

ESET Tech Center

Knowledgebase > Legacy > Disable the Personal Firewall in ESET Endpoint Security (6.x)

Disable the Personal Firewall in ESET Endpoint Security (6.x)

Ondersteuning | ESET Nederland - 2017-12-05 - Comments (0) - Legacy

<https://support.eset.com/kb3716>

Issue

You need to disable the ESET Firewall for troubleshooting purposes

Solution

Disabling the Firewall can expose you to threats

Unless you have been instructed by ESET technical support to disable the Firewall, we recommend that you leave the Firewall enabled.

If you do not use ESET Remote Administrator to manage your network

[Perform these steps on individual client workstations.](#)

In ESET Remote Administrator

Permissions changes in ESET Remote administrator 6.5 and later

Before proceeding, please note important changes to user access rights and permissions in the latest versions of ESET

Remote Administrator.

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To edit an existing policy, select the policy that you want to modify

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6. Expand the **Basic** section and click the slider bar next to **Enable Personal firewall** to disable it.



**Figure
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Click the image to view larger in new window

7. Expand the **Assignment** section, click **Add Computers**, select the client

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applied on the client computer and then you can start troubleshooting.

9. When you have finished troubleshooting, open the policy you

create above, click the slider bar next to **Enable Personal Firewall** to re-enable it and then click **Finish**.



Figure 1-5
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1. Open ESET Endpoint Security. [Open my ESET I product.](#)
2. Press **F5** to access Advanced setup.
3. Click **Firewall**, clic

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Tags

EES 6.x

Endpoint