ESET Tech Center

How do I disable the startup scan using the Policy Manager in ESET Remote Administrator? (5.x)

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https://support.eset.com/kb3107

Issue

Startup scan takes unusually long time to complete
Startup scan conflicts with other programs configured to run at startup

A new version has been released

Version 6 of ESET Remote Administrator (ERA) and ESET business products were released in North America December 11th, 2014, and globally February 25th, 2015. This article applies to version 5.x and earlier ESET business products. For information about what's new in the latest version and how to upgrade, see the following article:

[What's new in ESET version 6 business products?](#)

Solution

If you do not use ESET Remote Administrator to manage your network

[Perform these steps on individual client workstations](#).

1. Open the ESET Remote Administrator Console (ERAC) by clicking **Start → All Programs → ESET → ESET Remote Administrator Console → ESET Remote Administrator Console**, or by double-clicking the ERAC icon on your desktop.

1. Click **Tools → Policy Manager**.

1. Select your default policy and click **Edit**.

Figure 1-1

Click the image to view larger in new window

4. Expand **Windows desktop v5 → Kernel → Settings → Scheduler/Planner**. Click **Scheduler/Planner**, and then click **Edit**.

Figure 1-2

Click image to view larger in new window

5. In the **Scheduled tasks** window click **Add**.

Figure 1-3

6. Select **Automatic startup file check** from the **Scheduled task** drop-down menu and click **Next**.

Figure 1-4

7. Enter **Automatic Startup Scan** in the **Task name** field, select **Event triggered** and click **Next**.

Figure 1-5

8. Select **Every time computer starts** from the **Event to trigger task** drop-down menu and click **Next**.

Figure 1-6

9. Select **Wait until the next scheduled time** under **If the task did not run** and click **Next**.

9. Click **Finish** and then click **OK** to close the **Special settings** window.

9. Select the task you just created named **Automatic Startup Scan** and click **Mark for deletion**.

Figure 1-7

12. Click **OK** to return to the Configuration Editor.
Click **Console**, and then click **Yes** to save your changes.

12. In the **Policy Manager** window click **OK** to return to the main program window. The automatic startup file check will now be

disabled on client workstations that receive the above configuration.

Disable the startup scan on individual client workstations

Disabling the ESET startup scan exposes your system to risk

Disabling the ESET startup scan exposes your computer to risk and is only a temporary fix for a third-party application conflict. If possible, we recommend checking for other applications which are scheduled to run at startup and either deselecting their startup features or uninstalling the conflicting software from your computer. ESET is unable to provide support for other third-party applications.

1. Open ESET Endpoint Security or ESET Endpoint Antivirus. How do I open my ESET product?

1. Click **Tools → Scheduler**.

Figure 2-1

Click the image to view larger in new widow

2. Deselect the check box next to **Automatic startup file check**. The startup scan will be disabled the next time this client workstation is restarted.

Figure 2-2

Click the image to view larger in new window

Tags

ERA 5.x

Policy