# **ESET Tech Center**

Knowledgebase > FAQ's > How do I find my public license id

# How do I find my public license id

Steef | ESET Nederland - 2023-10-27 - Comments (0) - FAQ's

Issue:

I cannot find my ESET public license ID.

Solution:

Endpoints/Security Products (Windows)

On most ESET products (ESET Endpoint AntiVirus/Security, ESET File/Mail Security) you can find the license details by pressing "CTRL + u" in the GUI of the product.

	<b>TY</b>	×
✓ PROTECTION STATUS Q COMPUTER SCAN	✓ You are protected	
	License License validity:	
<ul> <li>SETUP</li> <li>TOOLS</li> </ul>	Modules are up to date	
HELP AND SUPPORT	Image: Construction of the security     Image: Construction of the security       Image: Construction of the security     Image: Construction of the security       Image: Construction of the security     Image: Construction of the security       Image: Construction of the security     Image: Construction of the security       Image: Construction of the security     Image: Construction of the security       Image: Construction of the security     Image: Construction of the security       Image: Construction of the security     Image: Construction of the security       Image: Construction of the security     Image: Construction of the security       Image: Construction of the security     Image: Construction of the security       Image: Construction of the security     Image: Construction of the security       Image: Construction of the security     Image: Construction of the security       Image: Construction of the security     Image: Construction of the security       Image: Construction of the security     Image: Construction of the security       Image: Construction of the security     Image: Construction of the security       Image: Construction of the security     Image: Construction of the security       Image: Construction of the security     Image: Construction of the security       Image: Construction of the security     Image: Construction of the security       Image: Construction of the security     Image: Construction of the security	
	License ID: BT3 Username: Computer name: Seat name: Product name: ESET Endpoint Security	
	Product version:       7.2.2055.0         Operating system:       Windows 10 Pro(64-bit)         Machine:       Intel(R) Core(TM) i7-8550U CPU @ 1.80GHz, 16207 MB RAM	
ENJOY SAFER TECHNOLOGY <sup>M</sup>	Copy Close	

Endpoints/Security Products (MacOS)

In ESET Endpoint AntiVirus/Security for MacOS you can find the public license id in the main GUI - Help:

<ul> <li>Protection status</li> </ul>	Help and Support			
Q Computer scan	同h Help			
C Update	Search ESET Knowledgebase online			
🔅 Setup	Open help			
× Tools	Support Tools			
? Help	<ul> <li>Threat encyclopedia</li> <li>Detection engine history</li> </ul>			
	Product and License Information  Product Version:  6.8.4000  License ID:  C27  License Valioity:  02/03/2020  License Type: Paid  About ESET Endpoint Security  Manage License			
ENJOY SAFER TECHNOLOGY TH				

ESET Secure Authentication

For ESET Secure Authentication, you can lookup the license in the ESA Webconsole - dashboard. In the license tile bottom right press the i for the license details:

Nour lissues is close to the	License allowed limits or became invalid for other	
Please check the details below to ens		reasons.
License License Validity Users	Not for resale	C © i
OTP SMS Credits	0 OTP SMS credits	
Details for Custome	er Care	×
License ID: 3 (I Trace ID:	Users)	

Please use the Copy data to clipboard option to send ESET support the license information

ESET Endpoint Encryption

For ESET Endpoint Encryption there is a difference in managed clients (by ESET Endpoint Encryption Server) and unmanaged clients.

#### Managed:

In the ESET Endpoint Encryption Server (EEE Server) select the Organisation root, then the Licences tab. See below:



### **Unmanaged:**

Right click the ESET Endpoint Encryption tray icon and click Info about ESET Endpoint Encryption:



Click more:

ENDPOINT ENCRYPT	ΠΟΝ		
Versie: 5.0.4 Producttype: Pro Licentietype: Abonnement Vervalt: 31/12/2020			
Installatietype: Niet-beheerde dient		Meer	
Bepaalde functies van de ESET Endpoint Encryption-software zijn beschermd door wereldwijde octrooien. Octrooi GB2378539, US7099478, US7471796, EU1423765, China ZL02820752.1, Israël 160709, Rusland 2273959, India 231403. Aanvullende octrooien aangevraagd. ESET Endpoint Encryption is een handelsmerken van ESET, spol. s r.o. en mogen niet zonder hun schriftelijke toestemming worden gebruikt.			
Copyright (c) ESET, spol. s r.o. 1992-2019. All rights res	served.		
Website bezoeken	Controleren op updates	ОК	

Product-id is the license.

<b>ENDPOINT ENCRYPTIC</b>	ON
Versie: 5.0.4 Producttype: Pro Licentietype: Abonnement Vervalt: 31/12/2020 Installatietype: Niet-beheerde dient	
Serienummer: 0x8015ACD9	Minder
Product-id: 173	14
6 🍾 🤝	
Core Removable Full Disk	
Copyright (c) ESET, spol. s r.o. 1992-2019. All rights reser	ved.
Website bezoeken	Controleren op updates OK

### ESET PROTECT:

In ESET PROTECT, all your managed licenses are listed in license management in the webconsole:

ese	🚺 PROTECT CLOUD 🛛 🔡			
	DETECTIONS Submitted Files	License Management 🗉 🗖 🔹 💿	PRODUCT NAME	LICENSE TYPE FLAGS
	Exclusions Quarantine		BUNDLE NAME	PRODUCT NAME
		B ESETNL Business Support DE 3AS-	ESET PROTECT Elite	
<sup>97</sup>	COMPUTERS Computer Users	🕫 ESETNL Business Suppo 3AS-	ESET PROTECT Elite	ESET Endpoint Security + ESET S
8	Dynamic Group Templates	🐻 ESETNL Business Suppo 3AS-	ESET PROTECT Elite	ESET Vulnerability & Patch Mana
4	LICENSES	🐻 ESETNL Business Suppo 3AS-	ESET PROTECT Elite	ESET LiveGuard Advanced for Ma
đ	License Management	🐻 ESETNL Business Suppo 3AS-	ESET PROTECT Elite	ESET Mail Security
<b>A</b>		🐻 ESETNL Business Suppo 3AS-	ESET PROTECT Elite	ESET LiveGuard Advanced for En
Ô		🐻 ESETNL Business Suppo 3AS-	ESET PROTECT Elite	ESET Full Disk Encryption
φ	Permission Sets	🐻 ESETNL Business Suppo 3AS-	ESET PROTECT Elite	ESET Secure Authentication
r.		🐻 ESETNL Business Suppo 3AS-	ESET PROTECT Elite	ESET Inspect
7 e	Audit Log			