

# ESET Tech Center

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## How do I find my public license id

Steef | ESET Nederland - 2023-10-27 - [Comments \(0\)](#) - [FAQ's](#)

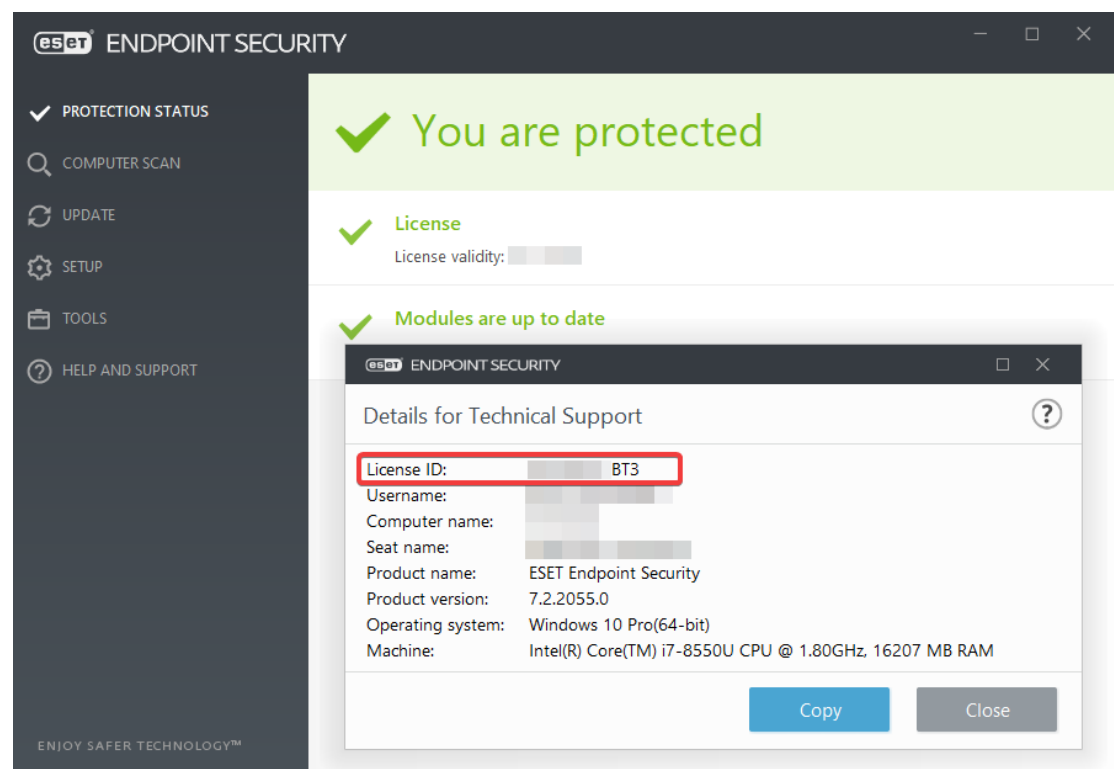
Issue:

I cannot find my ESET public license ID.

Solution:

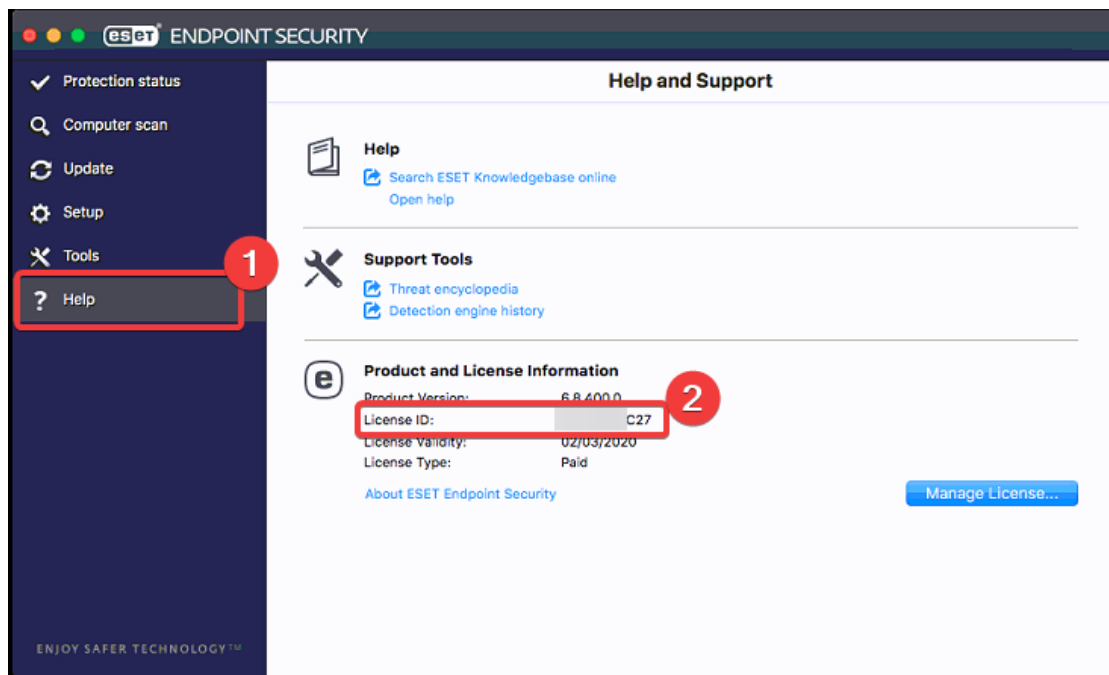
Endpoints/Security Products (Windows)

