

ESET Tech Center

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Export SysInspector log files from client computers in ESET Security Management Center (7.x)

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Issue

- Use a client task to retrieve SysInspector log files from your client computers
- Use ESET Security Management Center [to view ESET SysInspector logs in the ESMC Web Console](#)

Solution

1. [Open ESET Security Management Center Web Console](#) (ESMC Web Console) in your web browser and log in.
2. Click **Client Tasks** → **ESET Security Product** → **SysInspector Log Request** and then click **New**.

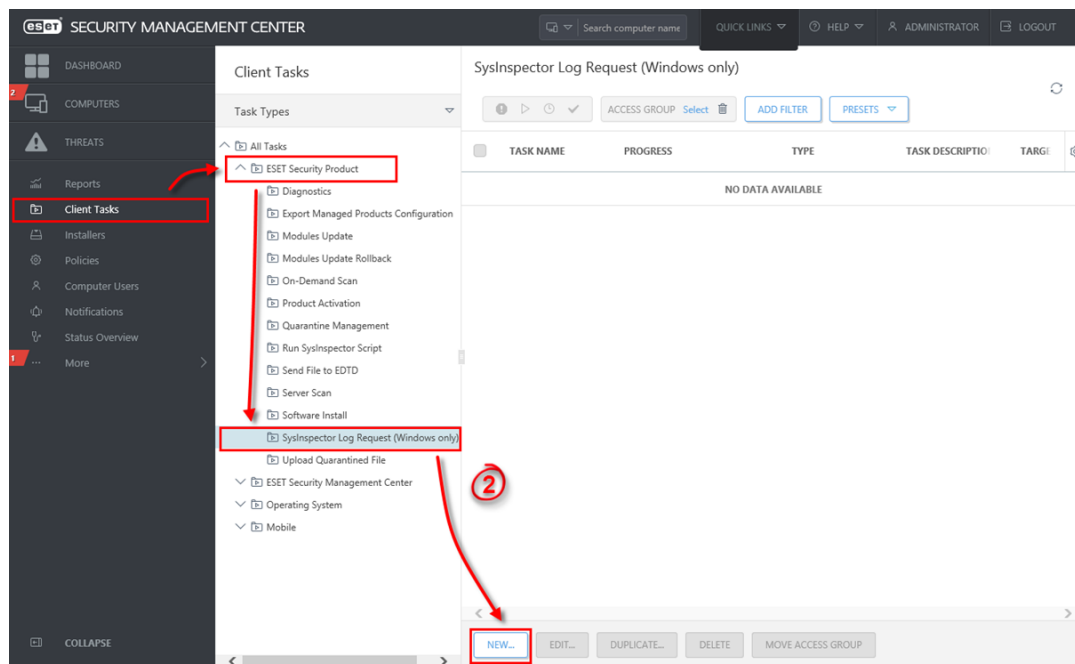


Figure 1-1

Click the image to view larger in new window

1. Type a name for your new task in the **Name** field.

