ESET Tech Center

Knowledgebase > ESET PROTECT On-prem > ESET PROTECT Virtual Appliance (CentOS 7 End of Life)

ESET PROTECT Virtual Appliance (CentOS 7 End of Life)

Steef | ESET Nederland - 2023-11-24 - Comments (0) - ESET PROTECT On-prem

ESET PROTECT Virtual Appliance

CentOS 7, the underlying operating system of ESET PROTECT Virtual Appliance is approaching End of Life

CentOS 7 will reach its End of Life on June 30, 2024 and will stop receiving updates afterwards. This means that ESET PROTECT Virtual Appliance will continue running on an unsupported platform, therefore opening security risks to its users.

What does this mean?

You need to make a choice. We want you to continue to benefit from our digital security solutions with as little disruption to your business as possible and there are several options available to you.



Checking or obtaining your license:

How can I find out if my current subscription or license includes cloud console?

Check whether your subscription is listed <u>here</u>.

How can I find out what subscription or license I have?

You can either go to ESET Business Account and click Licenses or check directly in your ESET PROTECT—in the left-side menu, select **More > License Management**.

How can I upgrade my subscription to cloud with the 30% discount?

Contact your ESET reseller <u>here</u>.

Migration options

We recommend migration to ESET PROTECT Cloud. If an on-premises console is required, you can choose from several migration scenarios including free ESET solutions.

Migrate to ESET	Migrato to ESET	Migrate to ESET PROTECT	Migrate to the new
	PROTECT on a	on a Linux Server	ESET PROTECT Virtual
(recommended)	Windows Server	(instructions to be added	Appliance (available
(recommended)	WIIIuows Server	later)	mid-March 2024)

Not sure what operating system you're running?

Affected systems include ESET PROTECT installed on CentOS 7 and ESET PROTECT Virtual Appliance.

Determine if you run ESET PROTECT on CentOS 7 by clicking **Help** > **About** in your ESET PROTECT Web Console:

