<Choose package>**.



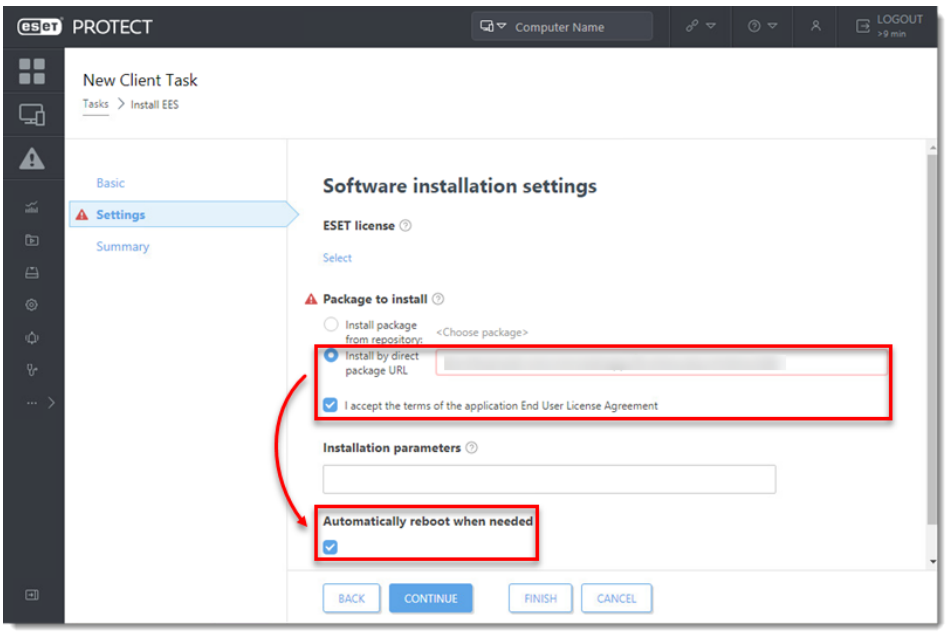
2. Select the ESET product that you want to install on client computers and click **OK**.



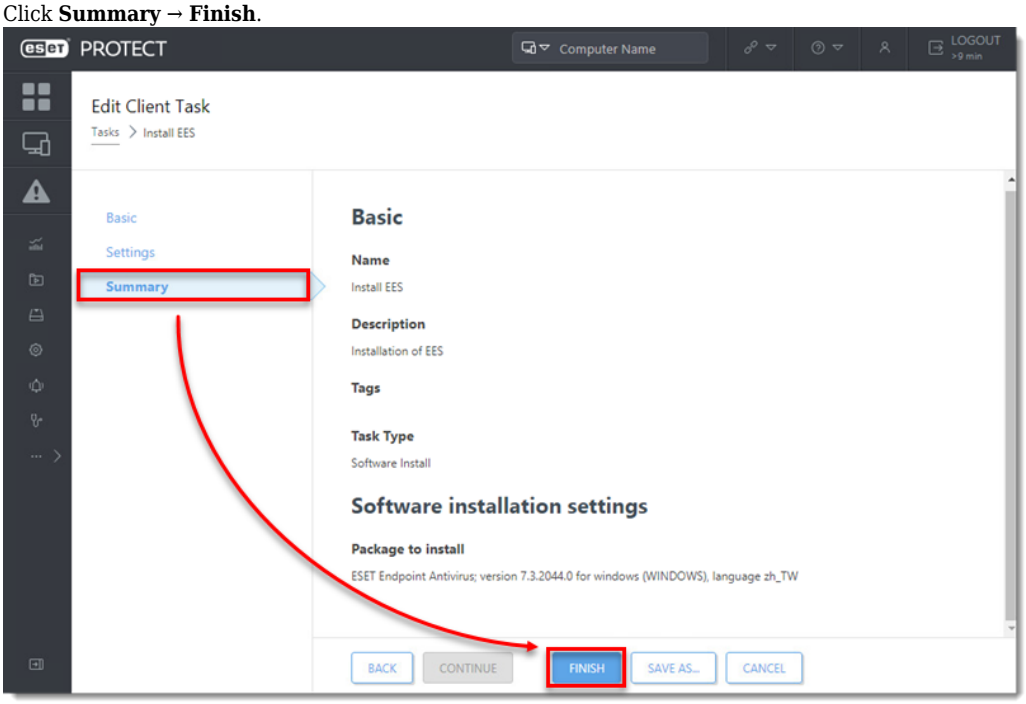
3. Check for the latest version of your ESET business products.
4. Select the check box next to **I accept the terms of the application End User License Agreement and**

   acknowledge the Privacy Policy and proceed to step 7.

