

ESET Tech Center

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How do I disable the pop-up notifications about virus signature database updates on client workstations? (5.x)

Ondersteuning | ESET Nederland - 2024-08-28 - Comments (0) - 5.x

<https://support.eset.com/kb3320>

Issue

Disable virus signature database notifications on individual client workstations from the ESET Remote Administrator Console (see Figure 1-1 for an example)



Figure 1-1

Details

Solution

If you do not use ESET Remote Administrator to manage your network

[Perform these steps on individual client workstations.](#)

Suppress notifications remotely on all client workstations using ERA

1. Open the ESET Remote Administrator Console (ERAC) by clicking **Start → All Programs → ESET → ESET Remote Administrator Console → ESET Remote Administrator Console**.
2. Click **Tools → Policy Manager**.
3. Select the server policy you would like to modify and click **Edit**.



Figure 1-2

Click the image to view larger in new window

4. Expand **Windows desktop v5** → **Update** → **Profile (My Profile)** → **Settings**.
5. Click **Do not display notification about successful update** and select the check box next to **Value**. To disable update notifications, the value should be displayed as **Yes**. If you use multiple update profiles (for example, you have a dual update profile configured) make sure to make this change for each specific profile that you do not want to display notifications.

Settings may differ in earlier versions of ERA

For ESET Remote Administrator Console versions earlier than 5.0.511, this setting is located under **Windows desktop v5** → **Kernel** → **Settings** → **Default user interface values** → **Display only notifications requiring user intervention**.

6. Click **Console** to save your changes and then click **OK** to close Policy Manager. Policy changes will be enforced on client workstations assigned to this policy the next time that they check into ERA.



Figure 1-3

Click the image to view larger in new window

Suppress notifications on individual client workstations

1. Open ESET Endpoint Security or ESET Endpoint Antivirus. [How do I open my ESET product?](#)

2. Press **F5** on your keyboard to access Advanced setup.
3. Expand **Update → General**.
4. Select the check box next to **Do not display notification about successful update**.
5. Click **OK** to save your changes. Virus signature database update notifications will no longer be displayed on this client workstation.



Figure 2-1

Click the image to view larger in new window