

# ESET Tech Center

Knowledgebase > Legacy > Legacy ESET Remote Administrator (6.x / 5.x / 4.x) > Error 1603 during push installation in ESET Remote Administrator

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## Error 1603 during push installation in ESET Remote Administrator

Ondersteuning | ESET Nederland - 2017-11-28 - Comments (0) - Legacy ESET Remote Administrator (6.x / 5.x / 4.x)

<https://support.eset.com/kb3363>

### Issue

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Exit code 1603

[You receive the message that ESET installation ended prematurely](#)

### Details

### Solution

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Error 1603 is a [Windows error that can be displayed for a number of reasons](#). In many cases, this issue can be resolved by restarting your computer. Continue reading for additional steps to resolve this error, depending on what it is displayed.

## Error 1603 when installing the ERA Agent

If you are running ESET Live Installer from a shared location, copy the live installer file to the local disk and attempt installation again.

When you run the ERA Agent Live installer, right-click it and select **Run as Administrator** from the context menu.

## Error 1603 during a push (remote) installation

1. Verify that you have completed each step in the [ESET Remote Administrator Push Installation Requirements and Checklist](#).
2. Uninstall all other antivirus products prior to installing ESET and remove all files, folders and registry keys left by any previous antivirus products.
  - [Uninstallers for common antivirus software](#)
3. [Verify that the Base Filtering engine is present and running \(Windows 7 and Vista only\) on your target client workstation\(s\)](#).
4. Disable the Windows Firewall on the server and client workstation. After installation, you can re-enable the firewall. See the appropriate Microsoft Knowledge Base article below for instructions to disable the Windows Firewall:
  - [Windows 8](#)
  - [Windows 7](#)
  - [Windows Vista](#)
5. Verify that the system drive on the target client workstation(s) has enough free disk space for the installation.
6. [Download a new copy of your ESET product and create a new push install package](#).
7. If after following the steps above you are unable to push install due to the same error code, [create a preconfigured install file and try to install it locally](#).

## Error 1603 during a push (remote) uninstallation

[Verify that you have included the necessary credentials with your push uninstallation package](#)

Tags

ERA Agent