

ESET Tech Center

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ESET PROTECT Mobile Device Management component is scheduled for End of Life

Mitch | ESET Nederland - 2022-08-29 - Comments (0) - ESET PROTECT On-prem

Issue

- The Mobile Device Management (MDM/MDC) component of ESET PROTECT (on-premises only) is scheduled for End of Life
- [Important dates](#)
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Details

The exact version number for the last release of the MDM component for ESET PROTECT is not known at this time but will be announced at a later date.

Solution

Important dates

- End of 2022: The last release of the MDM component for ESET PROTECT is planned for the end of 2022.
- End of 2022 - December 2023: The MDM component of ESET PROTECT will be in Limited Support until December 2023.
- Beginning of 2024: The MDM component of ESET PROTECT will reach End of Life status.

MDM End of Life only affects ESET PROTECT and will not affect ESET PROTECT Cloud

- The Mobile Device Management component for ESET PROTECT Cloud (CMDM) will continue to be fully supported.
- If you want to continue using Mobile Device Management from the ESET Management console, we highly recommend migrating from on-premises ESET PROTECT MDM to ESET PROTECT Cloud CMDM.

Continuation of protection

- ESET Endpoint Security for Android will continue to be fully supported even after the MDM component is End of Life and will provide full protection on the endpoint/mobile device. However, the management of such devices will not be guaranteed after the MDM End of Life date. To maintain the functionality of the endpoint/mobile device management with MDM, migration to CMDM is required.
 - Management of ESET PROTECT MDM for iOS & iPadOS will be functional within the limits of the End of Life. To maintain full functionality, we highly recommended migrating to CMDM.
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Migrate from MDM to CMDM

- We recommend manually unenrolling from on-premises MDM and enrolling devices into ESET PROTECT Cloud CMDM.
 - If you are in a situation where you require a license upgrade to a cloud license, we recommend contacting an ESET partner in your region to learn more about our cloud subscriptions.
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