ESET Tech Center

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How do I reset my Product Key?

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Resetting your Product Key

If you have forgotten or lost your Product Key, it can be recovered by following these steps:

Open a web browser and visit <u>https://www.deslock.com/login.php</u> Enter your email address and password and click **Login**. Upon logging into your account, you will be presented with details of your licences.

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The Licences page will detail your licence's Product ID, however the Product Key will not be displayed and therefore you will need to click the link which reads **Reset Key** for a new Product Key to be displayed. It is important that you take a copy of the new Product Key as you will need it for future changes to your licence.