

ESET Tech Center

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Error "The licence installed on this workstation prohibits this operation." displayed when attempting to start Full Disk Encryption

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The reason why you are seeing this error message is due to the configuration of the workstation policy in the Enterprise Server. There is a workstation policy named **Prevent Full Disk Encryption**. If this policy is enabled it will prevent full disk encryption and the error message "*The licence installed on this workstation prohibits this operation*" will be shown.



To resolve this, you will need to set **Prevent Full Disk Encryption** to **No** in the workstation policy. Once you have done this see the following article for details on updating the workstation(s) with the new setting: [KB229 - How do I modify workstation policy?](#)

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