Enable or disable detection of potentially unwanted/unsafe applications in ESET Endpoint Security or ESET Endpoint Antivirus (6.x)

Ondersteuning | ESET Nederland - 2025-03-07 - Comments (0) - Legacy

https://support.eset.com/kb3645

Details

Solution

If you do not use ESET Remote Administrator to manage your network

Perform these steps on individual client workstations.

ESET Remote Administrator 5 users: Click here to view instructions for 5.x products

In ESET Remote Administrator

Permissions changes in ESET Remote administrator 6.5 and later

Before proceeding, please note important changes to user access rights and permissions in the latest versions of ESET Remote Administrator.

View Permissions Changes

View permissions

Once these permissions are in place, follow the steps below.

1. Open ESET Remote Administrator Web Console (ERA Web Console) in your web browser and log in. Open ERA Web Console.
2. Click **Admin** → **Policies** and select your policy for client workstations.
3. Click **Policies → Edit**.



Figure 1-1
Click the image to view larger in new window

4. Expand **Settings → Antivirus.**
5. Click the slider bar next to each setting to either enable or disable it according to your preference:
    - **Enable detection of potentially unwanted applications**
    - **Enable detection of potentially unsafe applications**
    - **Enable detection of potentially suspicious applications**
6. Click **Finish** when you are finished making changes.



Figure 1-2
Click the image to view larger in new window

Device shows error "Detection of potentially unwanted applications is not configured"

To address this issue, make sure that your selected configurations are applied in the appropriate ESET endpoing product policy. To do so, open the policy, expand **Settings** and click **Antivirus**. In the **Scanner Options** section, verify that the circle to the left of the selected setting is blue which indicates that the setting is applied in the policy.

On individual Client workstations

1. Open ESET Endpoint Security or ESET Endpoint Antivirus. Open my ESET product.
2. Press the **F5** key to access Advanced setup.
3. Click **Antivirus** and click the slider bar next to each setting to either enable or disable it according to your preference:

   Enable detection of potentially unwanted applications
   Enable detection of potentially unsafe applications
   Enable detection of potentially suspicious applications
4. Click **OK** when you are finished making changes.



Figure 2-1

- Tags
- Endpoint