

# ESET Tech Center

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## Do you receive errors when accessing the Web interface of ESET File/Mail/Gateway Security?

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If you are attempting to access the web interface of *ESET File/Mail/Gateway Security* and an error is written to the log file, such as:

```
Child process wwwi [2011] terminated with return code 64, won't be restarted
```

Please review the information below:

Verify that you have entered a valid username/password for the web interface in the `[wwwi]` section of the `/etc/esets/esets.cfg` configuration file:

Username and password must be set.

Additional information on ESET Mail/File/Gateway Security can be found in [our manuals](#) website:

[ESET Mail Security User Guide \(for Linux/FreeBSD\)](#)

[ESET File Security User Guide \(for Linux/FreeBSD\)](#)

[ESET Gateway Security User Guide \(for Linux/FreeBSD\)](#)