ESET Tech Center

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How do I disable the startup scan using the Policy Manager in ESET Remote Administrator? (4.x)

Ondersteuning | ESET Nederland - 2025-03-07 - Comments (0) - 5.x

https://support.eset.com/kb2755

Issue

Startup scan takes unusually long time to complete Startup scan conflicts with other programs configured to run at startup

Not recommended

We highly recommend that you do not disable the startup scan on your client workstations, as this scan is an integral part of ensuring maximum protection.

Solution

If you do not use ESET Remote Administrator to manage your network

Perform these steps on individual client workstations.

- Open the ESET Remote Administrator Console (ERAC) by clicking Start → All Programs → ESET → ESET Remote Administrator Console → ESET Remote Administrator Console, or by double-clicking the ERAC icon on your desktop.
- 2. Click **Tools** → **Policy Manager**.
- 3. Select your default policy and click Edit.

4. Expand ESET Kernel → Setup → Scheduler/Planner and click Scheduler/Planner: Total 1/0 (tasks/to delete) → Edit.

Figure 1-1

Click image to view larger in new window

5. In the **Scheduled tasks** window, click **Default**.

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Figure 1-2

6. In the Add default task window, select Automatic startup file check and click OK.

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Figure 1-3

 Now, make sure the Automatic startup file check task is selected and click Mark for deletion. When prompted, click Yes to confirm.

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Figure 1-4

 Though the task will remain listed in the Scheduled tasks window, Delete will now appear in the Status column next to this task. Click OK to continue.

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Figure 1-5

- 9. Click **OK** to return to the Configuration Editor. Click **Console**, and then click **Yes** to save your changes.
- 10. In the **Policy Manager** window, click **OK** to return to the main program window. The automatic startup file check will now be disabled on client workstations that receive the above configuration.

Disable the startup scan on individual client workstations

Disabling the ESET startup scan exposes your system to risk

Disabling the ESET startup scan exposes your computer to risk and is only a temporary fix for a third-party application conflict. If possible, we recommend checking for other applications which are scheduled to run at startup and either deselecting their startup features or uninstalling the conflicting software from your computer. ESET is unable to provide support for other third-party applications.

- 1. Open ESET Smart Security or ESET NOD32 Antivirus. <u>How do I</u> <u>open my ESET product?</u>
- 2. Click **Change** \rightarrow **Yes**.

×

Figure 2-1

Click the image to view larger in new window

 Click Tools → Scheduler and then deselect the check box next to Automatic startup file check.

Figure 2-2

×

Click the image to view larger in new window

4. Restart your computer. Your startup scan is now disabled.