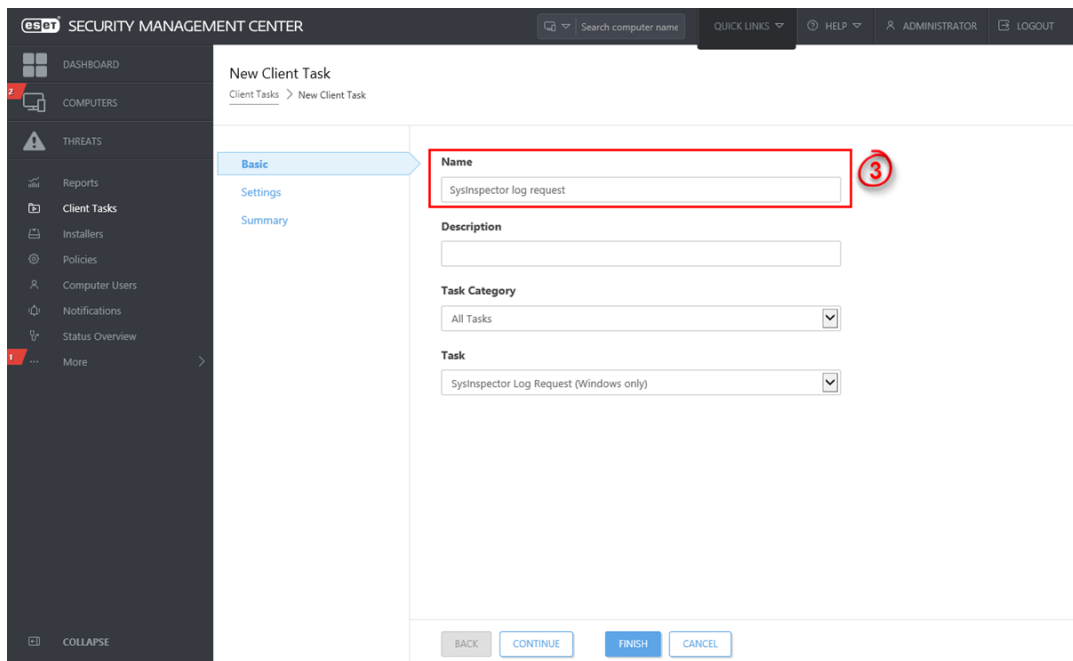


Figure 1-2

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1. Click the **Settings** section to configure settings for the task. Please note that **you will add Targets after the task is created.**
2. Click **Finish** when you are finished making changes to your task.
3. Click **Create Trigger** when you are asked whether you want to add a trigger for the client task. Click for instructions to [Create a Trigger and add Target computers or groups to execute a Client Task.](#)

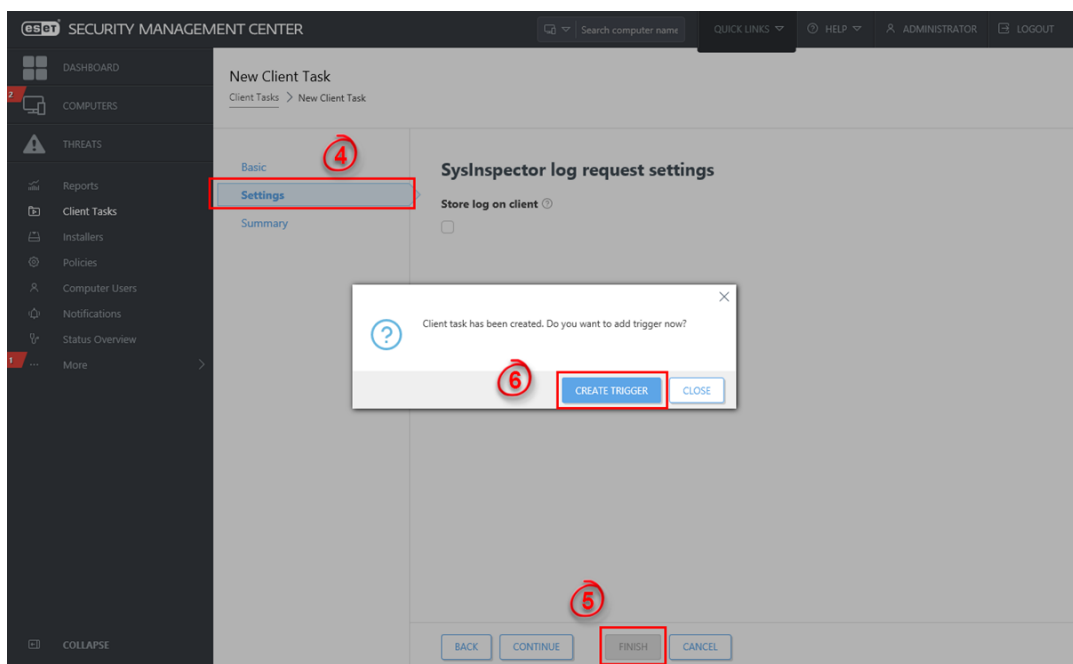


Figure 1-3

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1. Click **Finish** and your new task will be displayed in the **Client Tasks** window. To check the status of the task, click it and select **Show Details**.