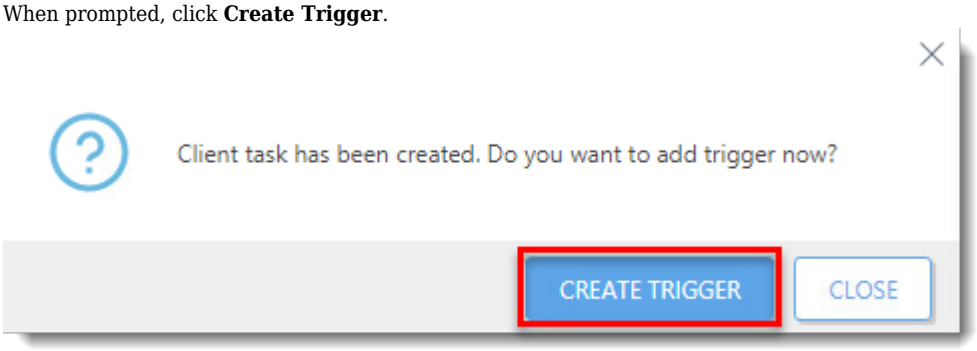
5. To install a package by entering the target URL:
6. Select **Install by direct package URL** and type the package URL into the corresponding field.
7. Check for the latest version of your ESET business products.
8. Select the check boxes next to **I accept the terms of the application End User License Agreement** and **Automatically reboot when needed**.



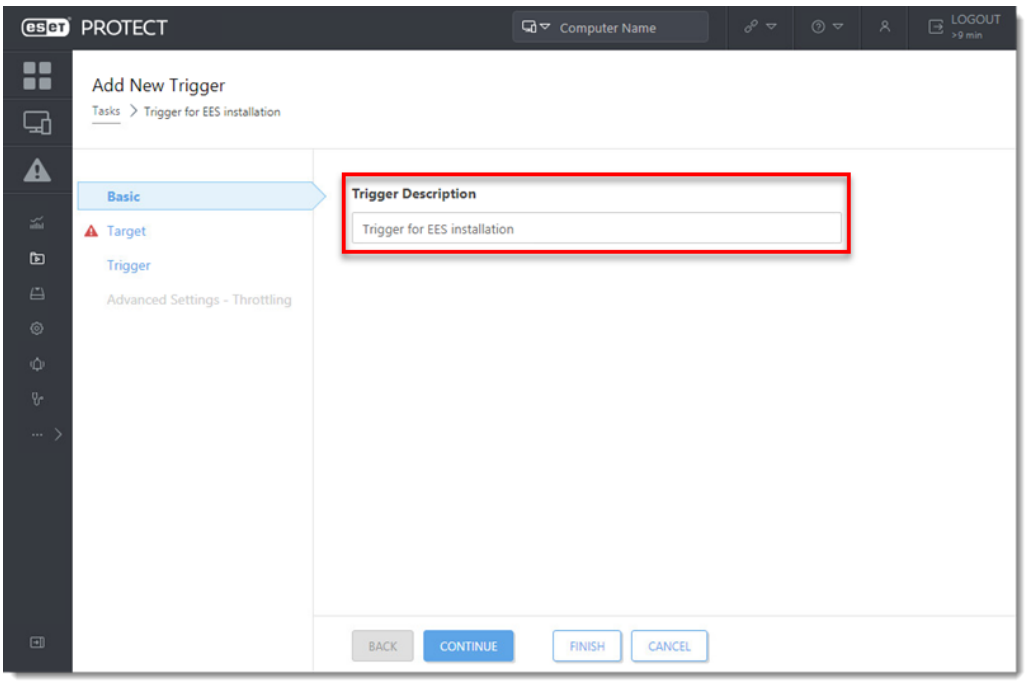
7. Click **Summary** → **Finish**.



