ESET Tech Center

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Getting started with ESET Remote Administrator (ERA) - Windows

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https://support.eset.com/kb5982

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System Requirements and Installation

Prerequisites

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Complete each prerequisite before proceeding to step 2.

Have the License Key included in the new purchase email you received from ESET ready. <u>I lost my License Key</u>. Verify your server and workstation operating systems are <u>ESET compatible</u>. <u>Uninstall any previously installed antivirus software</u>. <u>Identify your system architecture type</u> (32-bit or 64-bit).

On your intended ESET Remote Administrator (ERA) Server machine:

Verify that all <u>required ports are open and available</u>. Install Java Runtime Environment (version 7 or later) and ensure Java is updating correctly. Install Microsoft .NET Framework 3.5. Follow the installation process outlined in the following Microsoft Knowledgebase article: Enable .NET Framework 3.5 by using the Add Roles and Features Wizard Determine if you have a database configured for use with ERA Server. Note Microsoft Access is *not* supported by ERA Server. Microsoft SQL Server Express is included with the installer. We also recommend Microsoft SQL Server or MySQL version 5.5 or later.

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Install ESET Remote Administrator (ERA)

	Server	
	×	Install ESET Remote Administrator Server. When ERA Server is installed, continue to Step 3 below.
×	Add Client Computers	
	×	Add client computers to the ESET Remote Administrator. Once you have successfully added all client computers, continue to Step 4 below.
×	Deploy the ERA Agent	
	×	Small-to-medium businesses: Follow our deployment instructions for client operating system(s) in your network:
		<u>Windows</u> Linux OS X
		Enterprise Deployment : Many large networks use GPO or SCCM, <u>see our instructions</u> to deploy ERA Agent to your network using one of these methods.
		Once you have successfully deployed the ERA Agent to all endpoints, continue to Step 5 below.
×	Install ESET Solutions on Client Computers	
	×	<u>Deploy ESET endpoint products to your client</u> <u>computers</u> . Once you have successfully installed ESET solutions on all client computers, continue to Step 6 below.
×	Post Installation Tasks	
	×	Congratulations! You are now ready to manage your network using ESET Remote Administrator (ERA). The following articles will assist you in the completion of post installation tasks:
		After installing ESET solutions on clients, you can create <u>static</u> or <u>dynamic</u> groups to organize your endpoints and begin <u>enforcing policies</u> .

Create, assign or schedule a new server task. For example, refer to the following Knowledgebase article: <u>Configure automated email or file reports in ESET</u> <u>Remote Administrator Web Console (6.x)</u>. <u>Create or manage your notifications</u>. <u>Organize your licenses</u>. <u>Manage client computers using client tasks</u>. For example, refer to the following Knowledgebase article: <u>Virus</u> <u>Signature Database Update</u>.

Tags ERA 6.x