

ESET Tech Center

Knowledgebase > FAQ's > How do I find my public license id

How do I find my public license id

Steeff | ESET Nederland - 2023-10-27 - Comments (0) - FAQ's

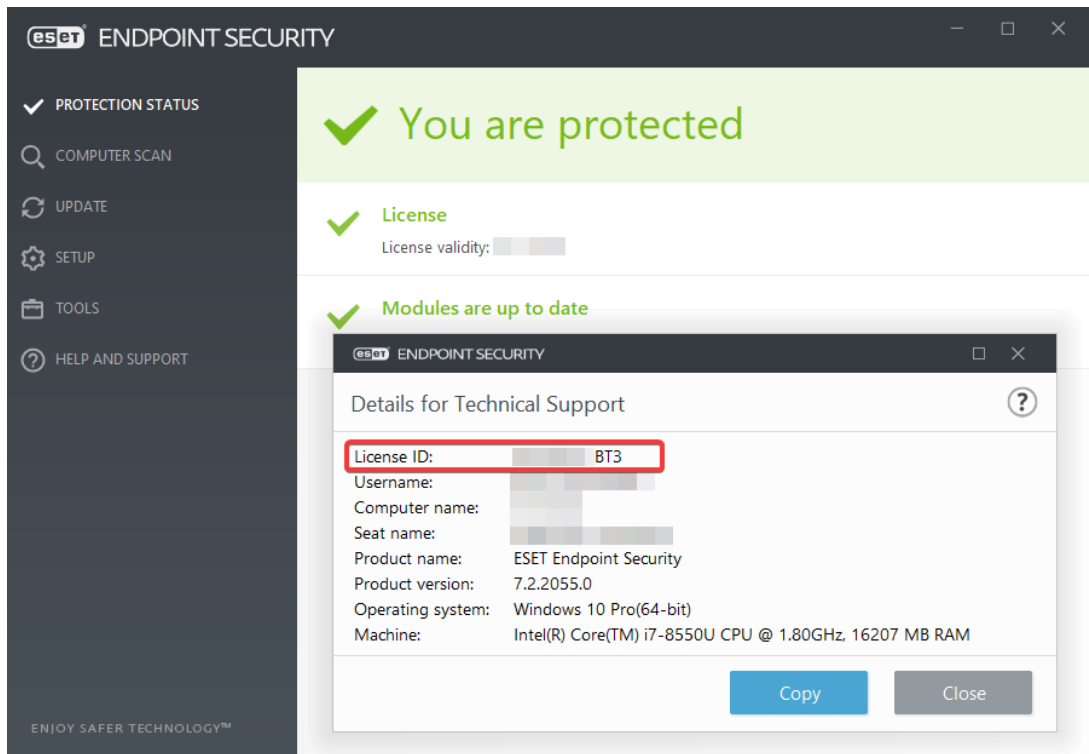
Issue:

I cannot find my ESET public license ID.

Solution:

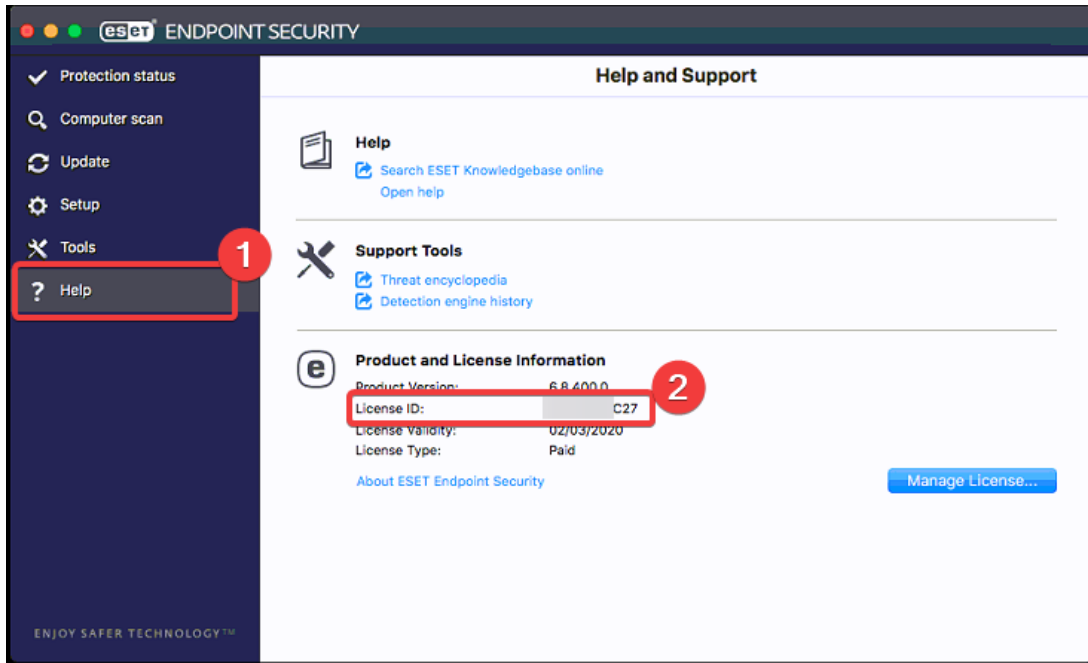
Endpoints/Security Products (Windows)

On most ESET products (ESET Endpoint AntiVirus/Security, ESET File/Mail Security) you can find the license details by pressing "CTRL + u" in the GUI of the product.



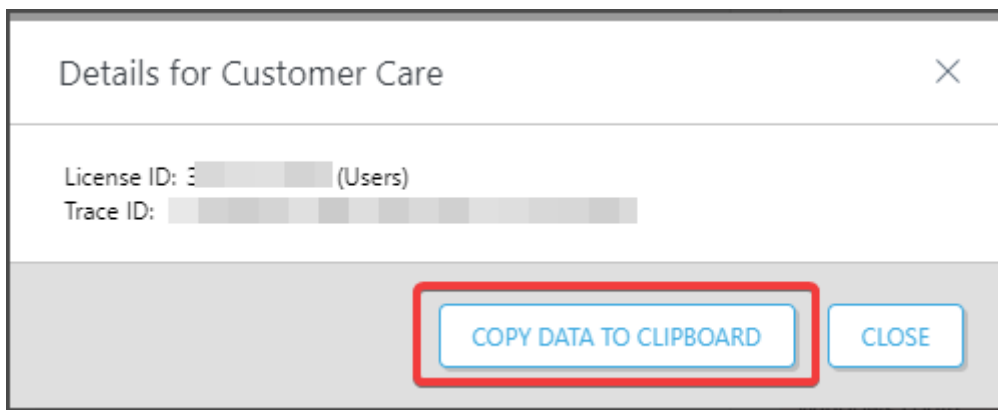
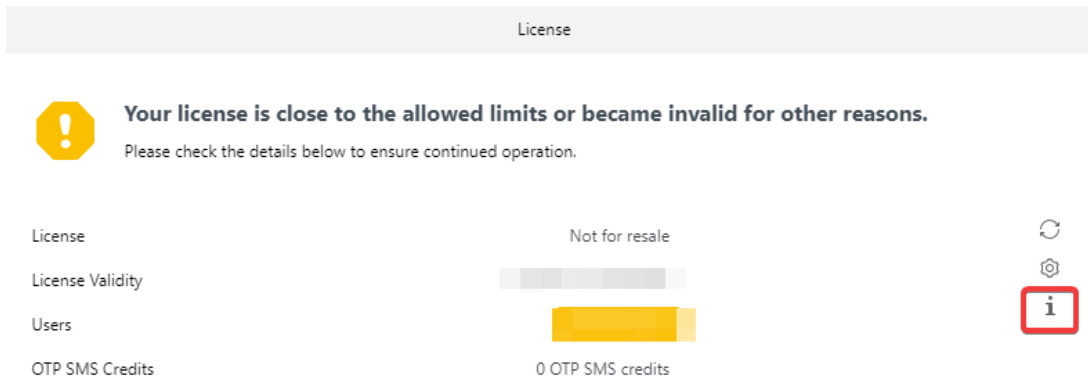
Endpoints/Security Products (MacOS)

In ESET Endpoint AntiVirus/Security for MacOS you can find the public license id in the main GUI - Help:



ESET Secure Authentication

For ESET Secure Authentication, you can lookup the license in the ESA Webconsole - dashboard. In the license tile bottom right press the i for the license details:



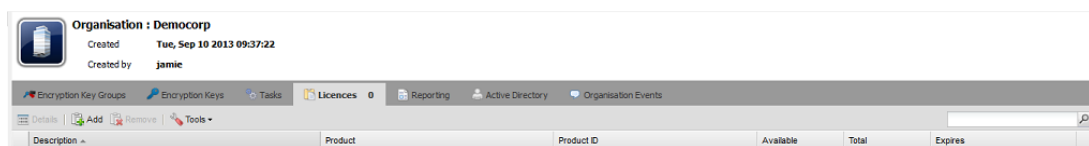
Please use the Copy data to clipboard option to send ESET support the license information

ESET Endpoint Encryption

For ESET Endpoint Encryption there is a difference in managed clients (by ESET Endpoint Encryption Server) and unmanaged clients.

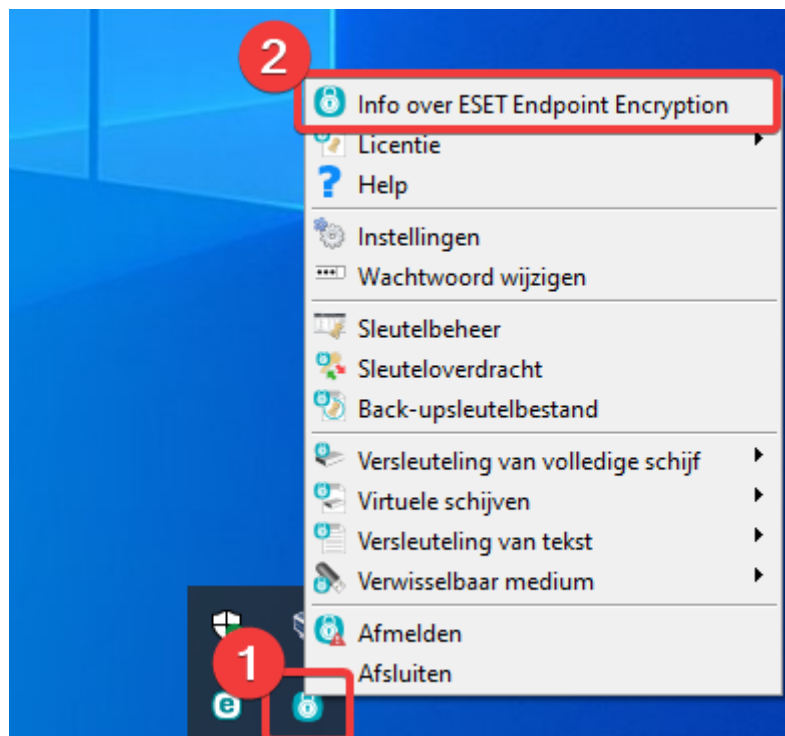
Managed:

In the ESET Endpoint Encryption Server (EEE Server) select the Organisation root, then the Licences tab. See below:



Unmanaged:

Right click the ESET Endpoint Encryption tray icon and click Info about ESET Endpoint Encryption:



Click more:



Product-id is the license.



ESET PROTECT:

In ESET PROTECT, all your managed licenses are listed in license management in the webconsole:

eSET PROTECT CLOUD

License Management

PRODUCT NAME: LICENSE TYPE FLAGS

<input type="checkbox"/>	^1 LICENSE USER	^2 PUBLIC ID	BUNDLE NAME	PRODUCT NAME
<input type="checkbox"/>	ESETNL Business Support DE...	3AS-	ESET PROTECT Elite	
<input type="checkbox"/>	ESETNL Business Suppo...	3AS-	ESET PROTECT Elite	ESET Endpoint Security + ESET S...
<input type="checkbox"/>	ESETNL Business Suppo...	3AS-	ESET PROTECT Elite	ESET Vulnerability & Patch Mana...
<input type="checkbox"/>	ESETNL Business Suppo...	3AS-	ESET PROTECT Elite	ESET LiveGuard Advanced for Ma...
<input type="checkbox"/>	ESETNL Business Suppo...	3AS-	ESET PROTECT Elite	ESET Mail Security
<input type="checkbox"/>	ESETNL Business Suppo...	3AS-	ESET PROTECT Elite	ESET LiveGuard Advanced for En...
<input type="checkbox"/>	ESETNL Business Suppo...	3AS-	ESET PROTECT Elite	ESET Full Disk Encryption
<input type="checkbox"/>	ESETNL Business Suppo...	3AS-	ESET PROTECT Elite	ESET Secure Authentication
<input type="checkbox"/>	ESETNL Business Suppo...	3AS-	ESET PROTECT Elite	ESET Inspect

DETECTIONS
Submitted Files
Exclusions
Quarantine

COMPUTERS
Computer Users
Dynamic Group Templates

LICENSES
License Management

ACCESS RIGHTS
Users
Permission Sets

ACTIVITY AUDIT
Audit Log

ADMIN
Settings

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