

ESET Tech Center

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Exclude files or folders from Real-time scanning using ESET Remote Administrator (6.x)

Ondersteuning | ESET Nederland - 2017-12-04 - Comments (0) - 6.x

<https://support.eset.com/kb3642>

Issue

File-level scanning of some email servers, backup software, Customer Relationship Management (CRM) software, etc. causes abnormal system behavior

Use ESET Configuration Editor to create a configuration that excludes specific applications or folders from Real-time scanning

Solution

ESET Remote Administrator 5 users: [Click here to view instructions for 5.x products](#)

If you do not use ESET Remote Administrator to manage your network

[Perform these steps on individual client workstations.](#)

Exclude specific applications or folders from Real-time scanning in ESET Remote Administrator

Permissions changes in ESET Remote administrator 6.5 and later

Before proceeding, please note important changes to user

access rights and permissions in the latest versions of ESET Remote Administrator.

[View Permissions Changes](#)

[View permissions](#)
Once these permissions are in place, follow the

steps
below.

1. [Open ESE T Remote Web Console \(ERA Web Console\)](#) in your web browser and log in.
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2. Press the **F5** key to access Advanced setup.
3. Click **A**nti**v**ir**u**s and then click **E**dit next to **Pat**hs to be exc

cluded from scanning in the Exclusions section.



Figure 2-1

4. Click **Add**, type the directory that you want to exclude from

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scanning of some applications, you would enter **C:\temp\2017\april\app*.exe** or **C:\temp\2017\april*.exe**

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