ESET Tech Center

How do I find unprotected client workstations in ESET Remote Administrator? (5.x)

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https://support.eset.com/kb773

Issue

Client workstations not appearing in the **Remote Install** tab of ESET Remote Administrator

Click a link below to jump to step-by-step instructions:

Find unprotected client workstations

Export a list of unprotected client workstations

Push an installation package out to unprotected workstations

Details

Solution

Find unprotected client workstations:

1. Open the ESET Remote Administrator Console (ERAC) by clicking **Start → All Programs → ESET → ESET Remote Administrator Console → ESET Remote Administrator Console**.

2. Click the **Remote Install** tab and select the check box next to **Show unregistered computers only**.

Figure 1-1
Click the image to view larger in new window

3. Select a search in the **Search Tasks** window and click **Run**. If you

are not able to see client workstations after running the default search task, [see our Knowledgebase article for instructions to create a new search task](#).

Figure 1-2
Click the image to view larger in new window

4. The list of workstations (see **Figure 1-1**) will be updated to show client workstations that do not have an ESET endpoint product installed or have an ESET product installed but are not configured to report to the ESET Remote Administrator Server.

Export unprotected workstations:

Once you have identified the unprotected workstations on your network, you can copy a list of these workstations to the Windows clipboard.

1. Right-click in the **Computers** tab and selecting **Select all** from the context menu.

2. Click **File → Export selected** to copy the list to the Windows clipboard.

Figure 1-3
Click the image to view larger in a new window

Push install to unprotected workstations:

1. Select the workstations you'd like to push install to, right-click and select **Windows push Installation** or **Linux/Mac Push Installation** depending on the operating system of the client workstation(s) you are pushing out to.

Figure 1-4
Click the image to view larger in a new window

2. In the **Push Installation** window, enter the credentials for these workstations and select an installation package. For full, step-by-step instructions on how to push out installation packages to

client workstations, refer to the following Knowledgebase article:

- [How do I push install to client(s) using ESET Remote Administrator?](#)