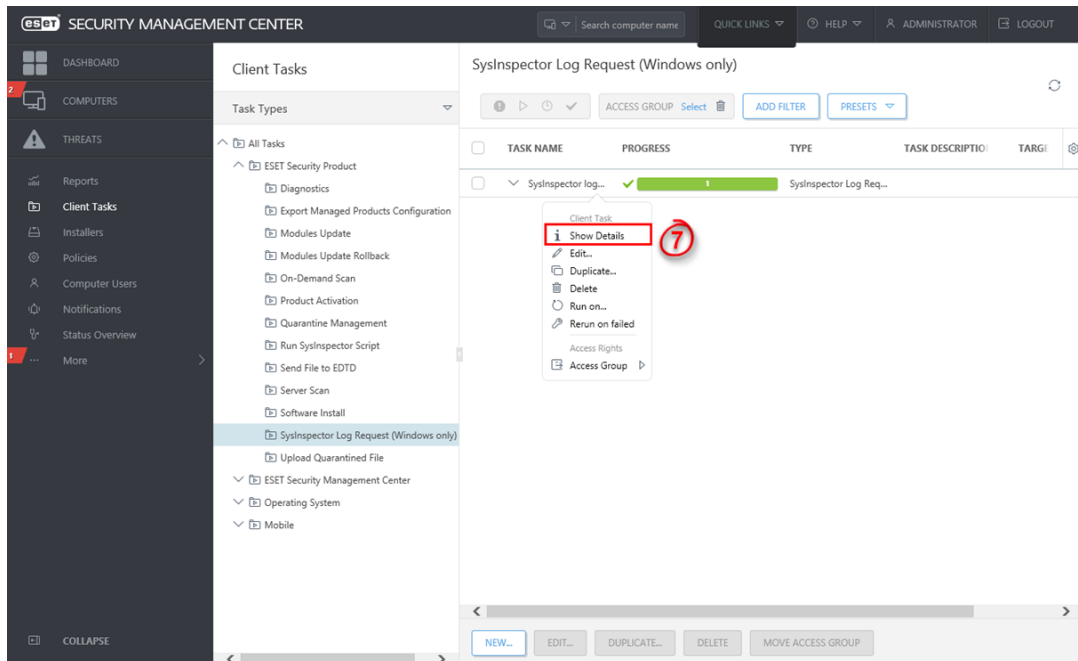


Figure 1-4

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1. Click the **Executions** tab. The **Last Status** column displays information about the completion of your task.

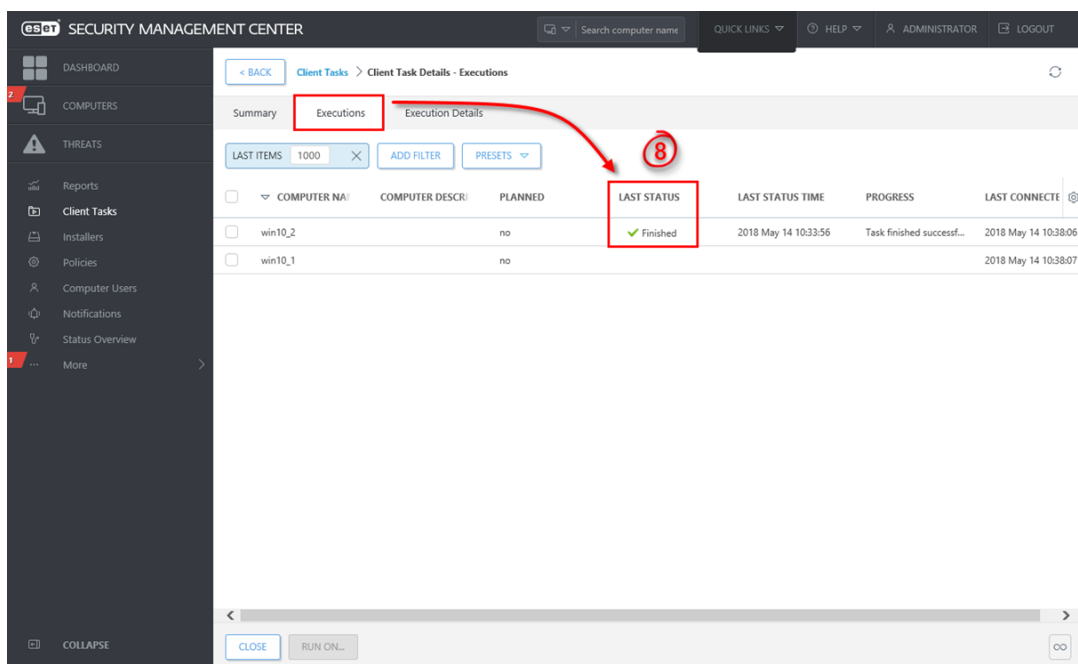


Figure 1-5

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View ESET SysInspector logs in ESMC Web Console

