

# ESET Tech Center

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## How do I decrypt a memory stick or external disk?

Anish | ESET Nederland - 2018-02-16 - Comments (0) - ESET Endpoint Encryption

Removal of the encryption from removable media is detailed below.

**Important:** If the removable media is encrypted using the File mode of encryption then removing the encryption will **Delete** the contents of the encrypted folder permanently. Therefore you should remove data from the encrypted folder you require before removing the encryption.

## Full Disk Mode

Right click on the DESlock+ system tray icon.  
Select the **Removable Media\Removable Media Encryption** menu item.  
Select the device to remove encryption from in the list of disks.  
Click the **Decrypt** button.



Click **Yes** to the confirmation that you wish to decrypt the drive.



Once the operation has completed click **OK** to the completion notification.



## File Mode

Right click on the DESlock+ system tray icon.  
Select the **Removable Media\Removable Media Encryption** menu item.  
Select the device to remove encryption from in the list of disks.  
Click the **Decrypt** button.



Click **Yes** to the confirmation that the encrypted data will be **Deleted**.



Once the operation has completed click **OK** to the completion notification.



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