

ESET Tech Center

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How do I configure endpoint clients to automatically scan removable media devices using ESET Remote Administrator? (5.x)

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<https://support.eset.com/kb3449>

Details

Solution

If you do not use ESET Remote Administrator to manage your network

[Perform these steps on individual client workstations.](#)

From ESET Remote Administrator Console

1. Open the ESET Remote Administrator Console (ERAC) by clicking **Start** → **All Programs** → **ESET** → **ESET Remote Administrator Console** → **ESET Remote Administrator Console**.
2. Click **Tools** → **Policy Manager**.
3. Select the policy that you want to modify and click **Edit Policy**.
4. Expand **Windows desktop v5** → **Real-time file system protection** → **Settings** → **External devices action** → **Action to take after inserting external devices** and select **Automatic device scan** from the **Value** drop-down menu.
5. Click **Console** → **yes** to save your changes. Client workstations will receive the new settings the next time that they check in to ESET Remote Administrator.



Figure 1-2

Click the image to view larger in new window

On individual client workstations

1. Insert your trusted removable media device into your computer and click **Setup** when the **New device detected** notification appears.



Figure 2-1

2. Expand **Computer**→ **Antivirus and antispyware** and click **Removable media**.
3. Select **Automatic device scan** from the drop-down menu and click **OK**. Now, when you insert any removable media device your ESET product will automatically scan it and you will not be prompted to take any action.



Figure 2-2

Click the image to view larger in new window

Tags

Endpoint

ERA 5.x