ESET Tech Center

Forgotten Full Disk Encryption password.

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If you are a **standalone** user and have forgotten your Full Disk Encryption password, then please click here for instructions on how to regain access to your machine and reset your password.

If you are a **managed** user and have forgotten your Full disk Encryption password, please click here for instructions on how to regain access to your machine and reset your password.

If you are unsure whether you are a standalone or managed user, then click here for our knowledgebase article which will guide you through how to find out.

Please check our article below to investigate the message being shown to you if you can't log in:

KB247 - How to start a system that is Full Disk Encrypted

Keywords   lost password fde password managed standalone user is disabled access denied user not found