On most ESET products (ESET Endpoint AntiVirus/Security, ESET File/Mail Security) you can find the license details by pressing "CTRL + u" in the GUI of the product.



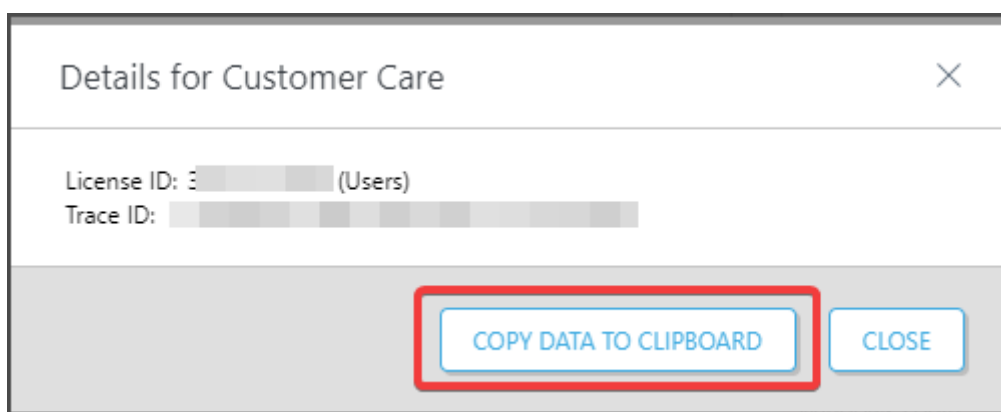
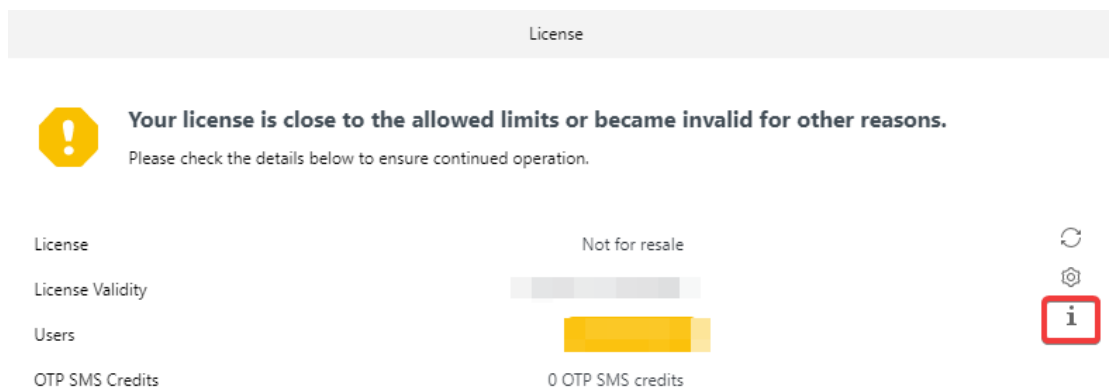
Endpoints/Security Products (MacOS)

In ESET Endpoint AntiVirus/Security for MacOS you can find the public license id in the main GUI - Help:



### ESET Secure Authentication

For ESET Secure Authentication, you can lookup the license in the ESA Webconsole - dashboard. In the license tile bottom right press the i for the license details:



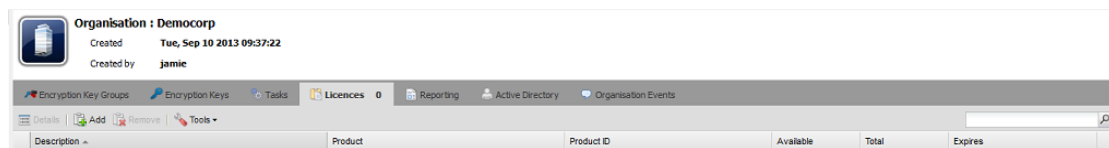
Please use the Copy data to clipboard option to send ESET support the license information

## ESET Endpoint Encryption

For ESET Endpoint Encryption there is a difference in managed clients (by ESET Endpoint Encryption Server) and unmanaged clients.

