ESET Tech Center

Exclude files or folders on endpoints from Real-time scanning using ESET Security Management Center (7.x)

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Issue

- File-level scanning of some email servers, backup software, Customer Relationship Management (CRM) software, etc. causes abnormal system behavior
- Use ESET Configuration Editor to create a configuration that excludes specific applications or folders from Real-time scanning

Solution
 ✖ **Endpoint users:** Perform these steps on individual client workstations

ESET Security Management Center (ESMC) 7 User Permissions

This article assumes that your ESMC user has the correct access rights and permissions to perform the tasks below.

If you are still using the default Administrator user, or you are unable to perform the tasks below (the option is grayed out), see the following article to create a second administrator user with all access rights (you only need to do this once):

- Create a second administrator user in ESET Security Management Center 7.x

View permissions needed for least privilege user access

1. Open ESET Security Management Center Web Console (ESMC Web Console) in your web browser and log in.

2. Click **Policies** and select your policy for client computers.

3. Click **Policies → Edit**.

✖

Figure 1-1

Click the image to view larger in new window

1. Click **Settings**, click **Detection Engine** and then click **Edit** in the **Exclusions** section.

Figure 1-2

Click the image to view larger in new window

1. Click **Add**, type the directory that you want to exclude from scanning into the field under **Exclude path** and then click **OK**. Make sure the filepath for your exclusion is in the correct format, for example "C:\Users\[username]\Documents\file.exe".

Figure 1-3

1. Click **Save** when you are finished adding exclusions.
2. Click **Finish** to save your changes.

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