

ESET Tech Center

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How do I display custom information, such as System memory (RAM) and Processor, for client workstations using ESET Remote Administrator? (5.x)

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<https://support.eset.com/kb3335>

Issue

Manage system information from client workstations that is displayed in the Client tab of the ESET Remote Administrator Console (ERAC)
Make a hardware inventory of client workstations

Solution

1. Open the ESET Remote Administrator Console (ERAC) by clicking **Start** → **All Programs** → **ESET** → **ESET Remote Administrator Console** → **ESET Remote Administrator Console**.
2. Click **Tools** → **Server Options**.



Figure 1-1

Click the image to view larger in new window

3. Click the **Advanced** tab → **Edit Advanced Settings**.



Figure 1-2

4. Expand **Remote Administrator** → **ERA Server** → **Settings** → **Other settings**, select **Client custom info 1** and click **Edit**.



Figure 1-3

Click the image to view larger in new window

5. Select the check box(es) next to the information that you require, such as **Processor** or **System memory (RAM)**, and click **OK**.



Figure 1-4

6. If you want to add other information, you can do so by repeating steps 4 and 5 for **Client custom info 2** and **Client custom info 3**.

- If you add information for Custom info 2 or Custom info 3, remember to add these columns so that they display in the Client tab of ERAC. To do so, click **Tools** → **Console Options**, select **Columns - Show/Hide** and then select the check boxes next to **Custom Info 2** and **Custom Info 3**. Click **OK** when you are finished:



Figure 1-5

7. When you are finished, click **Console** → **Yes** to save your changes. Click **OK** to exit the **Server Options** window. The custom information that you selected will now be populated in the **Custom Info 1**, **Custom Info 2** and **Custom Info 3** columns in the **Client** tab of the ERAC.

NOTE:

Once you have applied these settings, allow time for the data to display in the **Custom Info** column(s). By default, this kind of internal ERA task occurs every 11 minutes. To adjust this interval, see the following Knowledgebase article:

- [How do I change the interval for frequent internal tasks in ESET Remote Administrator?](#)



Figure 1-6

Click the image to view larger in new window

Tags

ERA 5.x