# **ESET Tech Center**

Knowledgebase > Legacy > Legacy ESET Remote Administrator (6.x / 5.x / 4.x) > 5.x >How do I exclude file extensions from Real-time file system protection using ESET Remote Administrator? (5.x)

How do I exclude file extensions from Real-time file system protection using ESET Remote Administrator? (5.x)

Ondersteuning | ESET Nederland - 2025-03-07 - Comments (0) - 5.x

https://support.eset.com/kb3453

## Issue

Exclude certain files or directories from scanning to improve performance or resolve a compatibility issue

# Solution

Jump to instructions for individual client workstations

#### From ESET Remote Administrator Console

- Open the ESET Remote Administrator Console (ERAC) by clicking Start → All Programs → ESET → ESET Remote Administrator Console → ESET Remote Administrator Console.
- 2. Click **Tools** → **Policy Manager**.
- 3. Select the policy that you want to edit and click **Edit Policy**.

×

#### Figure 1-1

#### Click the image to view larger in new window

- Expand Windows desktop v5 → Real-time file system protection →Scanner (Real time file system protection) → Extensions.
- 5. Select Extension Setup: Default value (see the dialog) and

click Edit.

### ×

#### Figure 1-2

#### Click the image to view larger in new window

6. Make sure that the check box next to **Scan all files** is selected and click **Add**.

#### ×

#### Figure 1-3

 Type the extension that you want to exclude into the **Extension** field (do not include a period) and click **OK**.

# ×

#### Figure 1-4

- 8. Repeat steps 6 and 7 to exclude multiple extension types. When you are finished click **OK**.
- 9. Click **Console**  $\rightarrow$  **Yes** to save your changes.

#### On an individual client workstation

- 1. Open ESET Endpoint Security or ESET Endpoint Antivirus. <u>How do</u> <u>I open my ESET product?</u>
- 2. Click Setup.
- 3. Press **F5** to access Advanced setup.
- Expand Computer → Antivirus and antispyware → Real-time file system protection and click Setup next to ThreatSense engine parameter setup.

#### ×

#### Figure 2-1

Click the image to view larger in new window

- 5. Click **Extensions** and make sure that the check box next to **Scan all files** is selected.
- Type the extension(s) that you want to exclude into the **Extension** field (do not include the period, for example type *exe* not *.exe*) and click **Add**.
- When you are finished adding extensions, click **OK** to save your changes and click **OK** to close Advanced setup.

× Figure 2-2

Related articles:

Exclude files or folders from Real-time scanning in ESET endpoint products (6.x)

Tags ERA 5.x