How do I configure endpoint clients to automatically scan removable media devices using ESET Remote Administrator? (5.x)

Ondersteuning | ESET Nederland - 2025-03-07 - Comments (0) - 5.x

https://support.eset.com/kb3449

Details

Solution

If you do not use ESET Remote Administrator to manage your network

Perform these steps on individual client workstations.

From ESET Remote Administrator Console

1. Open the ESET Remote Administrator Console (ERAC) by clicking **Start → All Programs → ESET → ESET Remote Administrator Console → ESET Remote Administrator Console**.

2. Click **Tools → Policy Manager**.

3. Select the policy that you want to modify and click **Edit Policy**.

4. Expand **Windows desktop v5 → Real-time file system protection → Settings → External devices action → Action to take after inserting external devices** and select **Automatic device scan** from the **Value** drop-down menu.

5. Click **Console → yes** to save your changes. Client workstations will receive the new settings the next time that they check in to ESET Remote Administrator.

Figure 1-2
Click the image to view larger in new window

On individual client workstations

1. Insert your trusted removable media device into your computer and click **Setup** when the **New device detected** notification appears.



Figure 2-1

2. Expand **Computer→ Antivirus and antispyware** and click **Removable media**.

3. Select **Automatic device scan** from the drop-down menu and click **OK**. Now, when you insert any removable media device your ESET product will automatically scan it and you will not be prompted to take any action.



Figure 2-2
Click the image to view larger in new window

- Tags
- Endpoint
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