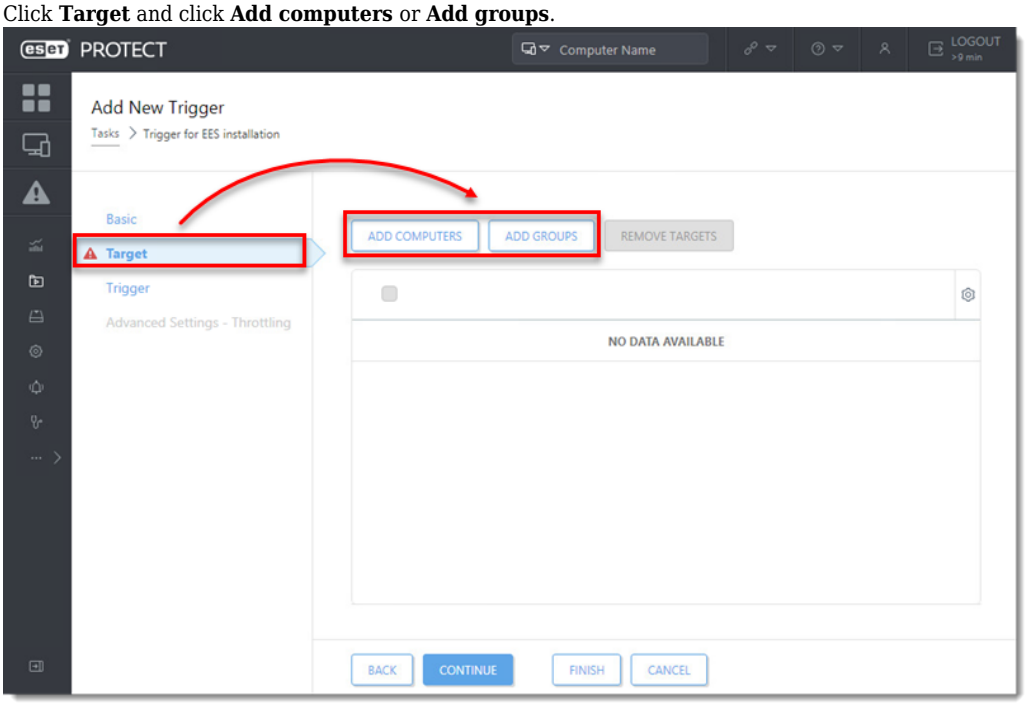
8. When prompted, click **Create Trigger**.



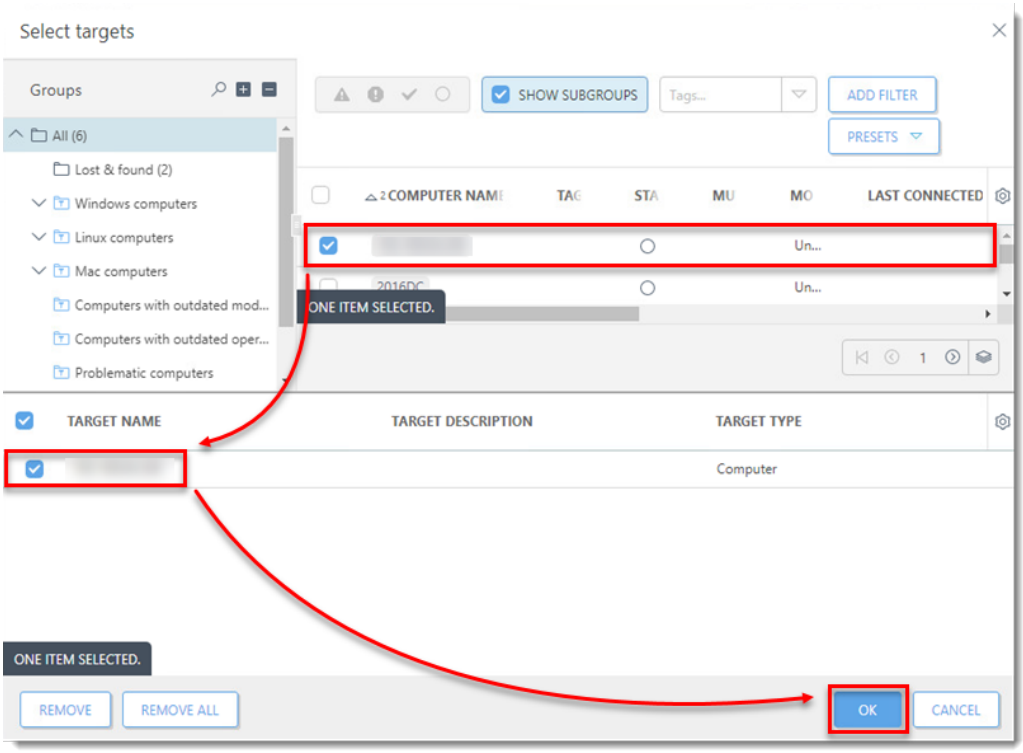
9. Enter a name for the trigger into the **Trigger Description** field.



