

ESET Tech Center

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Error saving the package to the server (ESET Remote Administrator 5.3) – error code 80007

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<https://support.eset.com/kb6278>

Issue

Cannot create a new installation package
Saving installation package fails with error code 80007

Solution

If you get the error message of "**An error occurred while saving the package to the server. Maybe it exceeded the setting 'Maximum size of install packages'.**", when trying to create an installation package in ESET Remote Administrator version 5.3, follow the steps below.

1. Open the ESET Remote Administrator Console (ERA Console) and click **Tools → Server Options**.



Figure 1-1

2. Click the **Advanced** tab → **Edit Advanced Settings**.



Figure 1-2

3. Expand **Remote Administrator → ERA Server → Settings → Remote Install**, select **Maximum size of install packages (Mbytes)**, type **150** into the **Value** field and then click **Save**.



Figure 1-3

You should now be able to create a new installation package.

Tags

ERA 5.x