Disable Windows update or Windows Firewall notifications in ESET Endpoint Security and ESET Endpoint Antivirus (6.x)

Ondersteuning | ESET Nederland - 2025-03-07 - Comments (0) - Legacy

https://support.eset.com/kb3745

Issue

Your ESET product notifies you with a yellow or red icon and displays the notification "Operating system is not up to date"
Disable Windows update notifications using ESET Remote Administrator
Disable Windows Security Center alerts
Device shows error status "Windows Firewall is not enabled"

Solution

Mac Users: Click to view instructions

To disable all notifications from Windows, you will need to disable:

Windows Update notifications
Windows Security Center alerts

Microsoft Windows 10

On Windows 10 machines, it might be necessary to perform a manual update of certain devices or drivers. Click here for more information.

Permissions changes in ESET Remote

administrator 6.5 and later

Before proceeding, please note important changes to user access rights and permissions in the latest versions of ESET Remote Administrator.

View Permissions Changes

Disable Windows update notifications in ESET Remote Administrator

If you do not use ESET Remote Administrator to manage your network

Perform these steps on individual client workstations.

View permissions

Once these permissions are in place, follow the steps below.

1. Open ESET Remote Administrator Web Console (ERA Web Console) in your web browser and log in.
2. Click **Admin** → **Policies** and select the policy for client computers that you want to stop receiving Windows update notifications.
3. Click **Policies** → **Edit**.

Figure 1-1
Click the image to view larger in new window

4. Expand **Settings**, click **Tools**, and expand **Microsoft Windows Update**.

Figure 1-2
Click the image to view larger in new window

5. Select **No updates** from the **Notify about Microsoft Windows system updates** drop-down menu.

6. Click **Finish** to apply the changes. Client computers will receive the policy changes the next time that they check in to the ESET Remote Administrator Server.

Figure 1-3
Click the image to view larger in new window

Disable Windows Security Center Alerts

View permissions
Once these permissions are in place, follow the steps below.

1. Open ESET Remote Administrator Web Console (ERA Web Console) in your web browser and log in.

2. Click **Admin** → **Policies** and select the ESET Remote Administrator Agent policy assigned to the client computers for which you want to disable Windows Security Center alerts.

3. Click **Policies → Edit**.

Figure 2-1
Click the image to view larger in new window

4. Expand **Settings → Advanced Settings**. In the **Operating System** section, click the slider bar next to **Report if operating system is not up-to-date** to disable it. Click **Finish** to save your changes.

Figure 2-2
Click the image to view larger in new window

Disable Windows update notifications on individual

client workstations

1. Open ESET Endpoint Security or ESET Endpoint Antivirus. Open my ESET product.

1. Press **F5** to enter Advanced setup.

1. Click **Tools**, expand **Microsoft Windows update** and select **No updates** from the **Notify about Microsoft Windows system updates** drop-down menu. Click **OK** when you are finished.

Figure 3-1
Click the image to view larger in new window

Windows 10 updates

Due to the methods by which operating system updates are delivered in Microsoft Windows 10, certain device or driver updates might fail during a normal operating system update, meaning you will continue to be notified of available updates by your ESET product. To resolve this issue, you will need to perform a manual update these devices and drivers.

If you know which driver(s) or device(s) failing to update, follow the steps below to manually update them:

1. Open Device Manager.

2. Click **View → Show hidden devices**.

Figure 4-1

3. Navigate to the driver or device that requires a manual update, right-click it, and select **Update Driver Software** from the

context menu.

Figure 4-2

3. Click **Search automatically for updated driver software**. If an update is available, it will automatically be installed. In some cases, a system restart may be required to allow the newer driver to load.

Figure 4-3

Disable Windows Firewall notifications in ESET Remote Administrator

View permissions
Once these permissions are in place, follow the steps below.

1. Open ESET Remote Administrator Web Console (ERA Web Console) in your web browser and log in.
2. Click **Admin** → **Policies** and select the ESET Remote Administrator Agent policy assigned to the client computer or specific group for which you want to disable firewall alerts from Windows Security Center.
3. Click **Policies → Edit**.

Figure 5-1

4. Expand **Settings** → **Advanced Settings.** In the **Operating System** section, click the slider bar next to **Report network firewall issues** to disable it. Click **Finish** to save your changes.

Figure 5-2

Firewall monitoring

This only affects the Windows Firewall allerts. Monitoring of ESET Personal Firewall will be still fully functional even after you apply this policy.

- Tags
- EEA 6.x
- EES 6.x
- ERA 6.x