In ESET Security Management Center, you can view SysInspector logs you created in steps 1 – 8 from the previous section. To view the ESET SysInspector logs, follow the instructions below:

1. Click the **Execution Details** tab.
2. Click the SysInspector client task you created and then click **Open SysInspector Log Viewer** (you can also download the SysInspector log file from the same context menu or use the alternative download method below).

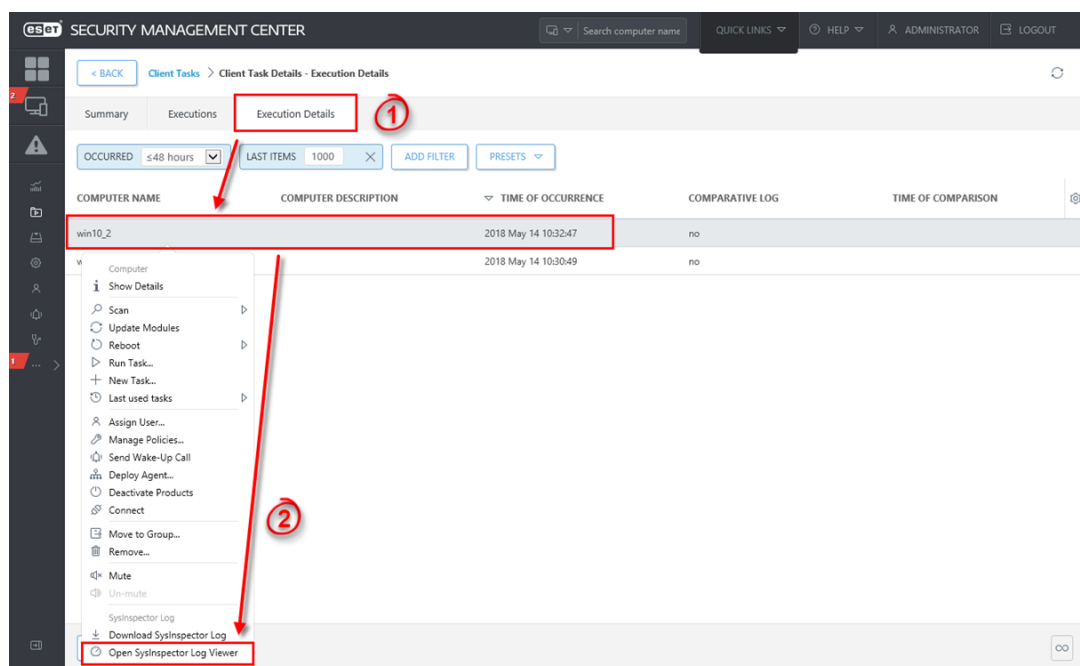


Figure 2-1

Click the image to view larger in new window

View SysInspector log files in Dashboard (alternative viewing method)

