

# ESET Tech Center

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## How do I obtain a workstation log?

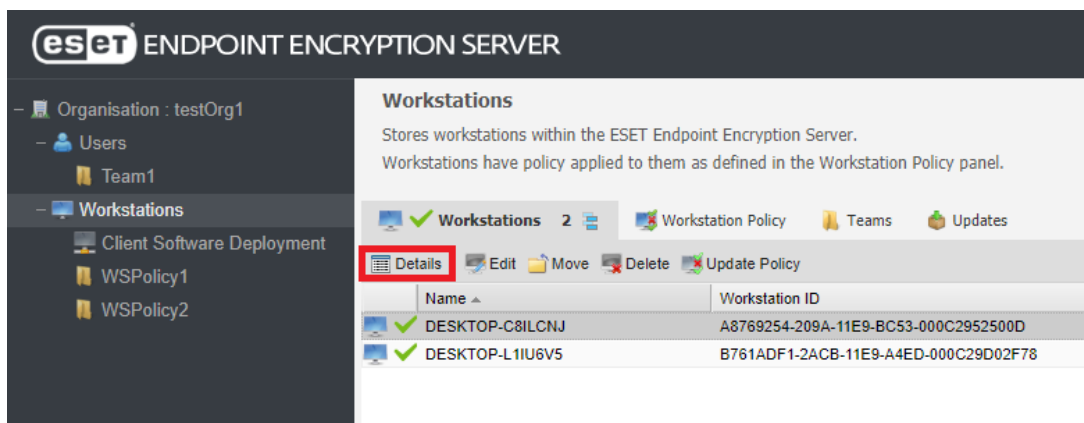
Anish | ESET Nederland - 2019-07-17 - Comments (0) - Diagnostics

You may be requested to supply a Workstation log by our support team in order to investigate a problem report.

The Workstation log is an HTML formatted file that contains information of the configuration and current status of a workstation within an Enterprise Server.

To obtain a workstation log please follow the steps below:

- Login to your ESET Endpoint Encryption (EEE) Server
- Select the **Workstations** branch of the navigation tree.
- Select the Workstation in question in the list of workstations.
- Click the **Details** button.



- Click the **Tools\Download Workstation Log** menu item.

**eset** ENDPOINT ENCRYPTION SERVER

**DESKTOP-C8ILCNJ**  
A8769254-209A-11E9-BC53-000C2952500D

**Workstation Details** | **Activated Users** | **FDE Logins** | **Updates** | **Events**

**Edit Description** | **Full Disk Encryption** | **Disable** | **Tools** ▼

**Workstation Status**

**Full Disk Encryption Status: Encrypted**  
**FDE Mode: Not using a TPM**

**Command Status: Policy is correct and no pending updates**

**Tools**

- Update Workstation Details
- Uninstall Code
- FDE Recovery Image
- Download Workstation Log**

**Workstation Details**

- When the browser offers to download a file save the downloaded file.