

ESET Tech Center

Knowledgebase > ESET PROTECT On-prem > ESET PROTECT Virtual Appliance (CentOS 7 End of Life)

ESET PROTECT Virtual Appliance (CentOS 7 End of Life)

Steeff | ESET Nederland - 2023-11-24 - Comments (0) - ESET PROTECT On-prem

ESET PROTECT Virtual Appliance

CentOS 7, the underlying operating system of ESET PROTECT Virtual Appliance is approaching End of Life

CentOS 7 will reach its **End of Life on June 30, 2024** and will stop receiving updates afterwards. This means that ESET PROTECT Virtual Appliance will continue running on an unsupported platform, therefore opening security risks to its users.

What does this mean?

You need to make a choice. We want you to continue to benefit from our digital security solutions with as little disruption to your business as possible and there are several options available to you.



What's best for you?

We strongly recommend that you move to the cloud version of ESET PROTECT to keep your organization protected. Take this unique opportunity to migrate now with a **30% discount** for current non-cloud subscribers.

- All you need is an ESET Business Account and eligible subscription to activate the cloud console.
- Over the longer term, you'll enjoy greater flexibility and scalability while your organization saves money on the purchase and maintenance of server hardware.
- ESET specialists will provide automatic upgrades of infrastructure with minimal downtime and will be able to provide more effective support.
- On top of that, you will be able to benefit from additional features such as Vulnerability & Patch Management.

Checking or obtaining your license:

How can I find out if my current subscription or license includes cloud console?

Check whether your subscription is listed [here](#).

How can I find out what subscription or license I have?

You can either go to ESET Business Account and click Licenses or check directly in your ESET PROTECT—in the left-side menu, select **More > License Management**.

How can I upgrade my subscription to cloud with the 30% discount?

Contact your ESET reseller [here](#).

Migration options

We recommend migration to ESET PROTECT Cloud. If an on-premises console is required, you can choose from several migration scenarios including free ESET solutions.

[Migrate to ESET PROTECT Cloud \(recommended\)](#)

[Migrate to ESET PROTECT on a Windows Server](#)

[Migrate to ESET PROTECT on a Linux Server \(instructions to be added later\)](#)

[Migrate to the new ESET PROTECT Virtual Appliance \(available mid-March 2024\)](#)

Not sure what operating system you're running?

Affected systems include ESET PROTECT installed on CentOS 7 and ESET PROTECT Virtual Appliance.

Determine if you run ESET PROTECT on CentOS 7 by clicking **Help** > **About** in your ESET PROTECT Web Console:

