

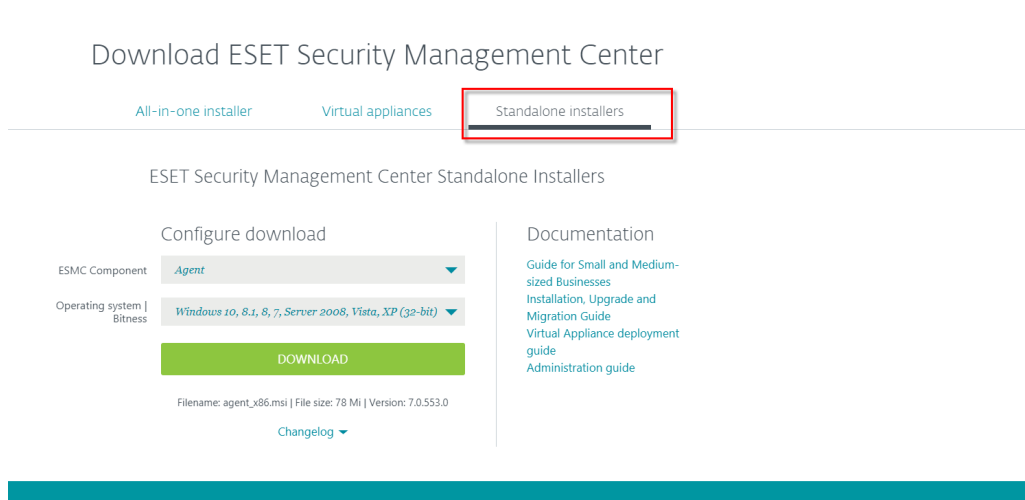
## Download ESET Management Agent from the ESET website (7.x)

Anish | ESET Nederland - 2018-09-12 - [Comments \(0\)](#) - [7.x](#)

### [Details](#)

### Solution

1. On your client workstation, go to the [ESET Security Management Center 7 Download](#) page and click **Standalone installers**.



**Figure 1-1**

2. In the **Configure download** section, select the information below and then click **Download**.
  - **ESMC component:** Select **Agent**
  - **Operating system and Bitness:** Select the operating system of the client

# Download ESET Security Management Center

All-in-one installer

Virtual appliances

Standalone installers

## ESET Security Management Center Standalone Installers

Configure download

ESMC Component *Agent*

Operating system | Bitness *Windows 10, 8.1, 8, 7, Server 2008, Vista, XP (32-bit)*

**DOWNLOAD**

Filename: agent\_x86.msi | File size: 78 Mi | Version: 7.0.553.0

[Changelog](#)

Documentation

- [Guide for Small and Medium-sized Businesses](#)
- [Installation, Upgrade and Migration Guide](#)
- [Virtual Appliance deployment guide](#)
- [Administration guide](#)

3.

