ESET Tech Center

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Deploy or upgrade ESET endpoint products using ESET Remote Administrator (6.x)

Ondersteuning | ESET Nederland - 2025-03-07 - Comments (0) - 6.x

https://support.eset.com/kb3605

Issue

Upgrade ESET Endpoint Security or ESET Endpoint Antivirus to the latest version Deploy ESET solutions to clients remotely using the software install task or Live Installer method

Solution

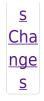
Getting Started with ERA: Step 5 of 6

← <u>Deploy ERA Agent</u> | <u>Post installation tasks</u> →

Permissions changes in ESET Remote administrator 6.5 and later

Before proceeding, please note important changes to user access rights and permissions in the latest versions of ESET Remote Administrator.

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A user must have the following permissions for their home group:

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Once these permissions are in place, follow the steps below.

- 1. <u>Open ESET Remote Administrator Web Console</u> (ERA Web Console) in your web browser and log in.
- 2. Click Admin ≥ → Client Tasks → Operating system → Software install → New.

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Figure 1-1

Click the image to view larger in new window

3. In the **Basic** settings section, give your installation task a **Name** and optionally a **Description**. The **Task** drop-down menu will automatically be set to **Software Install**.

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Figure 1-2

Click the image to view larger in new window

4. Expand the **Settings** section and select the check box next to **I** agree with application End User Agreement.

Linux installations

You can add the **--skip-license** parameter to the **Installation Parameters** field to skip the display of

the ESET End-user license agreement (EULA). If you wish to view the EULA before agreeing to it, do not use this parameter.

ESET Remote Administrator version 6.2.11 and earlier:

Adding targets is done during task creation (for example, after adding a new task and giving it a **Name**, click **Target** to add groups or clients to the task).

5. If you are installing a new product, click **<CHOOSE ESET LICENSE>**, select the license that you want to use to activate ESET products that will be sent to client computers and then click **OK**. If you are running an upgrade installation on a previously activated product, do not select the license. If you have not yet added product licenses, <u>click here for instructions</u> to add product licenses in ERA.

Figure 1-3

- 6. Under **Package to install** there are two options to select the package that will be installed on target clients:
 - a. To install a package from the repository, click <CHOOSE
 PACKAGE>, select the ESET product that you want to install on client computers and then click OK. Do I have the latest version of ESET business products?

×

Figure 1-4

Click the image to view larger in new window

- b. To install a package by entering the target URL, select **Install by direct package URL** and type the package URL into the corresponding field. <u>Do I have the</u> <u>latest version of ESET business products?</u>
- c. Select the check box next to Automatically Reboot

When Needed.

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Figure 1-5

Click the image to view larger in new window

 Expand the **Summary** section to view details about your software install task. Click **Finish** to complete creation of the task.

Version 6.2 and earlier: The new task will be displayed in the Client tasks pane. Select the task and click Details → Executions to verify that the task is running. The status column will display Finished when remote installation is complete on a given client computer.

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Figure 1-6

Click the image to view larger in new window

8. When prompted, click **Create Trigger** to add targets for this task, and to automate this task when certain triggers are met (optional).

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Figure 1-7

9. Type a name for the trigger into the **Trigger description** field.

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Figure 1-8

Click the image to view larger in new window

10. Expand **Target** and click **Add computers** or **Add groups**, depending on your preference.

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Figure 1-9

Click the image to view larger in new window

 Select the check box(es) next to the computer(s) or group(s) you want to send this task to and click **OK**.

Figure 1-10

Click the image to view larger in new window

12. Expand **Trigger** and select your desired option from the **Trigger Type** drop-down menu and click **Finish**.

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Figure 1-11

Click the image to view larger in new window

- 13. <u>Send an activation task</u> to the computers on which you installed ESET endpoint products so that they can begin receiving regular updates.
- If you are performing a new installation of ERA, proceed to Step
 <u>post installation tasks</u>.

Related articles:

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Tags		
Endpoint		
ERA 6.x		

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