

ESET Tech Center

Knowledgebase > Legacy > Legacy ESET Remote Administrator (6.x / 5.x / 4.x) > 6.x > "Error loading data" message in the ESET Remote Administrator Web Console (6.x)

"Error loading data" message in the ESET Remote Administrator Web Console (6.x)

Anish | ESET Nederland - 2018-04-20 - Comments (0) - 6.x

Issue

After update of **Linux ODBC Connector** (*mysql-connector-odbc*) package to version 5.6.40-2.e17 and restart of MySQL service, the ERA Web Console is displaying an error message: **Error loading data**.

Figure 1-1

If you were not logged in during the upgrade, Web Console would not connect to ERA Server and report the error: **Not connected**