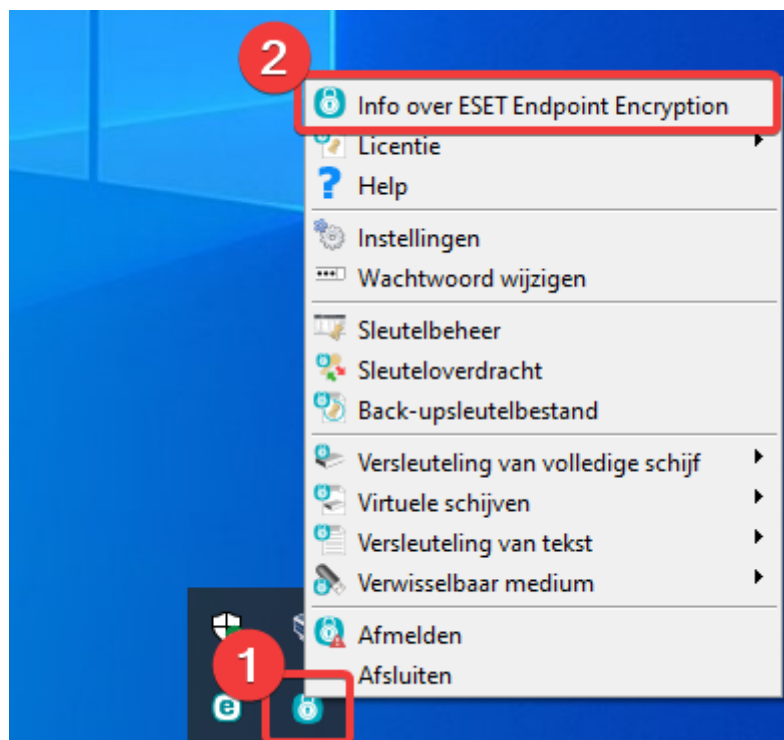
### Managed:

In the ESET Endpoint Encryption Server (EEE Server) select the Organisation root, then the Licences tab. See below:



### Unmanaged:

Right click the ESET Endpoint Encryption tray icon and click Info about ESET Endpoint Encryption:



Click more:



Product-id is the license.



#### ESET PROTECT:

In ESET PROTECT, all your managed licenses are listed in license management in the webconsole:

The screenshot displays the ESET Protect Cloud interface. On the left sidebar, the 'License Management' option is highlighted with a red box. The main content area shows the 'License Management' page with a table of licenses. A red arrow points to the 'Public ID' column header. The table contains several rows of license information, including 'ESETNL Business Support DE...', 'ESETNL Business Suppo...', 'ESETNL Business Suppo...', 'ESETNL Business Suppo...', 'ESETNL Business Suppo...', 'ESETNL Business Suppo...', 'ESETNL Business Suppo...', and 'ESETNL Business Suppo...'. The 'Bundle Name' column shows 'ESET PROTECT Elite' for all entries. The 'Product Name' column shows various ESET products like 'ESET Endpoint Security + ESET S...', 'ESET Vulnerability & Patch Mana...', 'ESET LiveGuard Advanced for Ma...', 'ESET Mail Security', 'ESET LiveGuard Advanced for En...', 'ESET Full Disk Encryption', 'ESET Secure Authentication', and 'ESET Inspect'.

LICENSE USER	PUBLIC ID	BUNDLE NAME	PRODUCT NAME
ESETNL Business Support DE...	3AS-	ESET PROTECT Elite	
ESETNL Business Suppo...	3AS-	ESET PROTECT Elite	ESET Endpoint Security + ESET S...
ESETNL Business Suppo...	3AS-	ESET PROTECT Elite	ESET Vulnerability & Patch Mana...
ESETNL Business Suppo...	3AS-	ESET PROTECT Elite	ESET LiveGuard Advanced for Ma...
ESETNL Business Suppo...	3AS-	ESET PROTECT Elite	ESET Mail Security
ESETNL Business Suppo...	3AS-	ESET PROTECT Elite	ESET LiveGuard Advanced for En...
ESETNL Business Suppo...	3AS-	ESET PROTECT Elite	ESET Full Disk Encryption
ESETNL Business Suppo...	3AS-	ESET PROTECT Elite	ESET Secure Authentication
ESETNL Business Suppo...	3AS-	ESET PROTECT Elite	ESET Inspect