

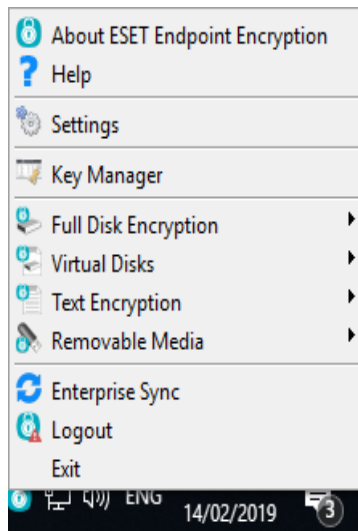
ESET Tech Center

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How do I find which version of ESET Endpoint Encryption is installed?

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Right click on the ESET Endpoint Encryption (EEE) icon in the system tray. Select About **ESET Endpoint Encryption** from the menu.



The version number of EEE is displayed in the About box as shown below.



Alternative Method for Managed Users

For managed EEE clients, there is a report in the EEE Server that lists the EEE version of all client machines.

To run this report, please follow these steps:

1. click on the **Organisation** name on the left-hand side of the screen.
2. Select the **Reporting** tab.
3. Highlight **ESET Endpoint Encryption Client Version** in the list of reports.
4. Finally, select **Run in Window**, **Download as CSV** or **Download as PDF** as desired.

If the DESlock+ Version is displaying as 'not available', it is because a user has been issued a licence however they have yet to activate their version of DESlock+.

The screenshot displays the ESET Endpoint Encryption Server web interface. The top header shows the ESET logo and 'ENDPOINT ENCRYPTION SERVER' with a search bar and a menu icon. The left sidebar lists navigation options: 'Organisation : ESET' (marked with a red circle 1), 'Users', 'Workstations', and 'Client Software Deployment'. The main content area is titled 'ESET Organisation Management' and includes a description: 'From here you can view and change global elements of the Organisation'. Below this is a tabbed interface with 'Reporting' selected (marked with a red circle 2). The Reporting tab shows three options: 'Run in Window' (marked with a red circle 4), 'Download as CSV', and 'Download as PDF'. A list of reports is displayed, including 'Licence Usage', 'Users' (with sub-items like 'Activation Codes - All', 'Activation Codes - One per User', 'RME Policy for Users', 'User Status', and 'Users and Associated Workstations'), and 'Workstation' (with sub-items like 'Not Encrypted Workstations', 'Encrypting Workstations', 'Encrypted Workstations', 'Encryption Status', 'Extended Encryption Status', and 'ESET Endpoint Encryption Client Version' marked with a red circle 3). The bottom status bar shows 'User : admin', 'Proxy Sync' status, 'Status OK', 'Last Sync: 14 February 2019 12:25:11', and the version '2.10.15'.