1. Click **Dashboard**, click **Add Dashboard**, type in a name for the new dashboard and then click **Add Dashboard**.

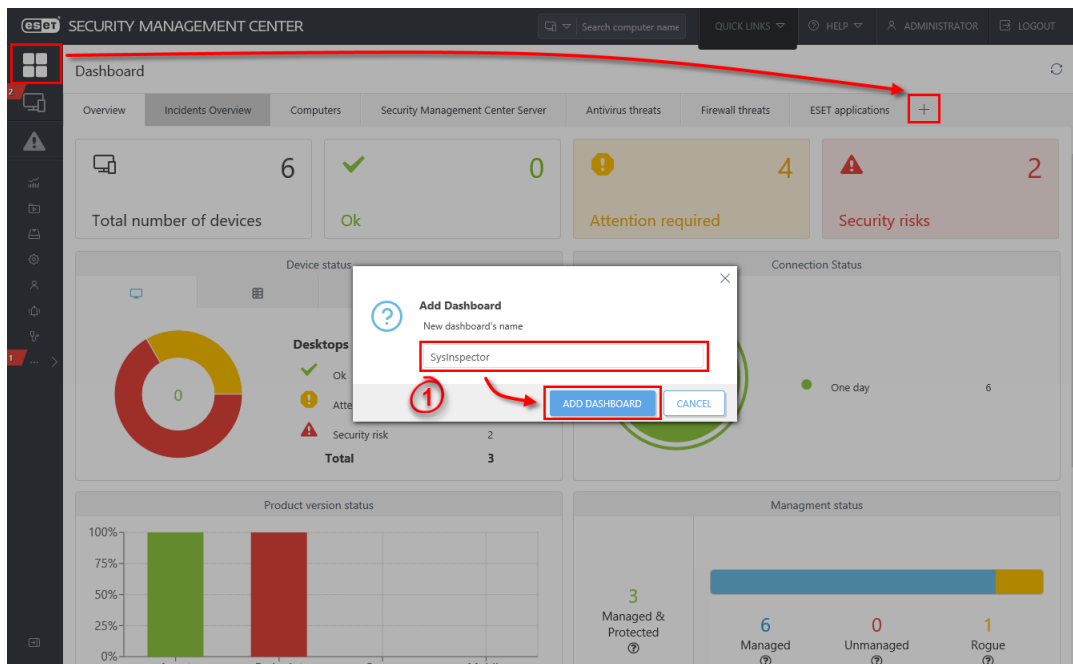


Figure 3-1

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1. Click one of the tiles and a pop-up screen will display available report templates.
2. Expand **Automation**, click **SysInspector snapshots history in last 30 days** and then click **OK**.

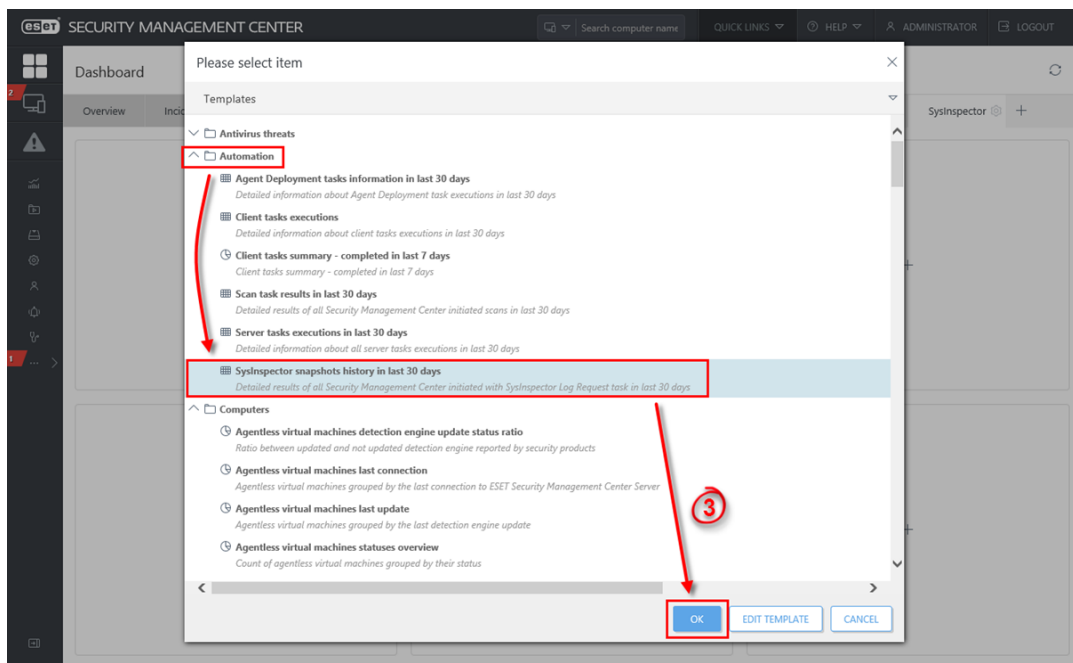


Figure 3-2

Click the image to view larger in new window

1. The report will be displayed. Click the task name and select **Open SysInspector Log Viewer**.

