How do I transfer my ESET product to a new computer? (Business users)

Ondersteuning | ESET Nederland - 2025-03-07 - Comments (0) - Legacy

https://support.eset.com/kb3467

Solution

> If you do not use ESET Remote Administrator to manage your network
>
> Perform these steps on individual client workstations

Transfer ESET business products between computers installed on your office network using ESET Remote Administrator (ERA)

1. Uninstall any non-ESET antivirus software installed on your new computers.
   It is very important that you uninstall any antivirus software that is currently present on the machines that you are installing ESET on. After you have identified any existing antivirus product on your new computer, uninstall it using one of the uninstallers from the following Knowledgebase article:
   - Uninstallers (removal tools) for common antivirus software
2. If you are migrating to a new ESET Remote Administrator server, migrate ESET Remote Administrator to your new server. If you are migrating a 6.x ERA server, follow the instructions in this Knowledgebase article.
   If you are not migrating your ERA server, skip this step and proceed to step 3.
3. If you have a new license file for your ESET products, remove your existing license file and replace it with the new one.

4. Use ESET Remote Administrator to move client workstations to your new server.

Transfer ESET business products between computers (individual client workstations)

1. Uninstall any non-ESET antivirus software on your new computer
   It is very important that you uninstall any antivirus software that is currently present on the machines that you are installing ESET on. After you have identified any existing antivirus product on your new computer, uninstall it using one of the uninstallers from the following Knowledgebase article:
   - Uninstallers (removal tools) for common antivirus software

2. Install your ESET endpoint product on your new computer.
   - Install or upgrade ESET Endpoint Security or ESET Endpoint Antivirus on a client workstation (6.x)
   - Install ESET Endpoint Security or ESET Endpoint Antivirus for macOS on a client workstation (6.x)
   - Download and install endpoint products on individual client workstations(5.x)
   - Download and install ESET NOD32 Antivirus 4 for Linux Desktop

3. Uninstall your ESET endpoint product from your old computer. Skip this step if your old computer is not working.
   - Uninstall ESET endpoint or server products
   - Uninstall ESET endpoint products for macOS
   - Uninstall ESET NOD32 Antivirus 4 for Linux Desktop

- Tags
- Endpoint