**Figure 1-2**

4. Double-click the downloaded .msi file and click **Next** to continue to the Setup Wizard.

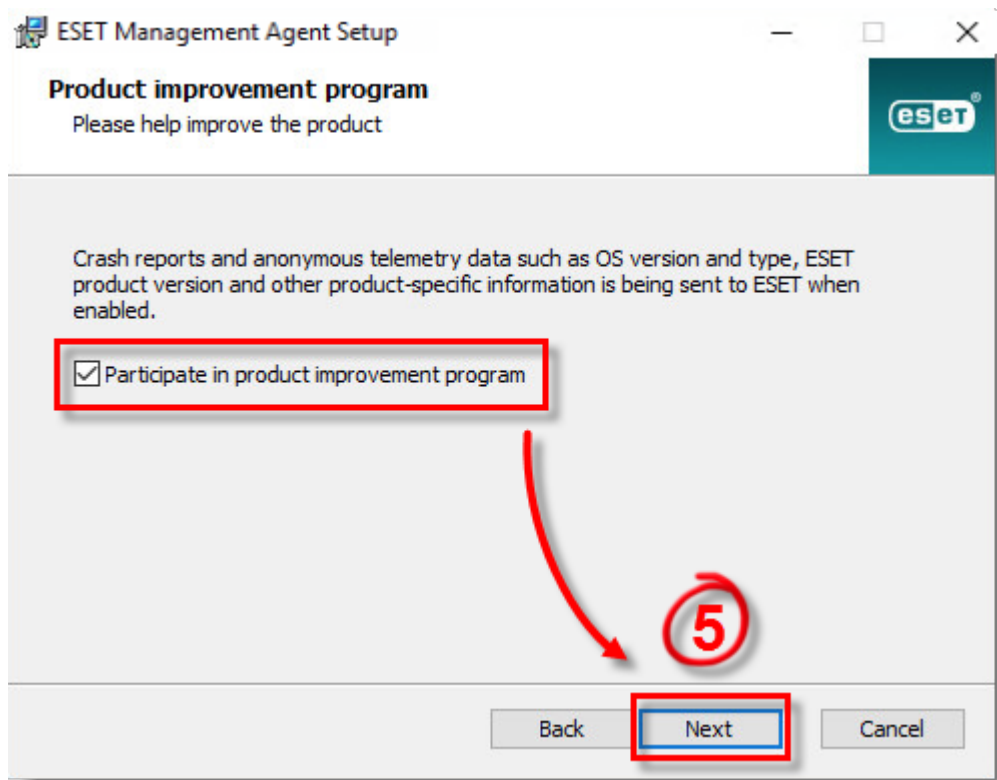


**Figure 1-3**

5. Accept the **End-User License Agreement** and click **Next**.

**Figure 1-4**

6. Deselect the check box **Participate in product improvement program** if you do not agree to send crash reports and telemetry data to ESET. If the check box is left selected, telemetry data and crash reports will be sent to ESET.



**Figure 1-5**

1. Select the type of installation you want to perform a [Server assisted installation](#) or [Offline installation](#).

**For Server assisted installation:**

Your client computer must be able to communicate with ESMC Server over the network.

1. Specify the **Server host** (name or IP address) and **Server port** of your ESMC Server (the default Server port is 2222). If you are using a different port, replace the default port with your custom port number. If you use a proxy for Agent - Server connection, you can configure this connection after selecting the check box **Use Proxy**. Verify **Server assisted installation** is selected and click **Next**.



**Figure 1-6**

2. Enter the **Username** and **Password** used to access your ESMC Web Console to allow the Agent to download updates and new certificates.



**Figure 1-7**

3. Click **Choose custom static group** and use the drop-down menu to select the appropriate static group for the client computer. Follow the steps on-screen to complete installation.
4. If you are performing a new installation of ESMC, proceed to [deploy ESET endpoint products to your client computers](#).

**Error 1603 when installing the ESET Management Agent**

During some installations of the ESET Management Agent, the notification "Error code 1603- Installation ended prematurely" will display. Use the following troubleshooting steps to resolve this error:

- If you are running the ESET Live Installer from a shared location, copy the live installer file to the local disk and attempt the installation again.
- When you run the ESET Management Agent Live installer, right-click it and select **Run as Administrator** from the context menu.

### For Offline installation:

Your client computer is unable to communicate with the ESMC Server. Before performing an offline installation, verify you have the Agent certificate available on the targeted client computer.

### Default certificates

Peer certificates and Certification Authority that are created during installation are, by default, contained in the Static Group All.

A user must have the following permissions for the group that contains the modified object. Once permissions are in place, follow the process below.

Functionality	Read	Use	Write
Certificates	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

1. Specify the **Server host** (name or IP address) and **Server port** of your ESMC Server (the Default Server port is 2222). If you are using a different port, replace the default port with your custom port number. If you use a proxy for Agent - Server connection, you can configure this connection after selecting the check box **Use Proxy**. Verify **Offline installation** is selected and click **Next**.

