ESET Remote Administrator Server displays a lower virus signature database number (older version) than client workstations (5.x)

Ondersteuning | ESET Nederland - 2025-03-07 - Comments (0) - 5.x

https://support.eset.com/kb3456

Issue

Client workstations display a more recent virus signature database version than ESET Remote Administrator

Solution

A new version has been released

Version 6 of ESET Remote Administrator (ERA) and ESET business products were released in North America December 11th, 2014, and globally February 25th, 2015. This article applies to version 5.x and earlier ESET business products. For information about what's new in the latest version and how to upgrade, see the following article:

What's new in ESET version 6 business products?

In some instances, ESET Remote Administrator (ERA) will display a virus signature database version that is lower than the version on client workstations. This is due to update distribution by the ESET load balancer. In nearly all cases, the latest virus signature database update will be delivered to ERA and your client workstations after a brief delay.

- Tags
- ERA 5.x