How do I open or close (allow or deny) a specific port on the Personal firewall in ESET Endpoint Security?

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https://support.eset.com/kb3561

Issue

Use the ESET Personal firewall to allow or deny certain connections based on port number or range of port numbers

Solution

If you do not use ESET Remote Administrator to manage your network

Perform these steps on individual client workstations.

In ESET Remote Administrator

1. Open the ESET Remote Administrator Console (ERAC) by clicking **Start → All Programs → ESET → ESET Remote Administrator Console → ESET Remote Administrator Console**, or by double-clicking the ERAC icon on your desktop.

2. Click **Tools → Policy Manager**.

3. Select the policy for clients on which you want to edit port settings and click **Edit Policy**.



Figure 1-1
Click the image to view larger in new window

4. Expand **Windows desktop v5 → Personal firewall →Settings → Rule setup** and click **Edit**.



Figure 1-2
Click the image to view larger in new window

5. Click **New**.



Figure 1-3
Click the image to view larger in new window

6. Type a name for the rule into the **Name** field, select **Both** from the **Direction** drop-down menu and then select **Allow** or **Deny** from the **Action** drop-down menu, depending on whether or not you want to block or allow this specific port and (optionally) select the firewall profile under which you want this rule to apply.



Figure 1-4

7. Click the **Local** tab**→ Add port** and type the number of the port into the **Number** field in the **Port selection**window. The name of the port will auto-populate in most cases. When you are finished, click **OK**.



Figure 1-5

8. Click **OK** and **OK** again to save your changes.

9. Click **Console** and then click **Yes**.

On individual client workstations

1. Open ESET Smart Security. How do I open my ESET product?

2. Click **Setup → Network**.



Figure 2-1

3. Click **Configure rules and zones**.



Figure 2-2

4. Click **Toggle detailed view of all rules**.



Figure 2-3

5. Click **New** to add a new rule.



Figure 2-4

6. Type a name for the rule into the **Name** field, select **Both** from the **Direction** drop-down menu and then select **Allow** or **Deny** from the **Action** drop-down menu, depending on whether or not you want to block or allow this specific port.



Figure 2-5

7. Click the **Local** tab **→ Add port** and then type the number of the port into the **Number** field in the **Port selection** window. Use **Add port range...** to apply your new rule to a range of ports. The name of the port will auto-populate in most cases. When you are finished, click **OK**.



Figure 2-6

8. Click **OK** and **OK** again to save your changes.

- Tags
- Endpoint
- ERA 5.x
- Port