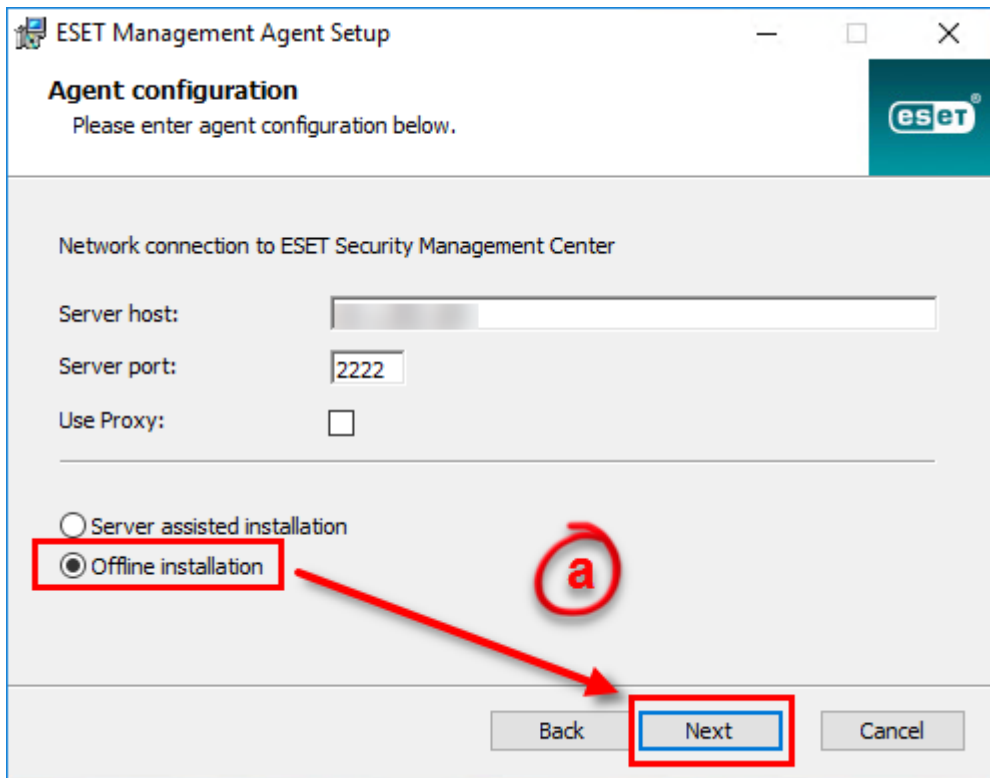


Figure 1-8

2. [Open ESET Security Management Center Web Console](#) (ESMC Web Console) in your web browser and log in. Click **More** → **Peer Certificates**. Select the certificate you want to use for this installation and click **Export**. Transfer the exported certificate to the client computer using removable media or another method of your choice.

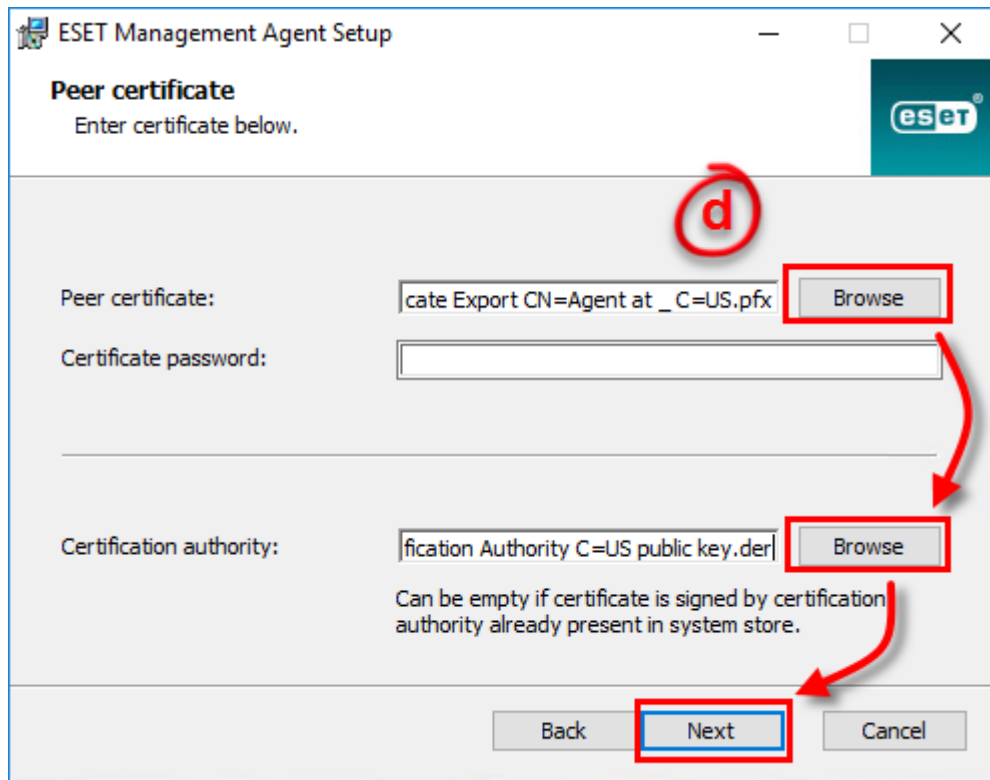


Figure 1-9

Click the image to view larger in new window

3. Similarly, click **More** → **Certification Authorities**. Select the **ERA Certification Authority** and click **Export Public Key**. Transfer the exported CA to the client computer.

- In the Agent Setup Wizard, next to **Peer certificate**, click **Browse**. Navigate to the certificate you want to use for this installation and click **Open**. In the same way, add the **Certification Authority**. Click **Next**.



**Figure 1-10**

- Follow the steps on-screen to complete installation. To verify the Agent is working properly, check the status log located at: `C:\ProgramData\ESET\RemoteAdministrator\Agent\EraAgentApplicationData\Logs\status.html`.
- If you are performing a new installation of ESMC, proceed to [deploy ESET endpoint products to your client computers](#).

### **Error 1603 when installing the ESET Management Agent**

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