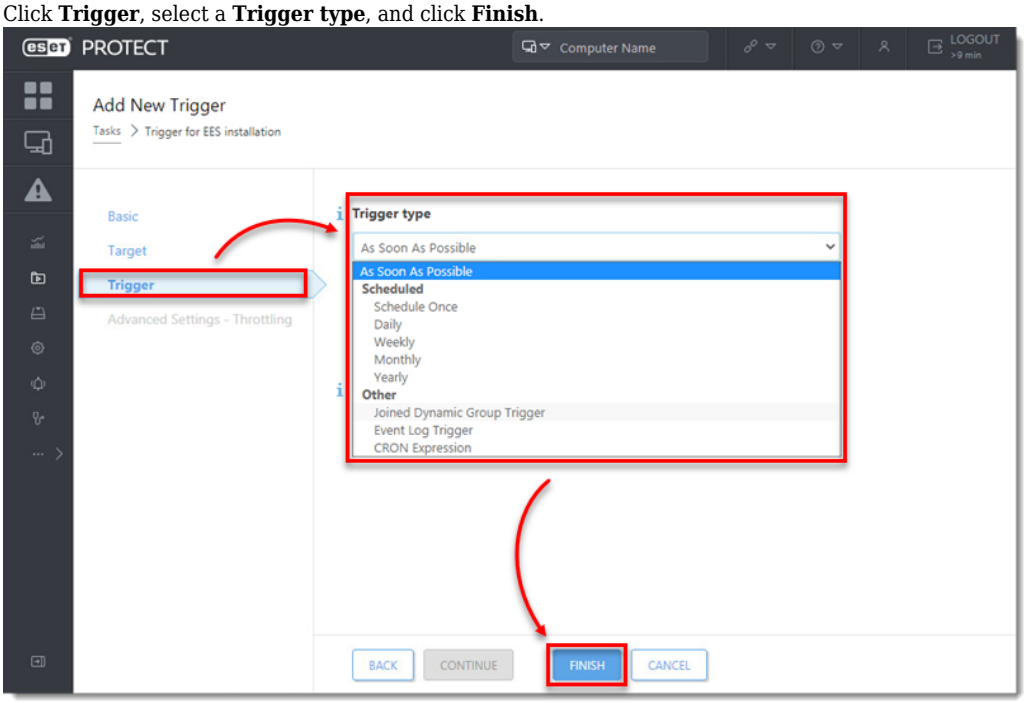
10. Click **Target** and click **Add computers** or **Add groups**.



11. Select the check boxes next to the computers or groups you want to send this task to and click **OK**.



12. Click **Trigger**, select a **Trigger type**, and click **Finish**.



13. Send an activation task to the computers on which you installed ESET endpoint products so that they can begin receiving regular updates.
14. If you are performing a new installation of ESET PROTECT, proceed to post installation tasks.

macOS users

System Extension Blocked messages can be resolved by updating system preferences.